Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	69	83	-17%	▼
	Admits	14	32	-56%	▼
	Discharges	20	27	-26%	▼
	Service Hours	414	432	-4%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		69	100.0%

Consumer Satisfaction Survey   (Based on 23 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	Respect		100%	80%	91%
✔	General Satisfaction		96%	80%	92%
✔	Access		95%	80%	88%
✔	Overall		91%	80%	91%
✔	Recovery		90%	80%	79%
✔	Outcome		82%	80%	83%

Legend: ▮ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✔ Goal Met   🔴 Under Goal

Client Demographics

Age

		#	%		State Avg
18-25		4	6%		11%
26-34		15	22%		23%
35-44		26	38%	▲	21%
45-54		13	19%		21%
55-64		8	12%		18%
65+		2	3%		6%

Gender

		#	%	State Avg
Male		37	54%	59%
Female		32	46%	41%
Transgender				0%

Ethnicity

		#	%		State Avg
Non-Hispanic		66	96%	▲	71%
Hispanic-Other		2	3%		7%
Hisp-Puerto Rican		1	1%	▼	13%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Unknown					9%

Race

		#	%		State Avg
White/Caucasian		65	94%	▲	63%
Black/African American		2	3%	▼	16%
Other		2	3%		13%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					5%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
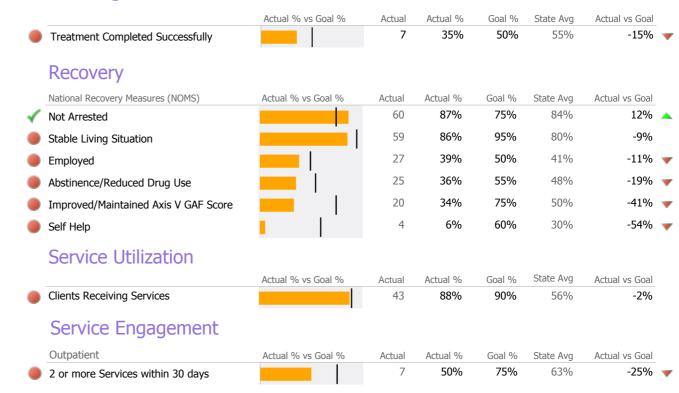Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

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Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	92%	93%
✓	Valid TEDS Data	99%	88%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	21%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	96%
✓	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services		▪		▪			33%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		7	35%	50%	55%	-15%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		60	87%	75%	84%	12%	▲
🔴	Stable Living Situation		59	86%	95%	80%	-9%	
🔴	Employed		27	39%	50%	41%	-11%	▼
🔴	Abstinence/Reduced Drug Use		25	36%	55%	48%	-19%	▼
🔴	Improved/Maintained Axis V GAF Score		20	34%	75%	50%	-41%	▼
🔴	Self Help		4	6%	60%	30%	-54%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		43	88%	90%	56%	-2%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		7	50%	75%	63%	-25%	▼

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs