

Reporting Period: July 2018 - March 2019 (Data as of Jun 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,237	2,699	-17% ▼
	Admits	2,251	2,539	-11% ▼
	Discharges	2,248	2,530	-11% ▼
	Service Hours		-	
	Bed Days	95,182	155,372	-39% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		96%	80%	79%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Respect		87%	80%	91%
● Access		75%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	1,947	86.6%
	Residential Services	13	0.6%
Mental Health	Inpatient Services	288	12.8%
	Residential Services	13	0.6%

Client Demographics

Age	#	%	State Avg
18-25	160	7%	12%
26-34	638	29%	24%
35-44	545	24%	21%
45-54	502	22%	20%
55-64	339	15%	17%
65+	53	2%	6%

Gender	#	%	State Avg
Male	1,603	72%	▲ 60%
Female	630	28%	▼ 40%
Transgender	4	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,761	79%	71%
Hisp-Puerto Rican	317	14%	13%
Hispanic-Other	127	6%	7%
Unknown	27	1%	9%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	1,405	63%	63%
Other	397	18%	14%
Black/African American	370	17%	16%
Multiple Races	31	1%	1%
Asian	16	1%	1%
Am. Indian/Native Alaskan	9	0%	1%
Unknown	9	0%	5%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,401	1,467	-4%
Admits	1,694	1,779	-5%
Discharges	1,291	1,365	-5%
Transfers - In	6	5	20% ▲
Transfers - Out	407	414	-2%
Bed Days	9,408	9,674	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		815	63%	80%	63%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		1,183	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		368	45%	90%	45%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	84%	90%	84%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		82%
✓ Valid TEDS Data		98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete		88%
✓ SA Screen Complete		88%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	210	219	-4%
Admits	52	62	-16% ▼
Discharges	52	64	-19% ▼
Transfers - In	5	11	-55% ▼
Transfers - Out	2	5	-60% ▼
Bed Days	41,702	42,004	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	3%	24%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		47	90%	95%	53%	-5%
No Re-admit within 30 Days of Discharge		48	92%	85%	87%	7%
Follow-up within 30 Days of Discharge		31	66%	90%	74%	-24%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	3%	95%	19%	-92%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,062 days	0.3	109%	90%	90%	19% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	30	0%
Admits	5	4	25% ▲
Discharges	6	4	50% ▲
Bed Days	6,766	7,162	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	88%
On-Time Periodic 6 Month Updates	0%	17%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	0%	24%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	95%	53%	-78% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	74%	-90% ▼

Recovery

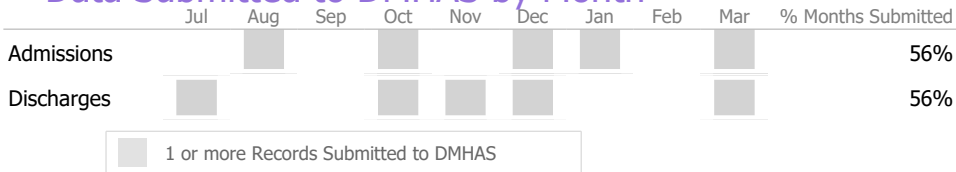
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	19%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,404 days	0.6	55%	90%	90%	-35% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	21	-19% ▼
Admits	3	5	-40% ▼
Discharges	4	10	-60% ▼
Transfers - In	1	-	
Bed Days	3,928	3,828	3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	53%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	87%	15% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	74%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
On-Time Periodic	Actual	State Avg
6 Month Updates		17%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		93%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		24%

Recovery

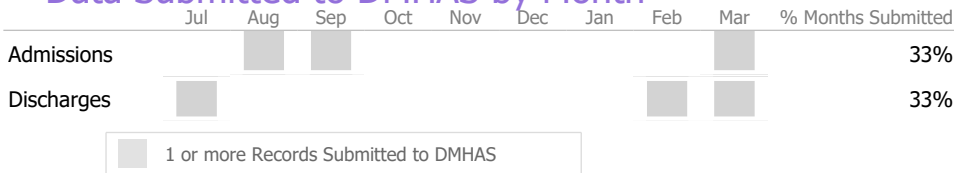
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Improved/Maintained Axis V GAF Score		1	6%	95%	19%	-89% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,107 days	0.3	96%	90%	90%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

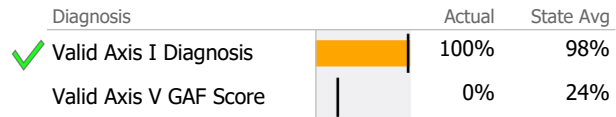
■ Actual
 | Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	29	10% ▲
Admits	15	13	15% ▲
Discharges	18	14	29% ▲
Bed Days	4,512	3,951	14% ▲

Data Submission Quality



Discharge Outcomes

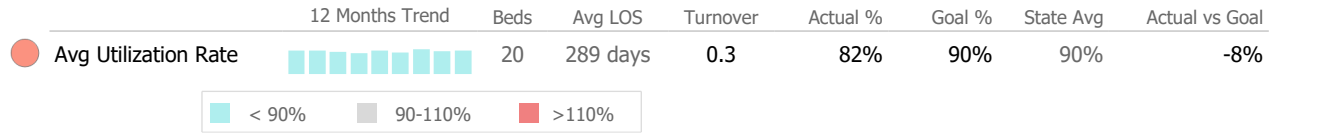
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	83%	95%	53%	-12% ▼
✓ No Re-admit within 30 Days of Discharge		17	94%	85%	87%	9%
● Follow-up within 30 Days of Discharge		10	67%	90%	74%	-23% ▼

Recovery

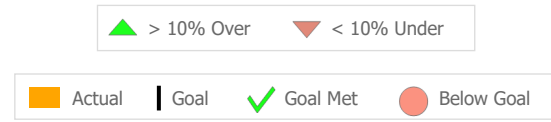
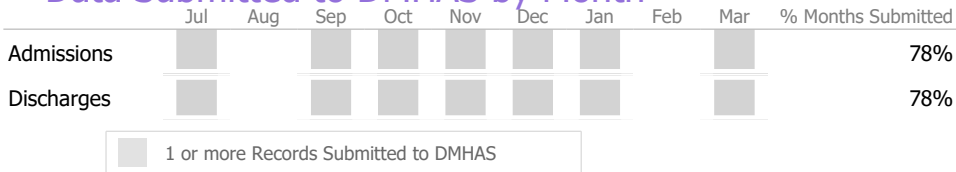
National Recovery Measures (NOMS)

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	19%	-95% ▼

Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	948	999	-5%
Admits	479	515	-7%
Discharges	874	915	-4%
Transfers - In	422	423	0%
Transfers - Out	25	17	47% ▲
Bed Days	28,866	28,206	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		702	80%	80%	80%	0%
✓ No Re-admit within 30 Days of Discharge		816	93%	85%	93%	8%
○ Follow-up within 30 Days of Discharge		410	58%	90%	58%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		111	36 days	0.1	95%	90%	95%	5%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | ■ Goal ✓ Goal Met ○ Below Goal

* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	15	-13% ▼
Admits	3	5	-40% ▼
Discharges	3	5	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	11%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	69%	94%

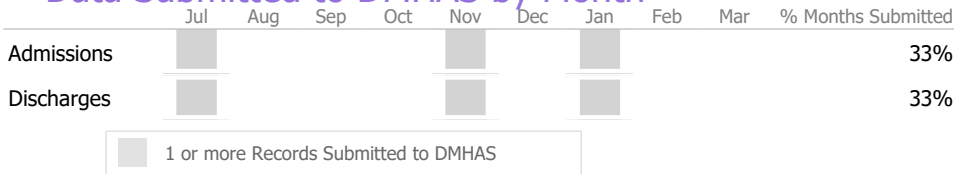
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	90%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	98%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		7	64%	95%	63%	-31% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs