

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	30	27	11%	▲
	Admits	3	1	200%	▲
	Discharges	4			
	Service Hours	270	275	-2%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	30	100.0%

Consumer Satisfaction Survey

(Based on 24 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		96%	80%	91%
✓ Outcome		83%	80%	83%
● Recovery		61%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	4	13%	22%
35-44	5	17%	21%
45-54	7	23%	20%
55-64	9	30%	20%
65+	5	17%	7%

Gender	#	%	State Avg
Female	17	57%	▲ 41%
Male	13	43%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	27	90%	▲ 71%
Hispanic-Other	2	7%	7%
Unknown	1	3%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 12%

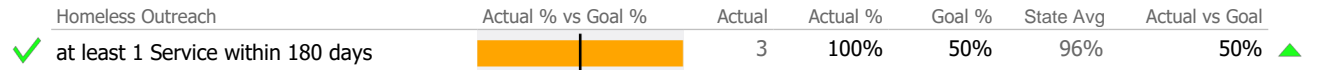
Race	#	%	State Avg
White/Caucasian	24	80%	▲ 64%
Black/African American	5	17%	16%
Other	1	3%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

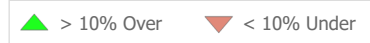
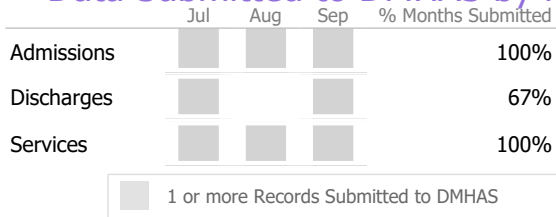
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	27	11% ▲
Admits	3	1	200% ▲
Discharges	4	-	
Service Hours	270	275	-2%

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 45 Active Outreach & Engagement Programs