Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - September 2019   (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	72	63	14%	▲
	Admits	5	8	-38%	▼
	Discharges		11	-100%	▼
	Service Hours	228	284	-20%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		72	100.0%

Consumer Satisfaction Survey   (Based on 37 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Access		100%	80%	88%
✓	Participation in Treatment		97%	80%	92%
✓	Respect		94%	80%	91%
🔴	Outcome		72%	80%	83%
🔴	Recovery		67%	80%	79%

▬ Satisfied %	❙ Goal %	▨ 0-80%	▨ 80-100%	✓ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		1	1%	9%
26-34		16	23%	22%
35-44		21	30%	21%
45-54		16	23%	20%
55-64		10	14%	20%
65+		5	7%	7%

Gender

Gender		#	%		State Avg
Male		37	51%		59%
Female		35	49%		41%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		70	97%	▲	71%
Hispanic-Other		1	1%		7%
Hisp-Puerto Rican		1	1%	▼	12%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Unknown					9%

Race

Race		#	%		State Avg
White/Caucasian		69	96%	▲	64%
Black/African American		2	3%	▼	16%
Other		1	1%	▼	13%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					5%

▬ Unique Clients	❙ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	63	14%	▲
Admits	5	8	-38%	▼
Discharges	-	11	-100%	▼
Service Hours	228	284	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	92%
✔	Valid TEDS Data	96%	90%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	24%	31%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	91%
✔	SA Screen Complete	100%	97%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				33%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		56	78%	75%	79%	3%	
● Employed		26	36%	50%	40%	-14%	▼
● Stable Living Situation		56	78%	95%	78%	-17%	▼
● Abstinence/Reduced Drug Use		15	21%	55%	48%	-34%	▼
● Self Help		5	7%	60%	28%	-53%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	47%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		49	68%	90%	59%	-22%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		4	80%	75%	67%	5%

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs