Information Technology Capital Investment Program

Project Status Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: Michelle Abrahamson

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Agency: Department of Motor Vehicles
Project: Electronic Voter Registration - EVR

Project Manager: Michelle Abrahamson

Reporting Period: Project Inception through 12/31/2019

Total Funds Requested: $2,151,664

Total Funds Allotted to Agency: $2,151,664

Accumulative Total Capital Fund Expenditures to Date: $669,444

Brief Project Description/Summary:
The project will streamline DMV's current license/identification card ("credential") and voter registration process using a customer-facing device (CFD) to create a seamless transaction. It will reduce paper records, expand data fields and lessen the amount of data the Examiner enters manually, thereby minimizing the errors that result in poor data quality.

Summary of Progress Achieved to Date:
- Completed business requirements

- Detailed design is mostly done.

- Application screens have been developed and currently being tested

- New credit card machines have been ordered and were received in June 2019.

- Currently Credit Card deployment plan is being developed.

- Credit card deployment complete to all branch and partner locations.

- Completed User Acceptance Testing of workflow and sreens

- Manually loaded screens for Beta testing in production on 4 work stations in Wethersfield branch office.

Issues and Risks:
Discussions underway with SOTS and the Governor's Office on potential work flow and screen modifications based on legilation discussions. Possible delay of the deliverables based on the scope of these modifications.

Network segmentation between VHQ traffic and DMV system traffic when supporting Credit Card machines could be a potential issue, on watch list.

Next Steps & Project Milestones:
- Complete design

- Complete mainframe integration/development effort

- Configure and deploy new credit card machines

- Create and test the SOTS webservice call

- Developing a plan to deploy EVR Client and Application screens to CFD's in all branch offices and partner locations.

-Working with vendor to establish VHQ instance in test and production for screen deployment and managiment of credit card machines.