

East Windsor Police Department

25 School St., East Windsor CT 06088
(860) 292-8240

CASE/INCIDENT REPORT

SUPPLEMENTARY

CFS NO 2000003135	DAY 7	INCIDENT DATE 04/04/2020 04/04/2020	TIME 06:05	DATE OF RPT 04/04/2020	TIME OF RPT 21:02	TYPE OF INCIDENT ASSIST OTHER POLICE AGENCY	INCIDENT CD 25	INVESTIGATING OFFICER Sergeant MCNEICE, DAVID M.	BADGE NO 173
DIVISION		DIVISION NO		REFERENCE DIVISION		REFERENCE DIVISION NO		CASE X-REFERENCE	
STREET NO 181		STREET NAME AND TYPE Oak St MANCHESTER		APT NO.		INTERSECTING STREET NAME AND TYPE		PREMISE NAME MANCHESTER PD	
OFFENSE Informational		LOCAL X-REF CODE INF		IBR CODE INF		ATT/COMP Completed		OFFENSE DESCRIPTION Other/unknown	

STATUS	NAME	SEX	RACE	D.O.B.	TELEPHONE	ADDRESS	OP STATE & NO.
P	OFC. Austin, Steven	M	W	05/18/1988	Bus	293 Elm St Enfield CT	CT 178040044
P	OFC. Yoff, Jamie	F	W	08/15/1978	Bus	(860) 763 - 6400 293 Elm St. Enfield CT	CT 206775290
P	DET. Hearn, Claire	F	W	07/02/1976	Bus	(860) 645 - 5500 293 East Middle Tpk Manchester CT	CT 198120552
S	Soto, Jose Enrique	M	W	11/23/1992	Cel	(787) 565 - 6933 181 Oak St Manchester CT	CT 238584746
W H	Diaz, Noraida	F	W	07/06/1966		181 Oak St Manchester CT	CT 076983272
W J	Rivera, Nicole	F	W	06/24/2004		181 Oak St Manchester CT	CT
W	Hanson, Carla Michelle	F	W	12/29/1989		26 Knighton St Manchester CT	CT 128321751

On 4/02/20 at 1956 hours, a CREST Everbridge went out for a hot response to Manchester, Connecticut. The staging area was the Nathan Hale School at 160 Spruce St. in Manchester. The call out was for a barricaded suspect with a gun.

Upon arrival, one of our negotiators, Detective Claire Hearn, had spoken with the suspect briefly on the phone. The suspect was identified as Jose "Jay" Soto of 181 Oak St. in Manchester. Parole had gone to the residence to attempt to take Jose Soto into custody on a Parole Violation, but he barricaded himself in the basement stating that he had a gun and if anyone came down, he was going to start shooting. The information that we received was that Jose Soto was the suspect in approximately 4 or 5 armed robberies and the last one was a bank robbery in Ansonia in which he allegedly fired off a couple rounds. I was able to verify through COLLECT that Jose Soto had an active arrest warrant for Absconding from Parole that was issued by Waterbury Parole.

THE UNDERSIGNED, AN INVESTIGATOR HAVING BEEN DULY SWORN, DEPOSES AND SAYS THAT: I AM THE WRITER OF THE ATTACHED POLICE REPORT PERTAINING TO THIS INCIDENT NUMBER. THAT THE INFORMATION CONTAINED THEREIN WAS SECURED AS A RESULT OF (1) MY PERSONAL OBSERVATION AND KNOWLEDGE; OR (2) INFORMATION RELAYED TO ME BY OTHER MEMBERS OF MY POLICE DEPARTMENT OR OF ANOTHER POLICE DEPARTMENT; OR (3) INFORMATION SECURED BY MYSELF OR ANOTHER MEMBER OF A POLICE DEPARTMENT FROM THE PERSON OR PERSONS NAMED OR IDENTIFIED THEREIN, AS INDICATED IN THE ATTACHED REPORT. THAT THE REPORT IS AN ACCURATE STATEMENT OF THE INFORMATION SO RECEIVED BY ME.

INVESTIGATOR SIGNATURE: /SGT. DAVID M MCNEICE/	INVESTIGATOR ID.#: 173	SIGNED DATE: 04/23/2020	SUPERVISOR SIGNATURE /SGT. JEFFREY P CHANT/	SUPERVISOR I.D.#: 155
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STREET NO 181	STREET NAME AND TYPE Oak St MANCHESTER	APT NO.	INTERSECTING STREET NAME AND TYPE	PREMISE NAME MANCHESTER PD	STATUS Report	TOWN CD			

Detective (CREST Negotiator) Hearn was in her vehicle with the Jose Soto's ex-girlfriend, Carla Hanson, who was receiving phone calls from Jose. Officer (CREST Assistant Team Leader) Steve Austin and Officer (CREST Negotiator) Jamie Yott were outside Detective Hearn's vehicle trying to gather intelligence. The family of Jose Soto was parked in a vehicle directly next to Detective Hearn.

Jose Soto's mother was identified as Noraida Diaz. Ms. Diaz told me that her son did not have a gun. He had just come home the other day with a bag and nothing else. Ms. Diaz wanted to speak to her son, because she said that she could talk him into coming out. The use of third party intermediaries in negotiations is not recommended when it is uncertain what the nature of the relationship is at the time of the incident, so I told his mother that we would keep her request to speak with him in mind. Jose's sister, Nicole Rivera, was also in the vehicle with her Mother. Family members told us that it was common for Jose to threaten suicide every time he gets caught committing a crime. Jose was known to have PTSD and anxiety, but was not taking medication. Jose was homeless until he moved back home a couple days ago.

When the Command Post arrived on scene, I made arrangements for Detective Hearn to proceed to the Network Operations Center, where we would begin Negotiations. Since Detective Hearn had already established rapport with Jose Soto, she was assigned the lead Negotiator role. Officer Jamie Yott was assigned the Coach role. Officer Steve Austin was assigned the role of Scribe. On April 2nd, 2020 at 2047 hours Detective Hearn called Jose "Jay" Soto on his cellular phone (787) 565-6333.

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We were able to establish communication with Jose Soto, but he kept hanging up on Detective Hearn. Initially Jose Soto said he wanted to commit "suicide by cop." He stated that he had a decision to make. He did not want to talk about his Mother or his Sister. After several instances of Soto hanging up on the Negotiator on April 2nd, 2020 at 2111 hours Jose Soto called Detective Hearn back and apologized to her. He stated that he wanted to come out and Detective Hearn instructed him to keep his hands up and she pleaded with him to stay on the line while he was surrendering, but it became clear to us that he wasn't following her instructions. He refused to stay on the phone with the Negotiator, so we were able to warn the tactical team that we thought he was coming out, but he was not following instructions on the surrendering. On April 2nd, 2020 at 2113 hours, Jose Soto hung up on Detective Hearn. Detective Hearn continued to try to call him back. On April 2nd, 2020 at approximately 2115 hours, we heard on the tactical radio that shots were fired. We continued to try to ring Jose Soto's cellular phone from 2116 hours to 2118 hours and were then notified that the suspect was down on the front porch.

After being told that the situation was over, I thanked the Negotiation Team for their efforts. I checked with each of them to ensure that the were psychologically okay and handling the stressful situation properly. I offered the Negotiation Team the opportunity to talk with me about the incident if they wanted to at any time. I continued to check in on the Detective Hearn and Officer Yott throughout the night. The entire CREST Team was asked to meet at the Center St. Fire Station, where we gathered together until we were relieved of duty on April 3rd, 2020 at approximately 0030 hours.

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