DDS West Region Advisory Council Minutes

September 19, 2013

Ella Grasso Center, 300 Armory Road, Stratford, CT

4:30 p.m.

Attendees: Fritz Gorst, Gil Kellersman, Mickey Herbst, Lieselotte Schwab, Cindy Stramandinoli, David Sokolow, Roslyn Robertson, David Washington, Karleen Craddock

Announcements:

- Fritz gave an overview of the budget.
- He also shared information on the statewide workshop Community of Participation (CoP) that was held in September and all of the activities that will be taking place as a result of this workshop.
- Fritz also shared that he will be on an extended medical leave beginning in mid-October and who will be covering in his absence.

National Core Indicators (NCI) & Quality Improvement Division Overview

Dan Micari, David Sokolow and Robin Wood from Central Office came to the meeting to discuss the National Core Indicator (NCI) Project. Mr. Micari gave an extensive overview of the Quality Improvement Division and what they handle. He also shared information on the National Core Indicator Project that the Department participated in. National Core Indicators are conducted in a survey format throughout the nation to gather relevant information for the services that consumers receive and what their satisfaction levels are as well as what their needs might be. It gives the Department a good overview of areas that are in need of attention/improvement and areas that are doing well. The goal of the Department is to have family members participate in the capacity of interviewers. Members of the Council will inquire with other families to determine who might be interested in participating with this project.

<u>Membership</u>

There is currently one individual that has expressed interest in participating on the Advisory Council. Chairman Herbst discussed this with the Council and he will provide a recommendation at the next meeting. Once the decision has been made, Mr. Herbst will advise the Regional Director's office so that a letter of appointment can be furnished to this individual from the Commissioner's Office.