

Responding to Individuals with Developmental Disabilities

Southbury Volunteer Fire Department
October 29, 2023

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Peter Tolisano, Psy.D., ABPP

Board Certified in Clinical Psychology
Director of Psychological Services

Presentation Goals



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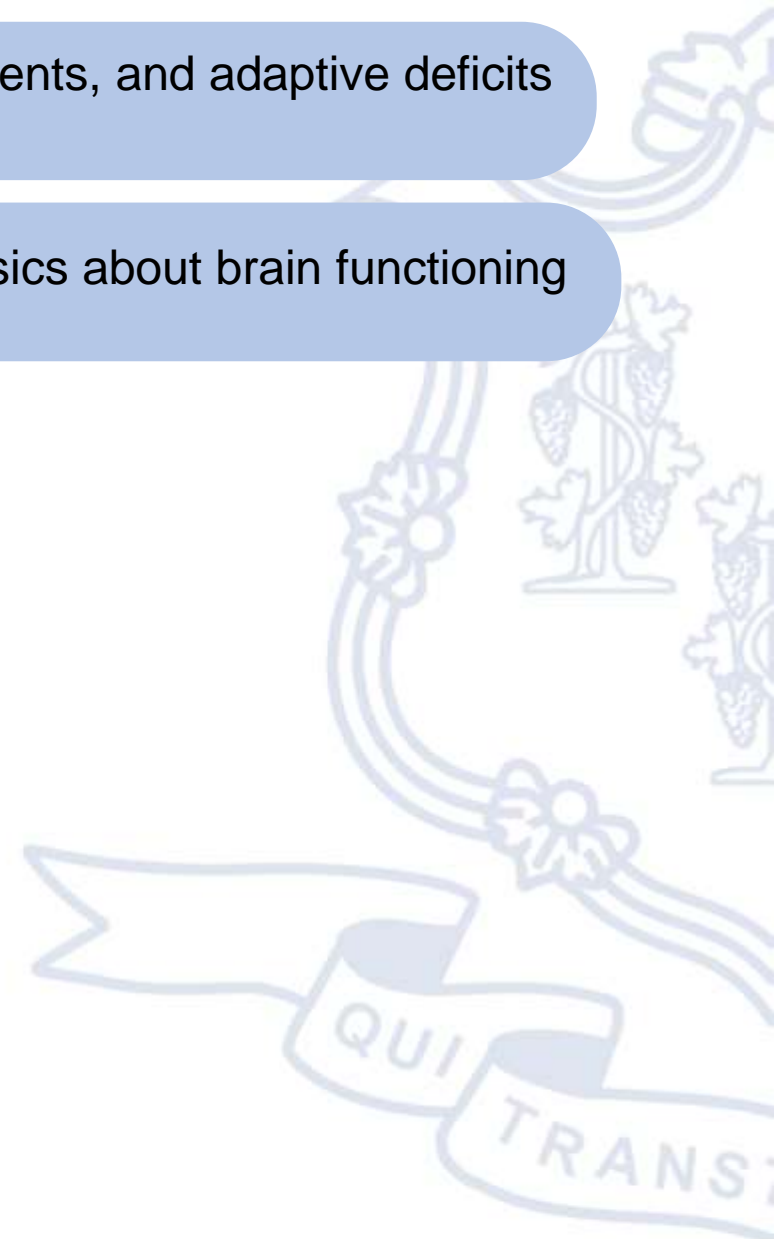
Better understand neurodiversity, cognitive impairments, and adaptive deficits associated with developmental disabilities



Presentation Goals

Better understand neurodiversity, cognitive impairments, and adaptive deficits associated with developmental disabilities

Learn some basics about brain functioning



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Understand the rudiments of autism spectrum disorder

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Change the way behaviors are perceived

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Better understand neurodiversity, cognitive impairments, and adaptive deficits associated with developmental disabilities

Learn some basics about brain functioning

Understand the rudiments of autism spectrum disorder

Gain knowledge about positive behavior supports, particularly proactive interventions and reactive strategies

Change the way behaviors are perceived

Appreciate various communication tips and de-escalation techniques

The Broader Context

Neurotypicality

Refers to brain processing and behaviors that are considered standard.

Neurotypical people meet developmental milestones the same rate as those of a comparable age.

They go through life without having to wonder if their brains function in the same as others and usually never discuss the subject.

Neurodiversity

Umbrella term coined by Judy Singer, an Australian sociologist, in 1998. It recognizes how brains process information differently.

It means that an individual has cognitive strengths and weaknesses from those who develop typically.

It embraces differences and treats them neutrally, rather than something bad, wrong, or problematic.

It manifests on a continuum from mild signs that most people would not notice to much more pronounced and obvious presentations.

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Intellectual disability is the most common developmental disability

Genetic Syndrome

- Down syndrome

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Acquired forms

- Meningitis
- Encephalitis

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Neurocognitive Disorder

(i.e., loss of ability):

- Traumatic Brain Injury

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- Rett syndrome

Intellectual Developmental Disorder and Neurodiversity

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- Epilepsy
- Social deprivation
- Toxicity

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I/DD has over 250 causes: 25% are syndromal and 75% are non-syndromal

Prenatal

- Maternal disease,
- Environmental influences

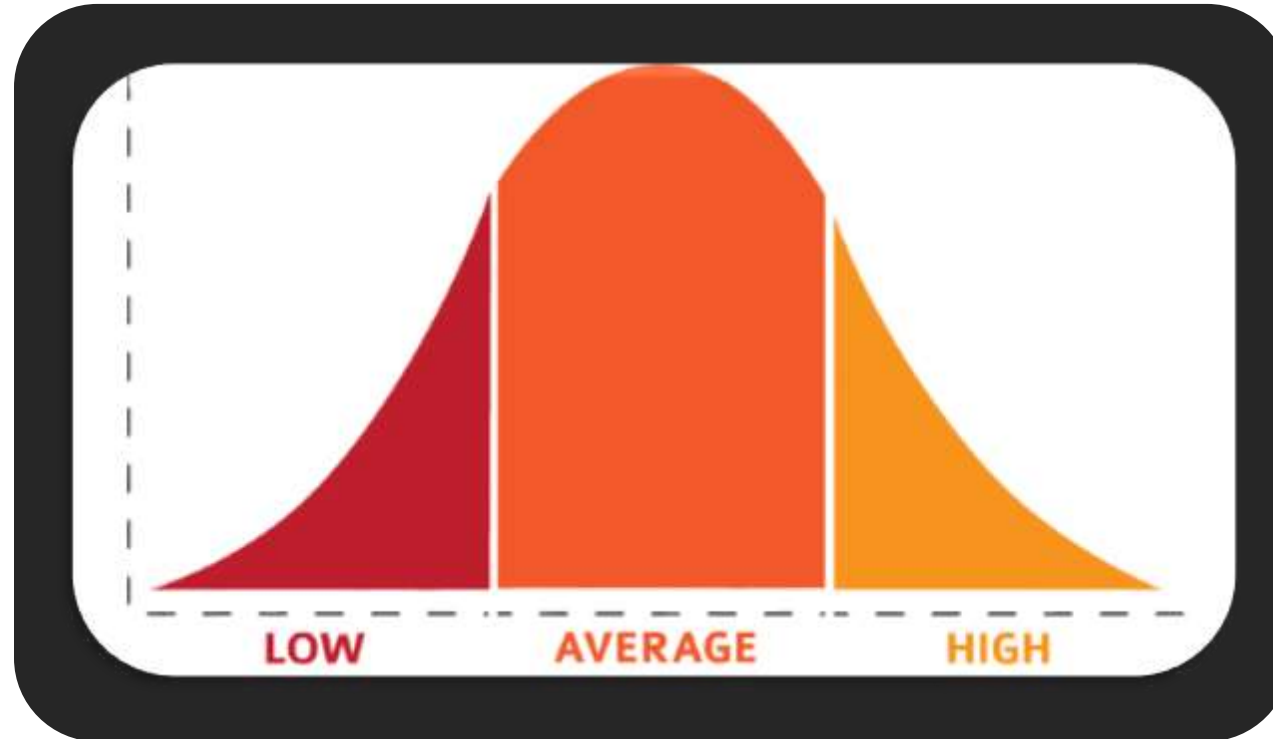
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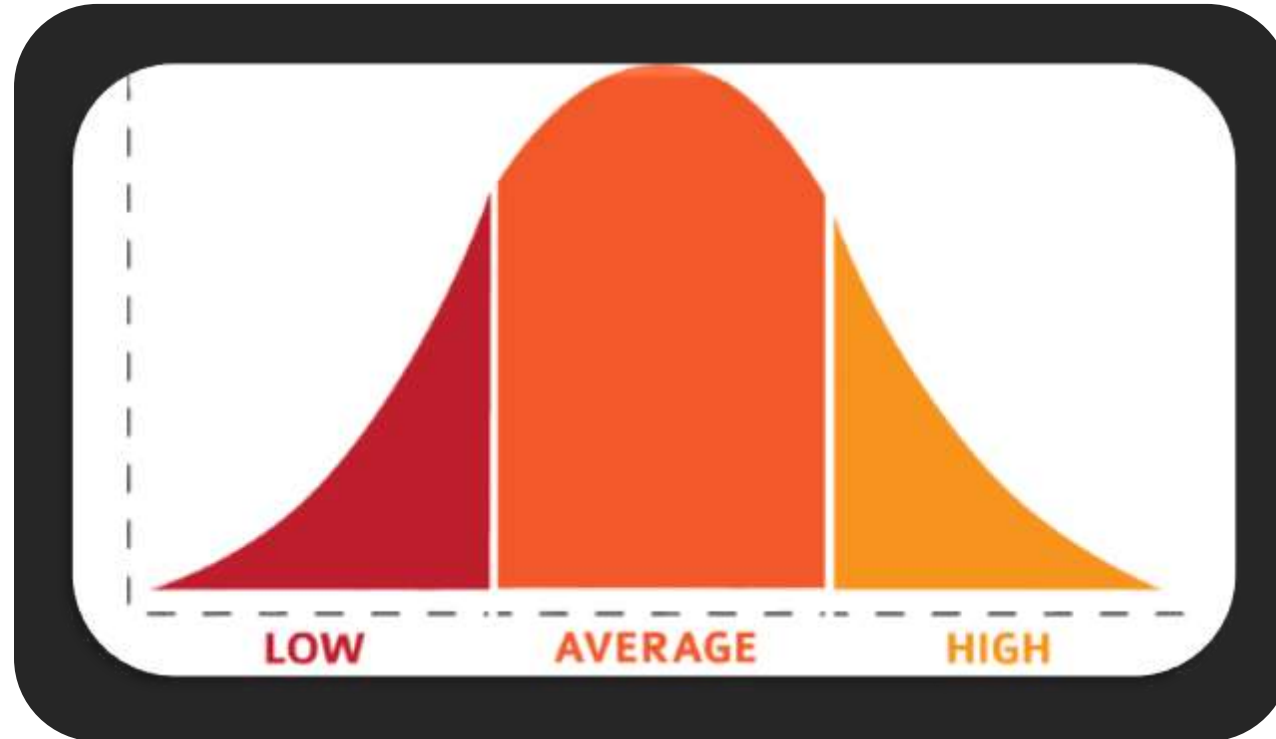
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Understanding Intelligence



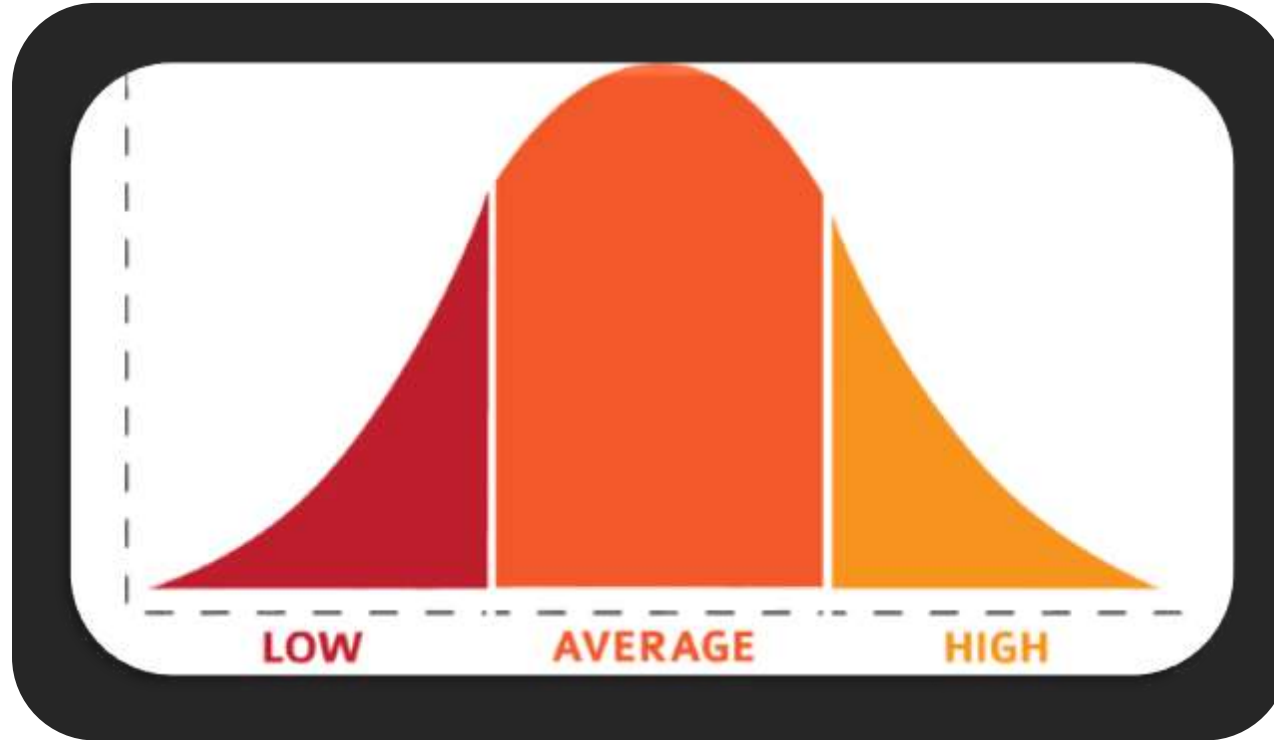
Understanding Intelligence

←
Less
intelligent
than
average



Understanding Intelligence

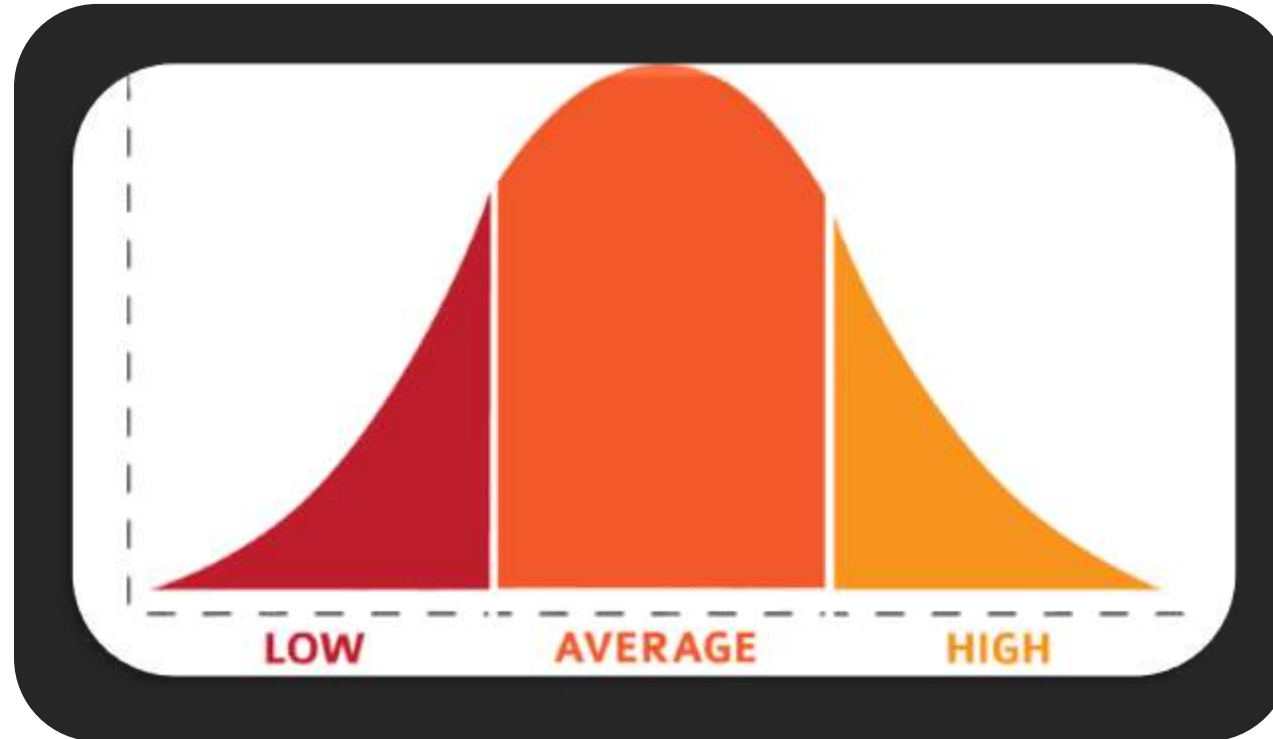
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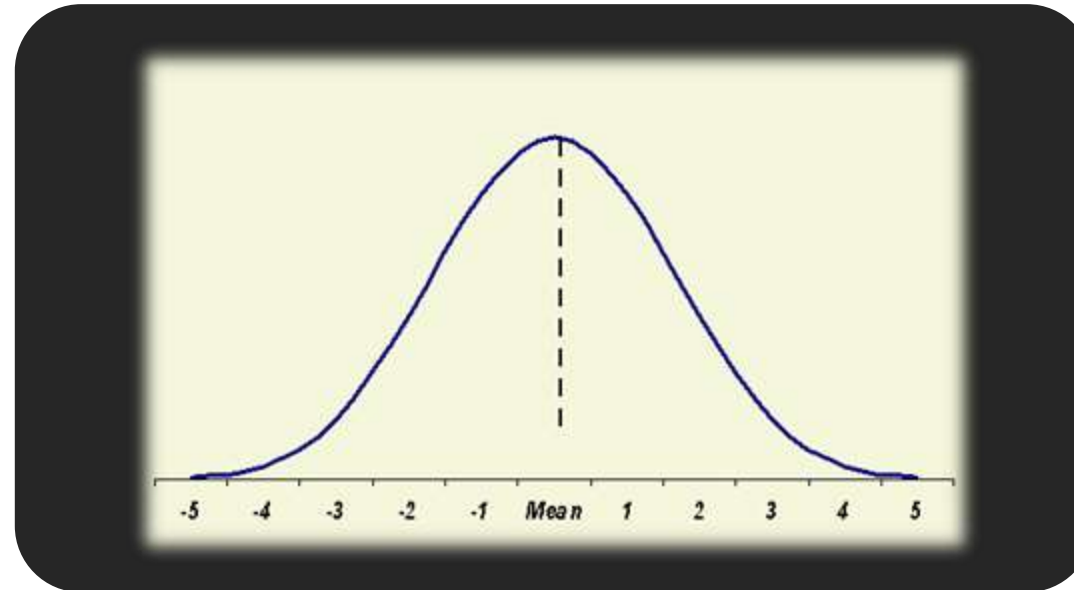
←
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intelligent
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→
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Average Full-Scale IQ is 100. 50% of adults fall between 90-100
I/DD percentile rank is two!

Understanding Intellectual Disability



Three-part Intellectual Developmental Disorder diagnosis (formerly mental retardation). Differs from DDS eligibility!

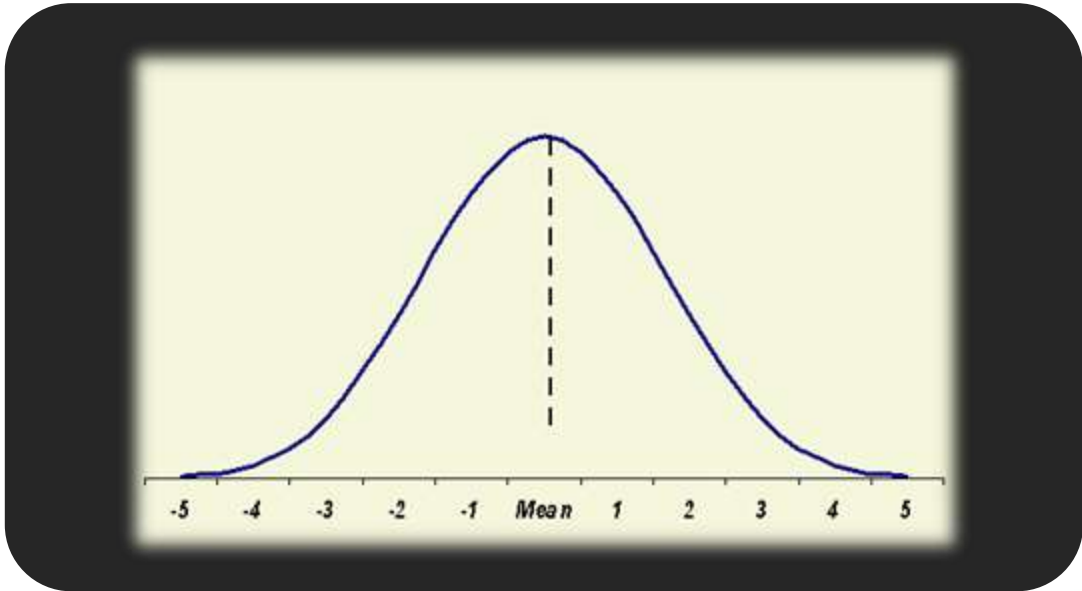
Intellectual impairment is an FSIQ = 70 +/- 5 points

Adaptive deficits

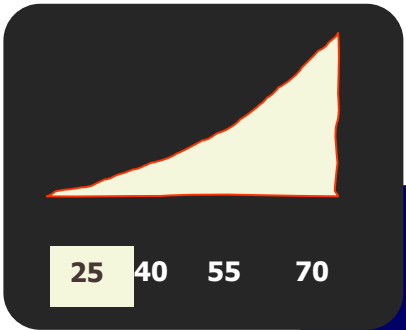
Evidence of onset between birth to 18 years old

Understanding Intellectual Disability

←
Less intelligent than average



→
More intelligent than average



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Degrees of Intellectual Disability

MILD

MODERATE

SEVERE

PROFOUND



Degrees of Intellectual Disability

Has an IQ 50-70

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PROFOUND

Degrees of Severity

- Mild 85%
- Moderate 10%
- Severe 3%
- Profound 2%



Intellectual disability classifications and the support that person will require:

Has an IQ 50-70

MILD

Has an IQ 35-49

MODERATE

Has an IQ 20-34

SEVERE

Has an IQ Less than 20

PROFOUND

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Intellectual disability classifications and the support that person will require:

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85% Intermittent Support

Individuals require little intervention to function. They may need support during times of distress.

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MODERATE

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10% Limited Support

Individuals can learn skills but may require additional support to navigate through everyday situations.

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Individuals may have some communication and self-help skills, but mainly rely on daily support to function around the clock.

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Individuals may have some communication and self-help skills, but mainly rely on daily support to function around the clock.

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PROFOUND

PROFOUND

2% Pervasive Support

Individuals require extensive and lifelong support in nearly every aspect of their routine.

Intellectual Functioning Indexes

Verbal Comprehension Index:

- General knowledge and reasoning skills. Related to formal and informal education.
- Language is central our ability to label, organize and manage our internal experiences and the external environment.
- Difficulty putting feelings and needs into words hinders adaptation.

Perceptual Organization Index:

- Visual-spatial skills.
- Ability to create novel solutions

Working Memory Index

- In-the-moment reasoning
- Important to learning, flexibility, planning, and self-awareness.
- Related to coping (e.g., seeing options to manage anger)

Processing Speed Index:

- Ability to work quickly and efficiently.
- Sensitive to motivation and persistence.
- May negatively affect overall cognitive functioning.

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Adaptive Functioning



Adaptive Functioning

Intellectual impairment is often problems with delaying gratification, controlling impulses, and tolerating frustration.

Adaptive Functioning

The best approach is focusing on cognitive strengths and minimizing weaknesses. For example, providing information using pictures, rather than words, to someone with visual-spatial strengths and verbal limitations.

Adaptive Functioning

- Adaptation is based on performance in daily activities. How effectively people cope with common life demands across multiple settings.
- Understanding functioning through a “developmental lens” with age-equivalents.
- Domains of Practical, Conceptual, and Social skills.
- Specific areas may include the following:
 - Self-care (e.g., hygiene and grooming)
 - Expressive and Receptive Communication
 - Social and Community Activities
 - Independent living skills (e.g., housekeeping)
 - Health and safety
 - Vocational abilities

Intellectual Developmental Disorder and Neurodiversity

What does it mean to be diagnosed with intellectual disability?

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**Interpret and
interact with
the world
differently**

What does it mean to be diagnosed with intellectual disability?

**Interpret and
interact with
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**Reliance
on
others**

Intellectual Developmental Disorder and Neurodiversity

The possibility of a co-occurring mental or physical condition in the context of intellectual disability is three-to-four times higher than the general population.

Intellectual Developmental Disorder and Neurodiversity

Conditions that are dispositional
to intellectual disability:

Intellectual Developmental Disorder and Neurodiversity

Autism
Spectrum
Features

Conditions that are dispositional
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Intellectual Developmental Disorder and Neurodiversity

Autism
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Communication
disorders

Conditions that are dispositional
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Intellectual Developmental Disorder and Neurodiversity

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Mood
dysregulation

Attention deficit
/ hyperactivity
traits

Intellectual Developmental Disorder and Neurodiversity

Conditions that are dispositional to intellectual disability:

Autism Spectrum Features

Motor and sensory integration issues

Communication disorders

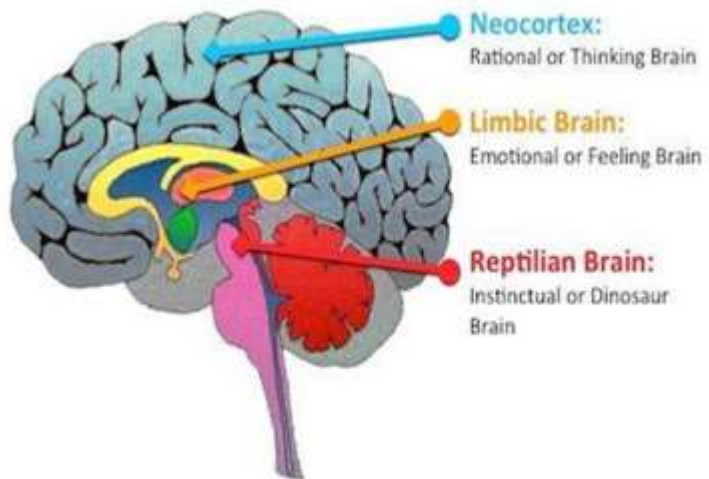
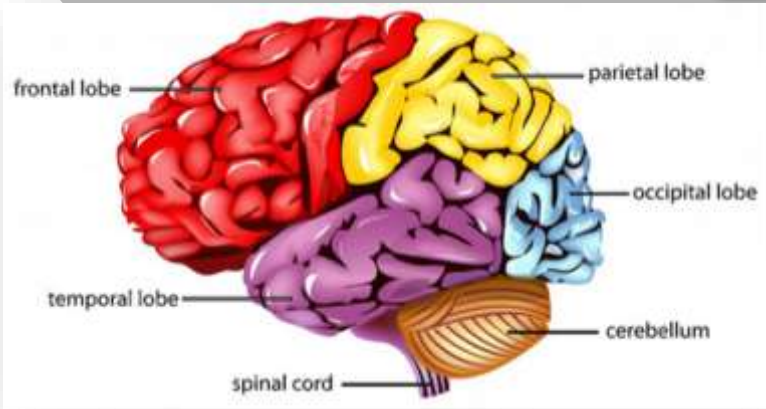
Mood dysregulation

Sleep disturbances

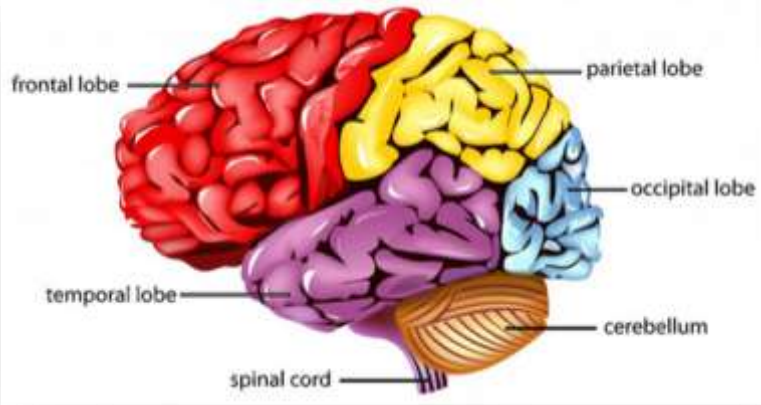
Impulse control problems

Attention deficit / hyperactivity traits

Regions of the Brain

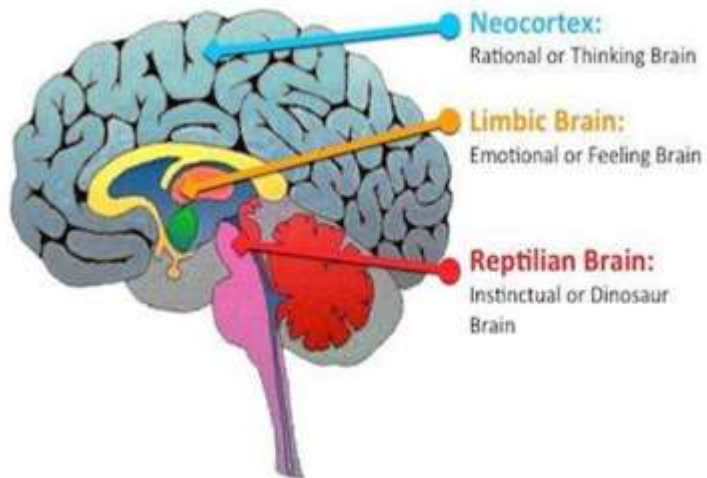


Regions of the Brain



The brain has **three** main parts:

- **Brainstem** that controls vital physical functions and survival responses.
- **Limbic system** that governs emotions (i.e., amygdala for fight, flight, and freeze reactions and the hippocampus for memory).
- **Cortex and Front Lobes** for executive functions: These include a sense of time, planning, thinking flexibly, decision-making, inhibiting and initiating action, self-monitoring, and empathic understanding.



AUTISM



AUTISM



AUTISM

Autism Spectrum Statistics

2023 incidence is 1 in 36 births. About 4:1 male-to-female

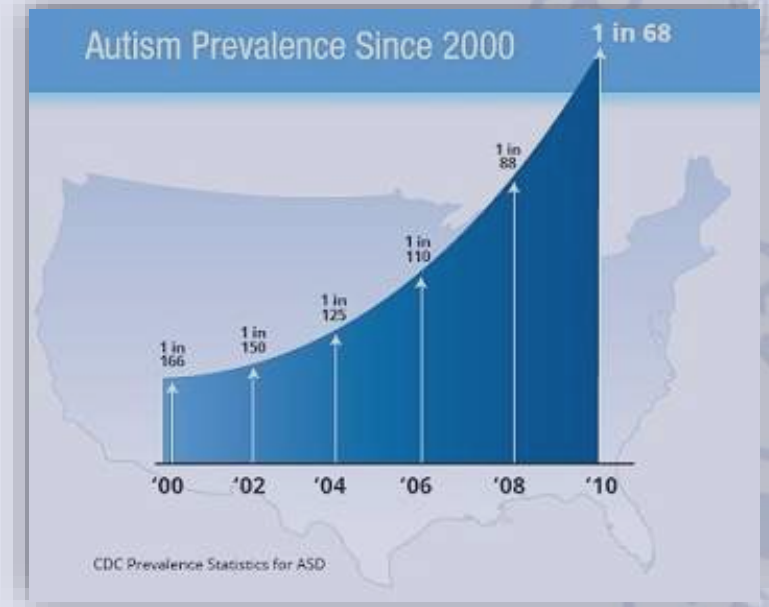
A Steady Increase in Prevalence by Birth Year:

1992- 1 in 150

2000- 1 in 88

2014 it was 1 in 42 boys; 1 in 189 girls

Found across all cultures and socioeconomic groups.



Why is Autism increasing?

- Previous underestimates
- Broadening diagnostic categories
- Better tools for identification
- Greater awareness among mental health providers, pediatricians, schools, media, and parents

AUTISM



The Heterogenous Autism Spectrum

- ❖ It's called a **spectrum** condition because of its extreme complexity.
- ❖ Functional capabilities and needs vary widely from person-to-person. For example, some can access language, transition in the daily routine, and perform self-care, others may require assistance.
- ❖ Some may use rocking, flapping, spinning, etc. for self-regulation.
- ❖ They may easily become overwhelmed in a crisis and engage in challenging behaviors that might be misinterpreted as disrespectful. These might include invading personal space, giggling, speaking loudly, talking about unrelated topics.
- ❖ Some may not feel or express physical pain (sensory integration dysfunction)
- ❖ Some may process information better when avoiding eye contact and may look like they don't want to pay attention.

Autism Spectrum Disorders

Autistic Disorder

Asperger's Disorder

Childhood Disintegrative Disorder

Rett's Disorder

Pervasive Developmental Disorder - Not Otherwise Specified



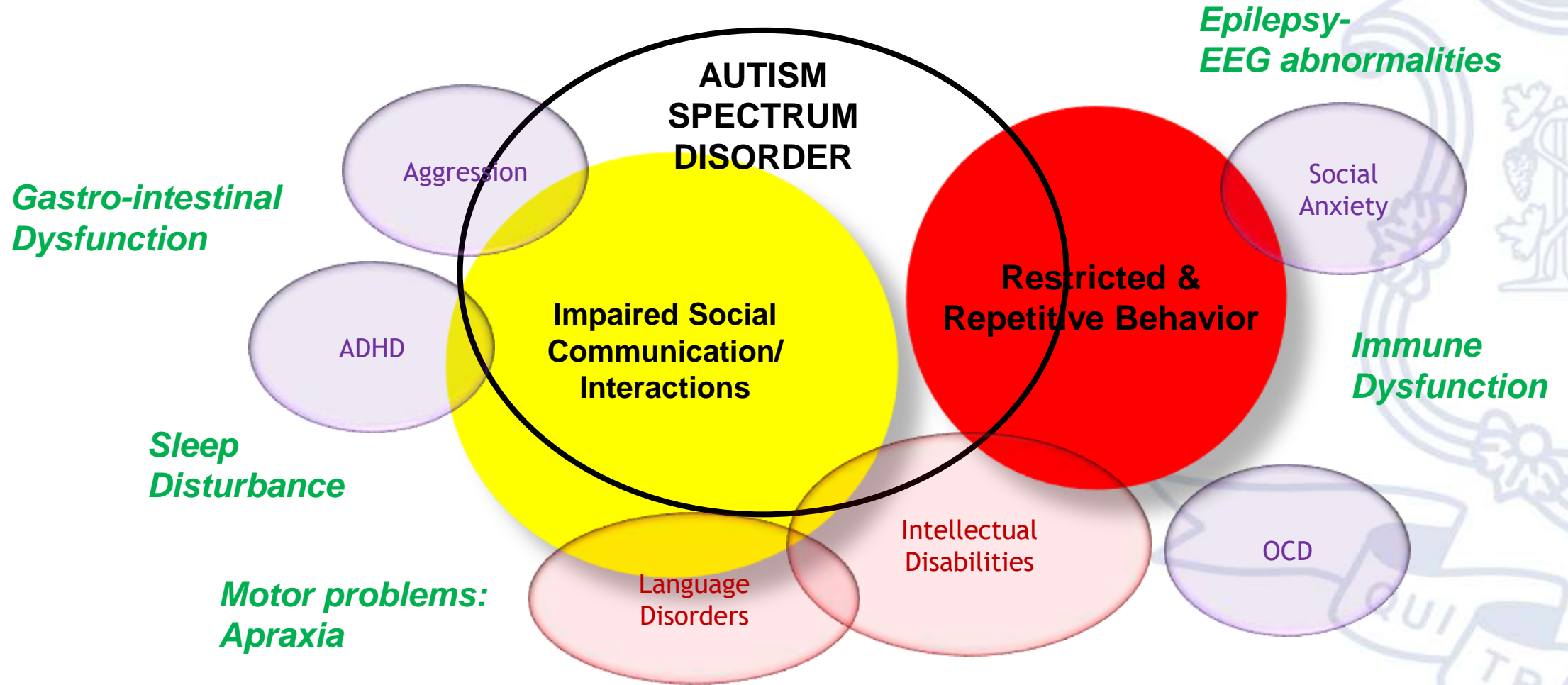
State of Connecticut
Department of Developmental Services



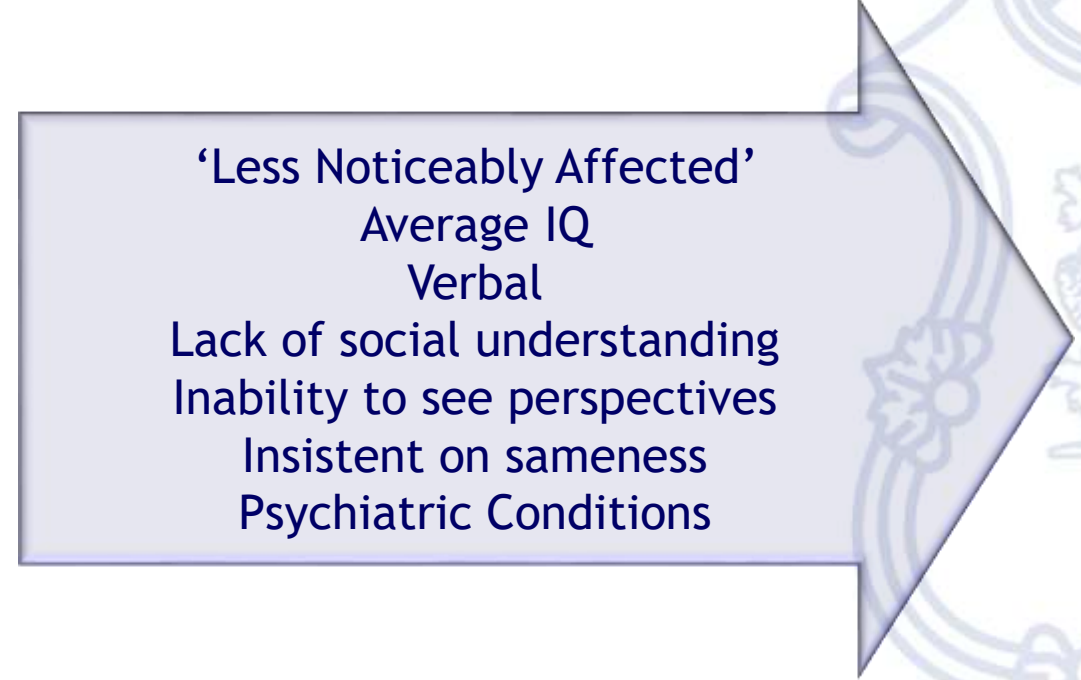
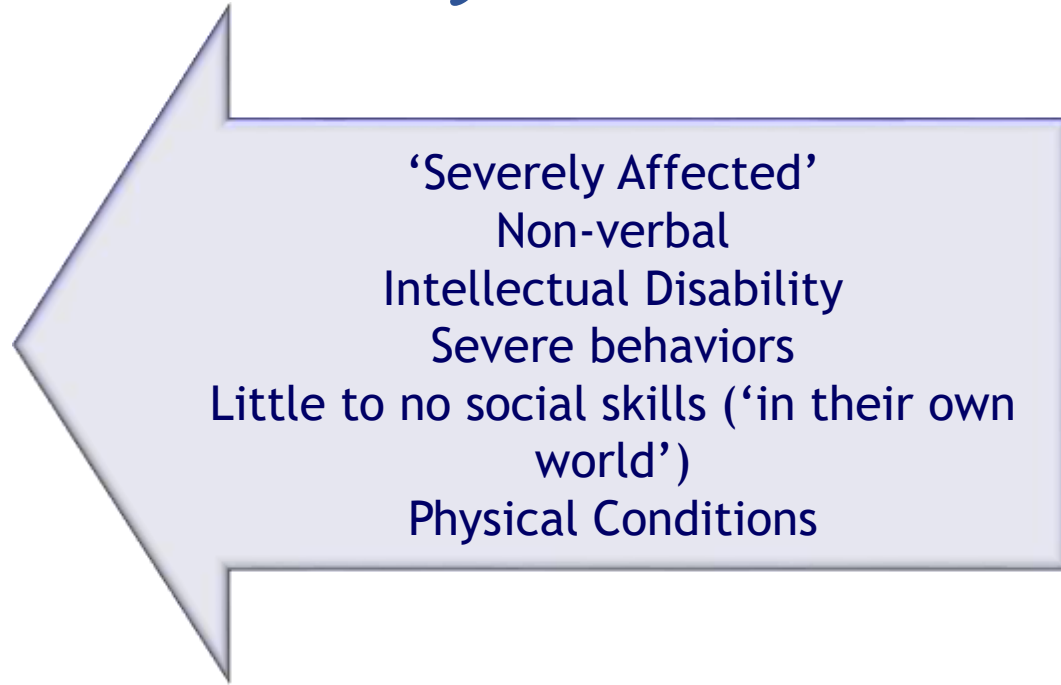
Autism Spectrum Disorder -2013



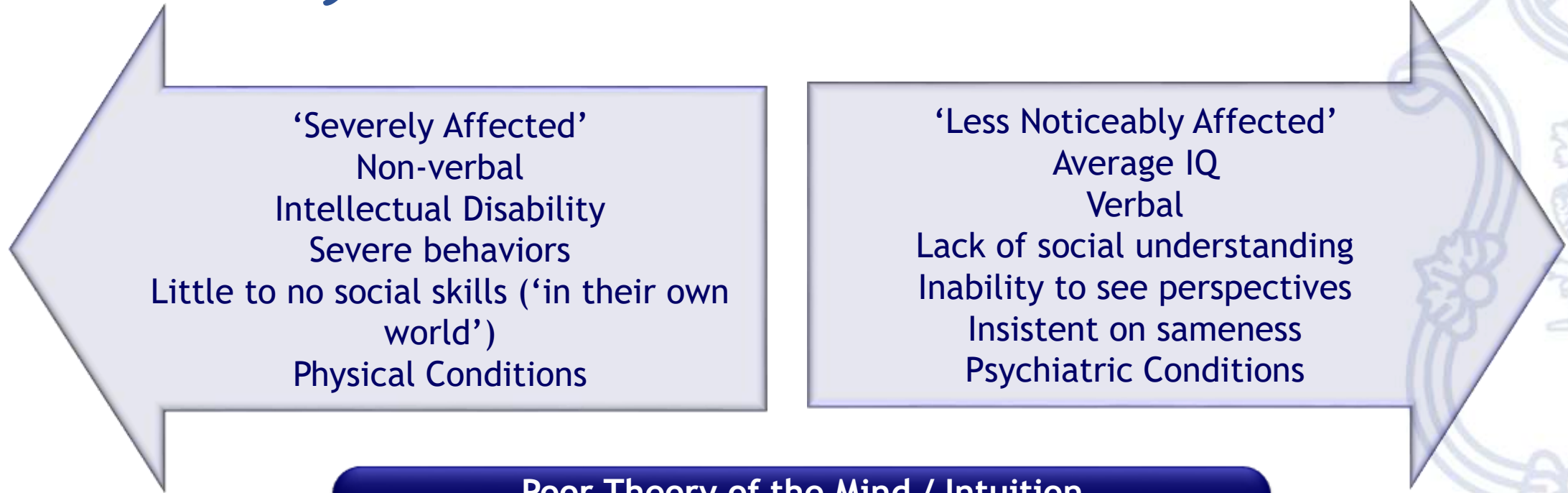
Core Autism Domains with Associated Conditions



Understanding the Autism Spectrum



Understanding the Autism Spectrum



‘Severely Affected’
Non-verbal
Intellectual Disability
Severe behaviors
Little to no social skills (‘in their own world’)
Physical Conditions

‘Less Noticeably Affected’
Average IQ
Verbal
Lack of social understanding
Inability to see perspectives
Insistent on sameness
Psychiatric Conditions

Poor Theory of the Mind / Intuition

- Misinterpreting body language and subtle social cues
- Problems with reciprocation and understanding expectations

Positive Behavior Supports



A comprehensive approach that views behaviors as goal-directed and interconnected with an individual's psychology, physiology, emotions, situation, and culture.

Contemporary Definition of PBS is an Integration:

1. Person-Centered practice and With normalization/inclusion
2. Best practices for behavior change

Positive Behavior Supports



Contemporary Definition of PBS is an Integration:

1. Person-Centered practice and With normalization/inclusion
2. Best practices for behavior change

Positive Behavior Support

- It's individual and family-centered, rather than expert driven.
- Support (encouraging and strengthening) for positive behavior (desirable and prosocial), not stigmatizing and humiliating interventions.

Positive Behavior Supports



Positive Behavior Support



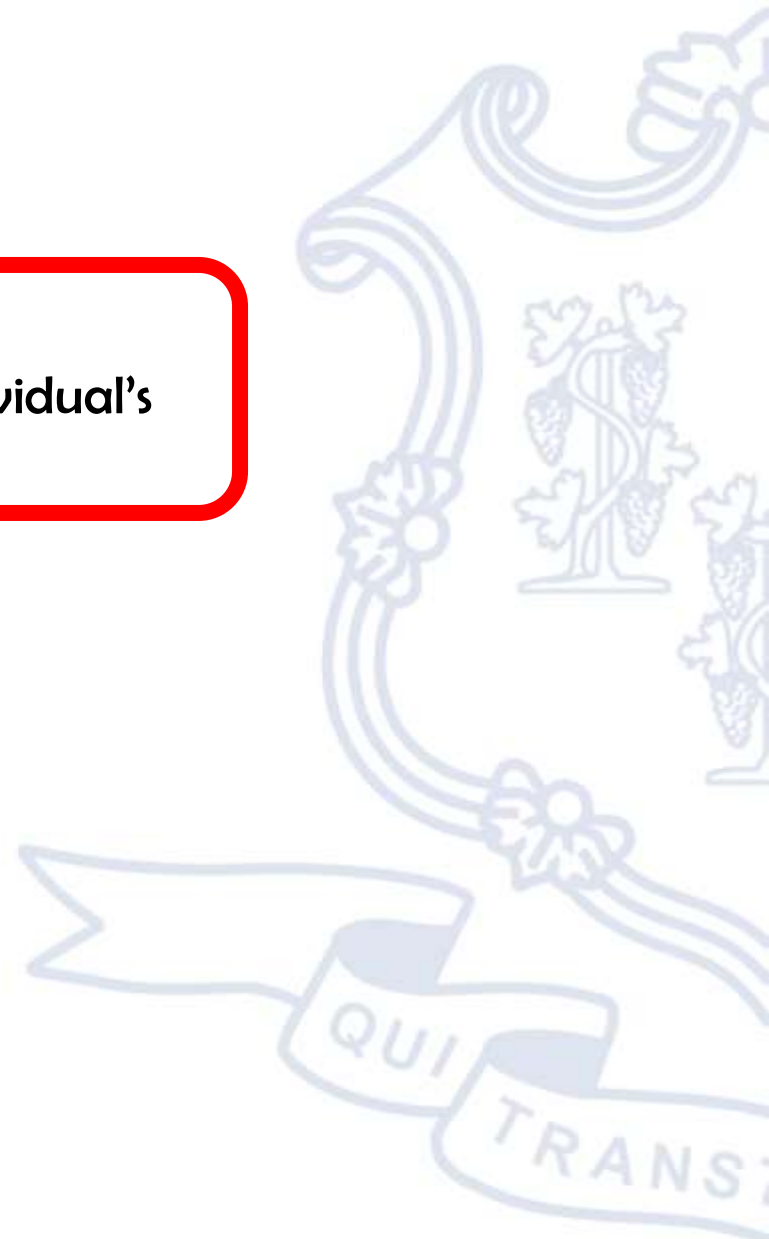
Terminology





Setting Events and Vulnerabilities

- Situations in the environment combined with an individual's deficits





Setting Events and Vulnerabilities

- Situations in the environment combined with an individual's deficits

Antecedents (or Triggers)

- What occurred immediately before the behavior?
- Fast versus slow; Internal vs. external



Precursors

- What noticeable actions in body language came before the behavior of concern? (e.g., pacing, pressured speech, clinching fists)



Precursors

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Maintaining Consequences

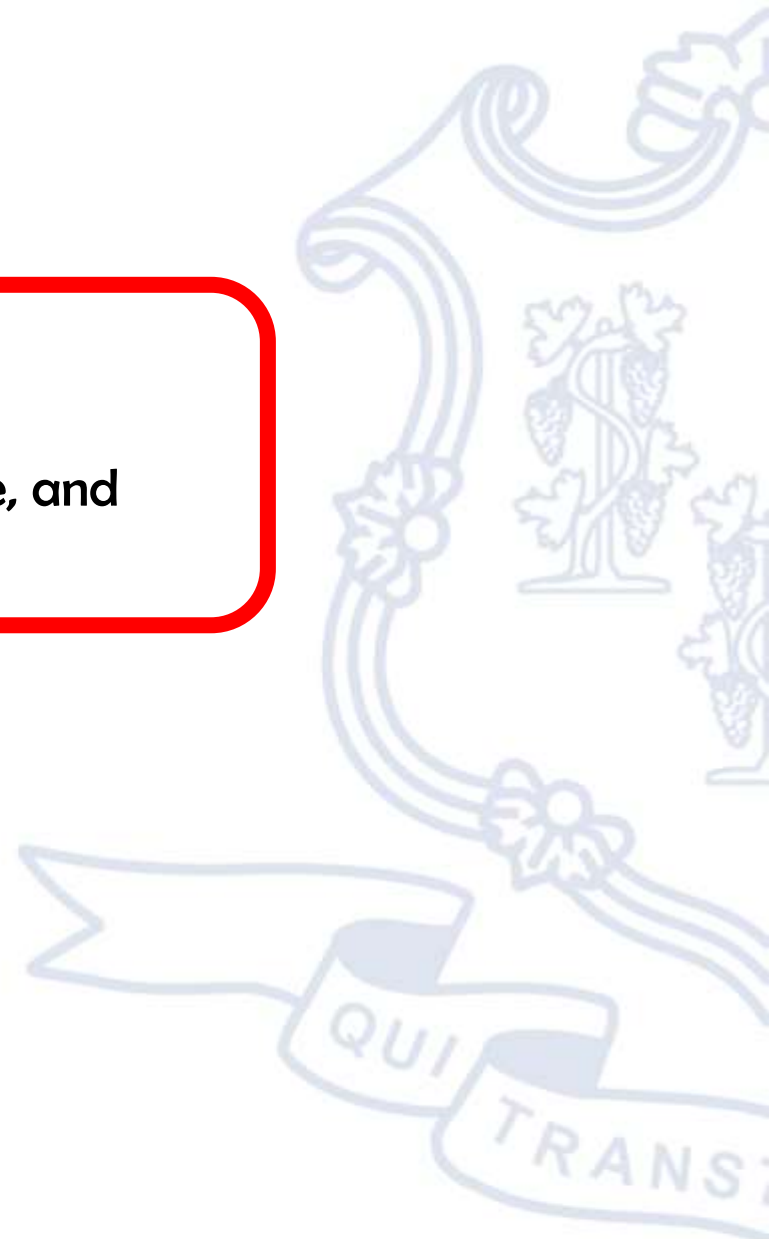
- What occurred immediately after the behavior of concern?
- How did the caregivers respond? Is there inadvertent reinforcement?



Targeted Positive Behaviors

To achieve, instill, increase, and maintain

Categories: Increase emotional regulation, independence, and socialization





Targeted Positive Behaviors

To achieve, instill, increase, and maintain

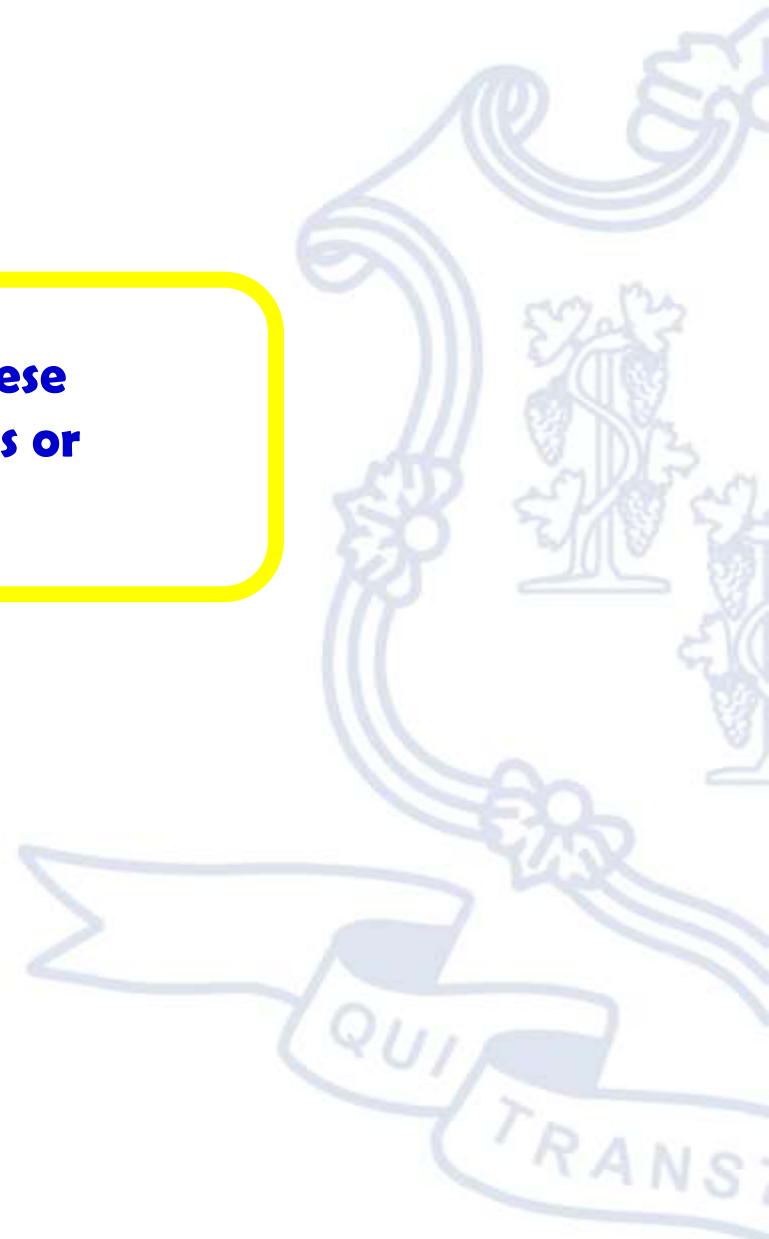
Categories: Increase emotional regulation, independence, and socialization

Behaviors of Concern

- To decrease or eliminate.
- These include verbal outbursts, physical aggression, property destruction, poor boundaries, and refusals.



Every behavior serves a function or purpose! These include Communication, Regulation of Emotions or Pain, and Social/environmental Control

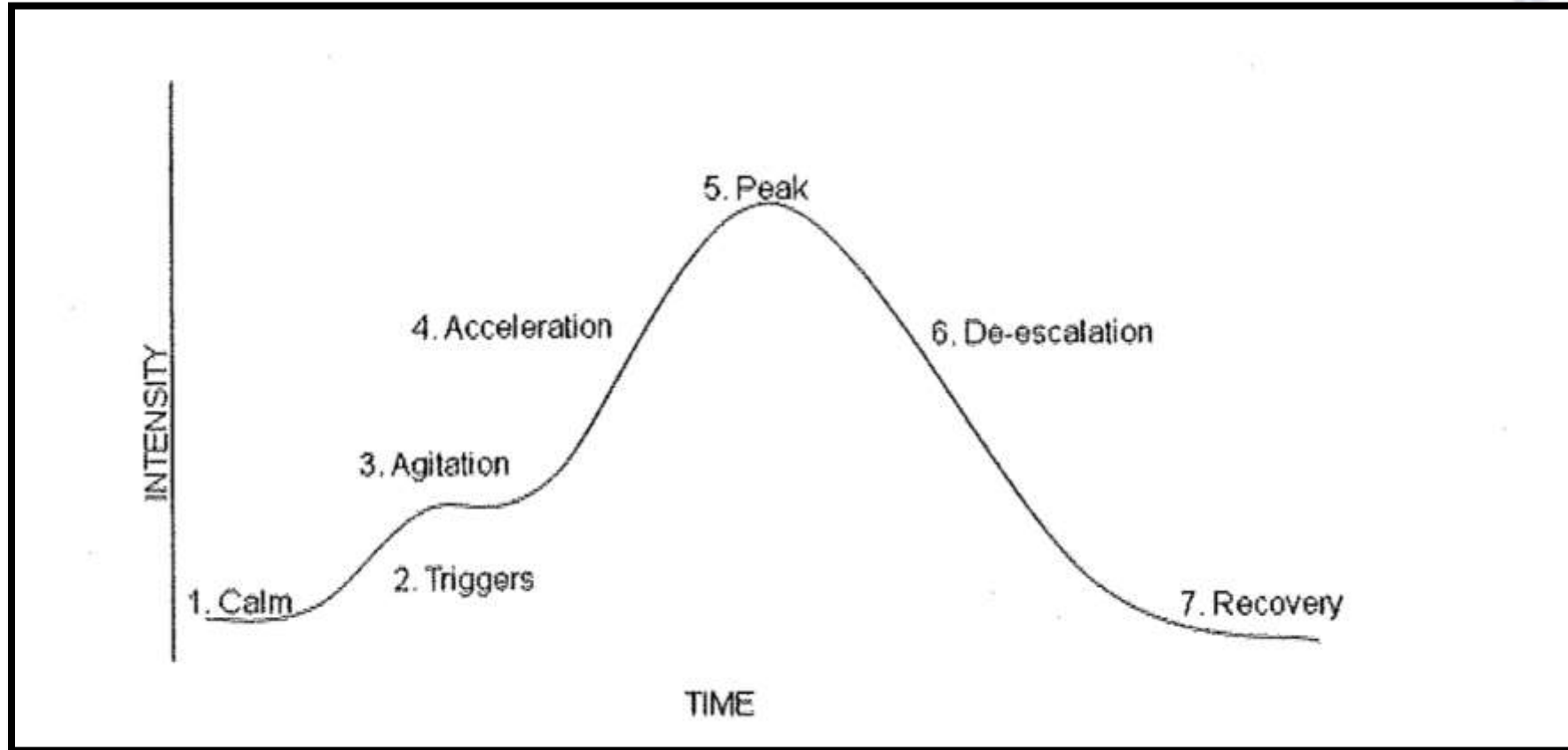




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Overarching goal of PBS is building positive behaviors to meet wants and needs, so that the negative behaviors become unnecessary!

Where to intervene in the Crisis Cycle



Positive Behavior Support



Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

Reactive

Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

Interventions to prevent problem behavior

Reactive

Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

Limited focus on antecedent interventions

Reactive

Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

Emphasis on teaching alternative behaviors

Reactive

Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

Little focus on teaching new behavior

Reactive

Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

Positive reinforcement of desired behaviors

Reactive

Positive Behavior Support



Benefits of Proactive over Reactive

Proactive

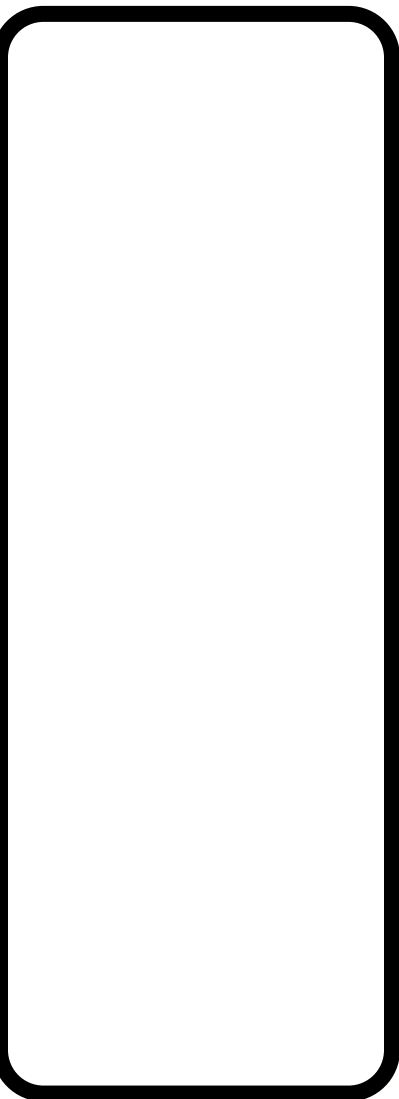
Reactive

Punitive response to negative behavior

Positive Behavior Support



Proactive Interventions – Setting Expectations



Positive Behavior Support



Proactive Interventions – Setting Expectations

Directions given and reviewed at regularly.



Positive Behavior Support



Proactive Interventions – Setting Expectations

Be very specific and easily convey the expected behavior.

Positive Behavior Support



Proactive Interventions – Setting Expectations

Tell the person what you want them to do, rather than what you don't.
Use Affirmative Language

Positive Behavior Support



Proactive Interventions – Setting Expectations

Tell the person what you want them to do, rather than what you don't.
Use Affirmative Language

“Use an ‘inside’ voice,” instead of “Stop talking so loudly”

“Keep your hands down,” rather than “Don’t hit”

Positive Behavior Support



Proactive Interventions – Setting Expectations

Learning and memory problems interfere with understanding and remembering what constitutes “appropriate” behavior.

Positive Behavior Support



Proactive Interventions – Setting Expectations

Watch for engrams (a mechanism of memory in response to external stimuli). These “hot spots” that get activated in the brain causing people to only hear the triggering part of a message!



- Caregivers' actions after a behavior of concern occurs.
- Ideally, for limited use about 5 to 10% of the time.
- Used to help situations from escalating. For example, using distractions, redirecting from triggers, or establishing control when there is harm to self or others.
- Reactive interventions often ineffective, as we may drop up to 25 IQ points when upset.



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It may include the following:

Ignoring (spontaneous and planned)

Taking away rights and privileges

Forcing apologies

Threatening restraint or seclusion



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When minor coercion that was once effective ceases to work, those inclined to use it tend to increase their level of coercion, rather than decrease it.

Applying Behavioral Strategies in the Field



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When possible, offer a few choices to provide the person with a sense of control. *These choices should all lead to a similar outcome (e.g., de-escalation).*



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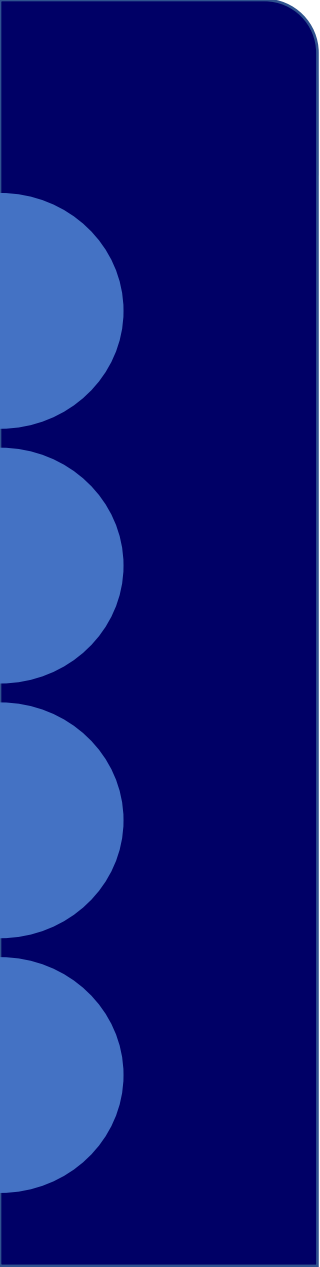
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Premack Principle

First, after, or when/then.





Communication Tips in the Field



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- Show interest and concern
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- It's okay to rephrase questions or restate directives
- Watch for words that are “triggering” which may exacerbate agitation, such as “If/then” statements, as the person might not think contingencies are achievable



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- Share what you learn about the person with others who will be assisting.



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The Power of Acknowledging Perspectives

- Active listening by being attuned
- Accurate reflection
- **Sufficient validation** only means acknowledgement. Not necessarily acceptance and agreement
- Validate before redirection or feedback
- Remember any contextual factors (e.g. holidays)

Communication Challenges

- Some people with disabilities can understand even if they can not express themselves (expressive language disorder).
- On the contrary, some who speak may not understand or may say things out of context (receptive language disorder).
- It's okay to ask the person to repeat themselves or to demonstrate (contextual grounding) something for you.

Becoming Aware of Developmental Disability



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A person might not be aware of their own deficits!



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A delayed or absent response to your questions or commands may not necessarily reflect a willful lack of cooperation.



General Interaction Tips



Interaction Tips / De-escalation Strategies

- Try to coach calmness without physical intervention when possible
- Strive for three practical goals: **Safety, Connection, and Empowerment**
- Ask the person or the responsible party how you can best assist. “What has helped in the past in situations like this?” “Do they have a crisis plan?”
- Look for sensory aids and soothing items if they don’t jeopardize safety.
- Tell them honestly what is likely to happen using everyday language.
- Show the person what you want them to do, if possible, rather than just stating it.

Interaction Tips / De-escalation Strategies



Interaction Tips - Things to Avoid if Possible

- Avoid sudden and unpredictable movements.
- Avoid stopping their repetitive behaviors unless there is a risk of injury, as it they might be a means of self-regulating.
- Ignore self-talk that the person uses for coping unless it interferes in emergency procedures. This may sometimes include profanity or verbal threatening behaviors.



DDS

**Thank you for your attendance
and participation!**



DDS

State of Connecticut
Department of Developmental Services