

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



Dannel P. Malloy
GOVERNOR

Morna A. Murray, J.D.
DDS Commissioner

*DDS Council Monthly Report
February 2016*

Meetings held and/or attended

February 2 nd	-West region, Private ARD
February 3 rd	-North region, Private ARD
February 8 th	-Director Quality Management
February 9 th	-North Region, ARD
February 10 th	- North, Case Manager Supervisor
February 11 th	-Quality Improvement Inspectors
February 12 th	-Central Office , Legal Department, HIPAA
February 15 th	-West, ARD private
February 15 th	-Abuse/Neglect inspector
February 16 th	-South Region, ARD
February 18 th	-Audit department
February 19 th	-Quality Management Supervisor
February 19 th	-West region, ARD public
February 21 th	-DCF ombudsman
February 22 th	-CO Legal Department
February 23 th	-Quality Management Inspector
February 23 th	-North, Assistant Regional Director (ARD)
February 24 th	- North ARD family supports
February 24 th	-West. ARD private
February 25 th	-North ARD family supports
February 26 th	-Quality Review Specialist Supervisor
February 26 th	-DSS Ombudsman

Concerns\ Issues

- Mom called office regarding for her son's program upon graduation.

He was scheduled to start July 1.

He is currently in a LEA program as part of his school program. I informed her that DDS, at this time, does not know when the funding will be in place to start. I encouraged her to talk to her friends, family to see if they can help out.

I mentioned family grants for respite. I also mentioned the Family Support Network and what they do .

I encouraged her to keep in contact with her son's case manager. I also expressed as soon as DDS's budget is finalized they will inform all families.

I suspect this is the first call of many.

- Contacted mom/Guardian to inquire about son who is currently residing in and out of shelters. He is and has refused services from DDS and is currently off all meds.

Mom states that region and provider have recently stepped up to the plate however, son does not comply with all supports. He states that he cannot live by these rules and as such DDS has little or nothing more that they can do although they keep trying.

I have spoken to mom numerous times and she has stated that minus a few blips here and there the region as well as provider are doing their job. Every time that I have contacted the region they have been very responsive.

Update: recent information states that son is recently residing in a correctional facility

- Spoke with mom at length about possible consolidation which would require a move from one unit to another. Mom believes that this is not appropriate due to various concerns.

Spoke with region and discerned that they were doing everything within their power to make sure all individuals' issues and concerns were factored into their decision to move into most appropriate unit for all. Mom was concerned that region was only concerned with a few individuals because of their specific needs.

Spoke with ARD and they stated that they had spoken with all families involved. While this unit is being consolidated for a good reason families believe that they are better off staying there.

As with most decisions to consolidate funding is at the core of the reason.

Update: Regional Director will meet with this family member who wants concrete reason not policy.

- Guardian, elderly, does not like to drive anymore, called office and wanted information regarding how often and who if anyone went to their residence (CLA) to do an independent quality service review (QSR).

Contacted Quality Review Specialist Supervisor and asked for most recent licensing inspection and QSR for this residence. When inspections take place the inspector randomly selects one individual from the home to do a quality service review, in this case it was not the individual in question. However, the home was in good standing and only minor issues were noted by the inspector. These issues will be rectified within the month.

Update:: called Guardian told him that I had reviewed the inspector's report and the home is in good standing. Told him that his family member was not selected for the QSR but after reading both the inspection report and the individual selected for the QSR as well as looking at other information -that his relative was doing fine.

I had worked with this Guardian previously and he was pleased with what I had to report and felt that additional information was not needed at this time. I told the Guardian to feel free to call me at anytime with any additional questions regarding his relative or this home.

February 2016

Areas of Concern

○ Case Management -	4
○ Day Program –	3
○ Eligibility -	3
○ Funding/Budget -	8
○ Guardianship –	4
○ Health & Safety –	2
○ HIPAA -	1
○ Information/Referral –	22
○ Placement –	3
○ Birth to 3-	-
○ School District services-	2
○ Autism referrals	3

ISSUES/CONCERN TOTAL –55