



DDS Council Monthly Report

January 2016

Meetings held and/or attended

- January -West, Assistant Regional Director (Private)
- January -CO, Legal Dept.
- January -North, Assistant Regional Director (IFS)
- January -Director, Investigations
- January -Quality Management, Supervisor
- January -CO, Director Health and Clinical Service
- January -North, Regional Director
- January -Operations Department
- January -Quality Improvement, Supervisor
- January -DDS Consumer
- January -West, Assistant Regional Director (IFS)
- January -West, Case Management Supervisor
- January -Quality Management, Supervisor
- January -North, Assistant Regional Director (Private)
- January -West, Assistant Regional Director (Private)
- January -North, Assistant Regional Director (Public)
- January -West, Assistant Regional Director (IFS)
- January -West, Case Management Supervisor
- January -West, Regional Director
- January -North, Case Manager Supervisor
- January -West, Assistant Regional Director (IFS)
- January -West, Assistant Regional Director (Public)
- January -Department of Corrections, Commissioners Liaison
- January -North, Assistant Regional Director, (Private)
- January -CO, Legal Department
- January -West, Case Management Supervisor
- January -South, Regional Director
- January -West, Regional Director
- January -West, Assistant Regional Director (Public)

Concerns \ Issues

- Spoke with Guardian who was upset that their brother's Priority Hearing did not change DDS's original decision. Told Guardian that they needed to follow and accept some of the recommendations made by the DDS team. I stated that, especially now, a move that he was expecting would not be made without an abundance of reason. Therefore, I told him that he needed to work with the team and accept some of their recommendations before he could dismiss them and say that his brother would not go for them.
Guardian stated that he would work with DDS but mentioned that if it did not work he would be requesting another hearing.
Thanked him for agreeing to work with DDS on some of these changes.
- Received call from individual seeking information about caring for and being paid for the services they provide to family members.
Contacted case manager supervisor who stated that he would look into the PCA waiver and review the DSS website for information pertaining to other waivers that may apply to her situation.
Individual has a small amount of annualized residential funding. Individuals' with a small amount of annualized funding are having a hard time finding staffing for such a small amount of hours (quote from case manager supervisor). Therefore, region will look into whether this individual is there Guardian and if so they will suggest that they go through CDS training and a background check. There are other specifics that this individual needs to meet and if they are done they will work with her to pay her for her services.
Individual called me to state that they had been contacted by case manager supervisor and is willing to work with them.
- Fielded many calls from family members who are worried that individuals moving from DDS public to private providers will not receive the same care and uniformity that the private provider staff that will provide to their loved ones.
I told the families that this move was not being made in an arbitrary or capricious manner and that the region has thought this consolidation out very carefully. They will make the move gradually and hope that it will become a seamless transition.
Met with the regional director and was impressed that they had planned to meet with all families involved in the move. Also, told families that this had been done before and to my knowledge many of the problems that they had predicted did not arise and that many of the individuals who made the move were pleased with the new friends they made once they were settled.
I also told families that when the move had been made I would go out and visit these individuals to make sure that they are happy with the transition.
- Contacted by mom/Guardian regarding her son who is currently MIA. Contacted region who stated that they were aware of situation and doing everything they could to resolve. Have worked with this family for several years and have a very good relationship with mom who sometimes contacts me before region and/or case manager.
Guardian stated that son had left private provider and is currently living out-of-state with someone. I asked the Guardian if they had control of individual's affairs and they stated they had. Communicated information to Regional Director who was unaware of certain current issues, stated that I would keep him informed on current affairs.

Individual has certain appointments in Connecticut that he needs to return for or face consequences. Mom is aware of this situation and has contacted people where he is currently residing. Hopefully, individual returns to Connecticut for said appointment.

Unless individual meets these requirements services and supports can be terminated.

January 2016

Areas of Concern

○ Case Management -	5
○ Case Management Requests -	4
○ Day Program –	4
○ Eligibility -	4
○ Funding/Budget -	9
○ Guardianship -	4
○ Health & Safety –	2
○ HIPAA -	1
○ Information/Referral –	25
○ Placement –	7
○ Behavioral Support Services	6*
○ Birth to 3	
○ Autism-	2

ISSUES/CONCERN TOTAL – 73

*NEW CONCERN