

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



Dannel P. Malloy
GOVERNOR

Morna A. Murray, J.D.
DDS Commissioner

DDS Council Monthly Report

May 2016

Meetings held and/or attended

- May 3rd -West Region , Regional Director
- May 3rd -CO, Quality Improvement Director
- May 3rd -Public Health, Licensing
- May 3rd -West Region, Assistant Regional Director (Private)
- May 3rd -South Region, Regional Director
- May 4th -DSS, Assistive Technology Division
- May 4th -Central office Eligibility Director
- May 4th -Central Office, Psychiatrist
- May 5th -Central office Quality Improvement Director
- May 6th -West Region, ARD (Private)
- May 5th -South, Regional Director
- May 6th -Quality Improvement, Inspectors
- May 10th -Central Office , Legal Department
- May 10th -CO, Human Resources
- May 10th -South region, ARD
- May 11th -North region, Regional Director
- May 11th -Commission on Human Rights, Commission Meeting
- May 12th -Managed Care Ombudsman Office
- May 12th -Eligibility Director May 13th
- May 16th -South, Regional Director
- May 18th -North, Regional Director
- May 19th -National Council on Disability (NCD)
- May 19th -West region, ARD (Private)
- May 23rd -Met with University of Hartford PHD Students, Interview
- May 24th -South, ARD (Public)
- May 24th -Communications Department -
- May 25th -West. ARD individual family support
- May 27th -Central Office, Legal
- May 25th -Quality Improvement Director,
- May 27th - Quality Improvement Supervisor
- May 31st -North, Regional Director

Concerns \ Issues

- ◆ Mom/Guardian contacted office regarding work issues that her son could possibly have.. Individual has yet to be seen by psychiatrist and currently is not on any medication. Mom thinks this has the potential for major problems if he begins work before going back on meds.
 - Have a long history with this family and mostly believe that mom has cause to contact me regarding issues with private provider.
 - Contacted region who contacted private provider.
 - Mom contacted me to tell me she was mostly happy with the work that has been done by both DDS and private provider however, believes that they may be too trusting of son because he has a history of doing well and then it all blows up. Mom is trying to avoid this situation.
 - Region has realized that what mom has proposed to private provider should be followed and has been in contact with provider to see where they are with scheduling appointments for doctors.

- ◆ Received call from individual wishing to remain anonymous alleging neglect in community residence.
 - Asked individual if they had reported this to office of Protection & Advocacy, they stated that they referred them to my office.
 - Spoke to Quality Improvement Director asked when last inspection of home was done.
 - We both agreed to have an inspector do an unannounced visit to home to verify or substantiate allegations.

- ◆ Received referral from private provider concerning family whose daughter needs assistance with eligibility process.
 - Family has applied twice to eligibility however, due to their own medical issues have not been able to complete process.
 - Called Guardian, asked specifically what D.D.S. needed to complete packet.
 - Called Eligibility Director, asked if they had everything they needed to complete eligibility process.
 - It was not a question of whether or not individual was eligible for services only needed to complete eligibility packet.
 - Eligibility confirmed

- ◆ Professor, Physical Therapy Instructor, at the University of Hartford called to ask if I would meet with two of her graduate physical therapy students again this year. Students are doing doctoral work and need specific information regarding advocacy. Also, asked if I would speak to her class later in the summer, topic; advocating for people with disabilities.
 - Met with two P.H.D. Physical Therapy students. Gave them background on mandated reporting, ADA, assistive technology, reasonable accommodations and respectful language. Also, gave them brief history of DDS and services that department provides.
 - Lecture will consist of DDS Ombudsman job duties, advocacy for persons with disabilities and what state agencies provide for persons with disabilities and what a mandated reporter is responsible for doing when they suspect abuse/neglect.

May 2016

Areas of Concern

○ Case Management -	6
○ Case Management Requests -	3
○ Day Program –	4
○ Eligibility -	4
○ Funding/Budget -	7
○ Guardianship –	4
○ Health & Safety –	2
○ HIPAA -	1
○ Information/Referral –	22
○ Placement –	5
○ Birth to 3-	0
○ School District services-	1
○ Autism-	2

ISSUES/CONCERN TOTAL –61

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