

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



for Developmental Services

DDS Council Monthly Report

September 2016



Dannel P. Malloy
GOVERNOR

Morna A. Murray PHD
DDS Commissioner

Meetings held and/or attended

- September 1st -North Region , Case Manager Supervisor
- September 2nd -CO, Quality Improvement Director
- September 2rd -West, Assistant Regional Director (ARD)
- September 2rd -North, Assistant Regional Director (Private)
- September 5th -Connecticut Child Advocate
- September 5th -DCF, Ombudsman
- September 6th -Case Manager Supervisor, North Region
- September 6th -North, ARD (Private)
- September 7^d -CO, Legal Department
- September 7th -North, Assistant Regional Director (Private)
- September 7rd -Insurance Department
- September 8th -West, Regional Director
- September 8th -West, IFS
- September 9th -Abuse/Neglect Director
- September 9th -Central office Eligibility Director
- September 12th -Department of Social Services
- September 13th -DCF Ombudsman
- September 13th -.Managed Care Ombudsman Office
- September 14th -DSS, Waiver and Medicaid Unit
- September 15th -Consumer Advocate
- September 18th -DDS consumer
- September 19st -North, Case Manager Supervisor
- September 20^h -North, Regional Director
- September 21st -DSS, Commissioner's office
- September 22nd -CO, Legal Department
- September 23rd -CO, Quality Improvement Supervisor
- September 26th -CO, Quality Improvement Director
- September 26th -CO DDS Director of Family Support Strategies & Advocacy
- September 27th -North, Resource Manager
- September 28th -North, Executive Director
- September 29th -West, Regional Director

Concerns \ Issues

- Received a call from a single mom/Guardian concerned that an escalation of her son's current behaviors (because of death of a close family member) will reoccur causing him to again go through the judicial system ending up in a correctional facility.

Mom is fearful that her son will not be able to safely do another stretch; therefore, she would like to proactively prevent his behaviors from escalating to that point by working collaboratively with everyone at DDS who might be able to assist.

I suggested to mom that she meets with the DDS Team to make sure they have an appropriate behavioral plan put in place should he have a violent behavior/episode. I spoke with the Regional Executive Director who is very familiar with her son and his situation. Region and team is working with regional clinical psychologist to find a psychiatrist who specializes in his very uncommon condition.

Mom is an excellent advocate and very aware of what is going on at the regional level she just wants to make sure she and DDS plans for every contingency.

- Former DDS employee, who retired from DDS, more than five years ago, wrote the Gov. and the Commissioner about the elimination of specific rehabilitation services by DDS. This individual is currently volunteering her time and expertise to assist these individuals who she had worked with years ago before she retired.

She is concerned that eliminating this therapy, DDS would be "neglectful" to these individuals.

I contacted individual and stated that these programs are not being eliminated they are just temporarily suspended until DDS puts their budget together for the next fiscal year.

I also indicated that I contacted the region to make sure these individuals would be getting this rehab when she could not continue volunteering.

I thanked her for volunteering her time and expertise.

- Received call from parent wanting an explanation as to why his child could not use another respite facility because the current one, he alleges, is no longer appropriate.

He claims he was told by region that they cannot have access to "multiple" respite centers. He had requested a different facility in a different location because of several reasons.

Called region and found that is this was not the complete story. The case manager supervisor contacted family and stated that the reason they could not accommodate respite was a funding and staffing issue. He was requesting more respite than budget had planned for and during times that were not available.

Case Manager Supervisor has an IP scheduled with family to go over reasoning why they cannot use multiple respite centers and will discuss their respite need and explore other respite options.

Spoke with dad who was not thrilled with result but told him to listen tr

o Supervisor and try to work with respite team. Also, told dad that the reasons why the respite facility he requested was not available at this time and not for the reason he had assumed. I reviewed the reasons with dad who still did not agree.

I told parent to call me after the IP if he had any questions regarding the planning of respite.

- Contacted region about individual who is missing but is thought to be residing with daughter.

Spoke with Regional Director who stated that this is a typical occurrence and that this individual often leaves their DDS residence for a couple of days until they need something and then either goes to her daughter's residence or back to her group home.

I asked if they had ever spoken with daughter about mom residing with her. They stated that this is something they would have to speak with her about but at this point in time it seemed to be the best alternative.

The resource manager stated that there is enough money in the budget to support her in IHS placement and they will set up a meeting to speak with all parties involved including current residential provider

Region is trying to determine whether daughter's residence is in an appropriate location and would be able to provide the much needed supervision and support. Regional clinical psychologist is working very closely on this particular case.

Region is currently sending updates to meet with DDS team.

- Received an e-mail from an attorney with DSS that works with the Protective Services for the Elderly Program. They were inquiring about where to report a possible abuse. Thought this was rather an odd request especially after seeing what they did and who they work for.

Gave them the number of the Office of Protection and Advocacy and additional information regarding how P&A works and how the investigations are done.

September 2016

Areas of Concern

○ Case Management -	6
○ Case Management Requests -	3
○ Day Program –	2
○ Eligibility -	1
○ Funding/Budget -	3
○ Guardianship –	2
○ Health & Safety –	2
○ HIPAA -	1
○ Information/Referral –	15
○ Placement –	2
○ Birth to 3-	
○ School District services-	
○ Autism-	1

ISSUES/CONCERN TOTAL –38