

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



for Developmental Services



Dannel P. Malloy
GOVERNOR

Jordan A. Scheff
DDS Commissioner

DDS Council Monthly Report

April 2017

Personnel contacted

Regional Directors, Assistant Regional Directors, Case Manager Supervisors, Case Managers, Quality Management Director, QI Supervisors, Abuse/Neglect Director and/or liaisons and Division heads if I needed specific additional info regarding the issues and concerns of individuals who contacted my office.

In addition, I spoke with other contacts at agencies eg. DCF, Public Health, DSS and the Client Rights and Grievance Specialist, Office of the Commissioner DMHAS.

New England ADA Center, Director of ADA Training and Assistance

Council on Developmental Disabilities

DORS CDHI met regarding interpreters.

Department of Mental Health and Addiction Services, Client Rights and Grievance Specialist

Quarterly Private Provider Meeting

Outreach ASD, Deaf Culture

Contacted Program Director of Connecticut Tech Act Project

Concerns \ Issues

- Assisting mom with out-of-state placement. Researching eligibility requirements.
Contacted region and spoke with ARD and Case Manager Supervisor
- Contacted Program Director of Connecticut Tech Act Project.
Individual called office seeking information as to whether DSS, DORS, BRS still provided funds for alteration to home e.g. bathroom on first floor, in order for them to continue working.
Contacted individual and told him that they would need to open up a case with DORS and they would evaluate.
- Prepared draft for ADA training. Edited PowerPoint slides for presentation.

- Received an anonymous complaint from public regarding individual receiving services from DDS.

Complaint included screenshots of individual from social media pages engaging in activities that complainant thought violated their rights to entitlements.

Researched this complaint and found that this individual had a court date coming up. Would let the court decide if individual defrauded agencies to receive entitlements.

- Spoke with mom who was quite upset that her multiple disability son was offered a placement more than an hour from family home. Mom feels that she can no longer see son as often as she does now.

Spoke with mom about how rare placements were these days especially with the needs that her son had. Impressed upon her that placement was not permanent and that once he was placed he could then move to another residence once one became open closer to her.

She still did not agree with move but admitted it was her only option. I suggested mom call me if she had any other questions regarding her son's placement.

- Received call from parents/guardians who requested information on how to receive free credit monitoring due to confidential information that was taken from a state vehicle.

Contacted business office to see if they had a policy in effect for giving these individuals free credit monitoring from a state approved vendor.

Business office told me that they would contact credit monitoring company about purchasing licenses for these individuals.

April 2017

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○ Case Management -	6
○ Case Management Requests -	4
○ Day Program –	4
○ Eligibility -	3
○ Funding/Budget -	6
○ Guardianship –	3
○ (Health & Safety –	1
○ HIPAA -	-
○ Information/Referral –	22
○ Placement –	4
○ Birth to 3-	-
○ School District services-	-
○ Autism-	1
○ Mental Health Issues	2
○ ADA	11

ISSUES/CONCERN TOTAL – 67