

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



for Developmental Services



Dannel P. Malloy
GOVERNOR

Jordan A. Scheff
DDS Commissioner

DDS Council Monthly Report

July 2017

Personnel contacted

Regional Directors, Assistant Regional Directors, Case Manager Supervisors, Case Managers, Quality Management Director, QI Supervisors, Abuse/Neglect Director and/or liaisons and Division heads if I needed specific additional info regarding the issues and concerns of individuals who contacted my office.

In addition, I spoke with other contacts at agencies eg. DCF, Public Health, DSS and the Client Rights and Grievance Specialist, Office of the Commissioner DMHAS.

New England ADA Center, Director of ADA Training and Assistance

Council on Developmental Disabilities

DORS CDHI met regarding interpreters.

Department of Mental Health and Addiction Services, Client Rights and Grievance Specialist

Quarterly Private Provider Meeting

Meeting with members of Deaf community to go over issues

Met with Training department to go over ADA PowerPoint presentation

Met with University of Hartford, Doctoral PT students.

Meeting with members of Deaf and Hard of Hearing community

- ADA Video Presentation Completed
- ADA Notices Placed in DDS Public Areas
- ADA Legal Notices published in Hartford Courant
- Met with Property Management to go over signage for Deaf or Hard of Hearing individuals that need to speak into intercom box to raise gate arm to allow entrance onto the property. In the process of editing language for sign.

Concerns \ Issues

- Continue to work with mom and region regarding placement move to New York. Region has been working closely with mom providing behavioral evaluation and consults.
- Contacted New Haven ADA coordinator regarding accommodations required by school district for individual who is eligible to receive DDS services and supports.
- Contacted Commissioner of DAS (State ADA Coordinator) regarding type of signage used for individuals with disabilities e.g. deaf and hard of hearing, at entrances that required speaking to a guard by intercom to raise gate arm for entrance.

Met with Property Management Company with CO legal to ask current protocol for individuals who could not communicate through intercom and how this is currently addressed. After meeting it was decided that they would place signage with instructions for entrance to all individuals who had hearing and/or speech disabilities at all entrances.

- Responded to Mansfield TS class a member who asked if I could assist in retrieving records while he was residing there.

Told individual that I would contact someone who is aware of where information was currently warehoused and have them contact him regarding specificity of information that was needed. Contacted region and asked if Case Manager or someone with knowledge of Mansfield records could assist in retrieving information for this individual.

- Contacted by mom/co-Guardian regarding her son's living arrangements at current residence. Mom finds fault with everything from food, laundry, space, activities etc. Spoke with mom to determine exactly what she wanted and after some time she expressed that she would like him to move back home with her.

Contacted region who stated there was much more to this story. Region was able to find placement within a very short distance from the family home allowing mom to visit on a daily basis. After a scheduled hospital visit it was determined that mom could no longer care for her son. Placement was found that was more than perfect and now mom is calling everyone saying that she is healthy and there is no reason why he cannot come home.

Region would like mom to undergo certain evaluations and mom has been delaying them. It is questionable whether mom can regain full custody and several professionals have suggested different evaluations be made.

Most importantly, per case manager and case manager supervisor individual is extremely happy at residence and do not want to return to his previous family home. Individual is able to partake in several activities in which he enjoys and has contradicted several things that mom as stated he does not like e.g. food, staff, and roommates.

Spoke with ARD who is aware of situations and keeping me in the loop.

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Areas of Concern

○ Case Management -	5
○ Case Management Requests -	2
○ Day Program –	4
○ Eligibility -	4
○ Funding/Budget -	4
○ Guardianship –	3
○ Health & Safety –	2
○ HIPAA -	-
○ Information/Referral –	26
○ Placement –	3
○ Birth to 3-	-
○ School District services-	-
○ Autism-	3
○ Mental Health Issues	2
○ ADA	5

ISSUES/CONCERN TOTAL – 63