

STATE OF CONNECTICUT OR

EDWARD R. MAMBRUNO



for Developmental Services

DDS Council Monthly Report



Ned Lamont
Governor

Jordan Scheff
Commissioner

September is 2019

Personnel contacted

Regional Directors, Assistant Regional Directors, Case Manager Supervisors, Case Managers, Quality Management Director, QI Supervisors, Abuse/Neglect Director and/or liaisons and Division heads if I needed specific additional info regarding the issues and concerns of individuals who contacted my office.

In addition, I spoke with other contacts at agencies eg. DCF, Public Health, DSS and the Client Rights and Grievance Specialist, Office of the Commissioner DMHAS.

MEETINGS

New England ADA Center, Director of ADA Training and Assistance

Council on Developmental Disabilities

DORS CDHI met regarding interpreters.

Department of Mental Health and Addiction Services, Client Rights and Grievance Specialist

Quarterly Private Provider Meeting

Meeting with members of Deaf community to go over issues

Met with Training department to go over ADA PowerPoint presentation

Met with University of Hartford, Doctoral PT students.

Meeting with members of Deaf and Hard of Hearing community

- **Communication Meeting DDS CO**
- **ADA Video Presentation Completed**
- **ADA Notices Placed in DDS Public Areas**
- **ADA Legal Notices published in Hartford Courant**
- **a will and Distributed DVDs of ADA video presentation to private providers**

- DDS ADA Training Video linked to YouTube
 - DDS at 100% compliance for ADA Training Video
- ❖ Attended Leadership Meeting in Waterbury to show ADA Training Video to Private Providers and Staff and answered any questions they may have regarding the content of the video.
 - ❖ Attended ADACC (ADA) Conference in Newington
 - ❖ Met with Department of Mental Health and Addiction Service sure that s, Client Rights and Grievance Specialist, Tit a le II ADA Coordinator to go over handicapped parking standards
 - ❖ Served on interview panel for selection of Director Position in region.
 - ❖ Attended March 16th Disability Summit at Mohegan Sun. Dropped into DDS Individual and Family support table as well as CCH informational booth.



- Met with Deaf and Hard of Hearing Community at the Legislative Office Building. Answered inquiries into specific DDS questions.
 - Contacted U0biDuo, a company that provides a tablet that enables hearing-impaired and Deaf and Hard of Hearing to communicate interactively. Waiting on information and questions to be researched and answered by company.
- ◆
- ❖ Submitted Annual Report for last three years, 2015 – 2018. The office of the Ombudsman is statutorily mandated to complete an annual report and submit to committees of cognizance in the General Assembly, as well as Commissioner and DDS Council.



- Annual Report of the Ombudsman 2015-2018

Concerns \ Issues

- Dad/Guardian called regarding his child being discharged from hospital to their family home . Dad has been inquiring about whether they can move his placement from his son's current region to one closer to home with a new case manager .

After a suspected abuse neglect and several behaviors by this individual, dad/Guardian believes that the current setting is not an appropriate placement for his son and that one closer to home should be found. The distance to his current residence is a hardship on the family (length of commute) and dad fears that the distance is somehow contributing to the frequency of behaviors.

Spoke with the ARD of both regions and was told that they are trying to find an appropriate placement but at this time nothing is available. They are also working on finding a case manager to work with this individual.

- I received a call from an individual who is on the spectrum and needs to obtain his birth certificate and Social Security card in order to go to DSS to obtain services. The only thing this individual has is an expired driver's license. This individual is currently residing in a psychiatric hospital and when he is discharged he tells me he will be homeless and without means.

His expired driver's license should serve as proof of identification – DMV may have the needed documents in their records. Since he receives Social Security, the Social Security Administration should have those documents. This individual should be applying for a conservatorship. The probate court has to appoint an attorney on his behalf and this attorney could advocate for him and likely obtain the needed documents. It would be a CO – I7 case (Indigent) so this gentleman would not have to pay for the attorney services.

I recommended that he ask one of the social workers at the psychiatric hospital to help him start with the paperwork before he is discharged so there will be no disconnect.

On Holiday September 2-16th

Areas of Concern

○ Case Management -	2
○ Case Management Requests -	1
○ Day Program –	2
○ Eligibility -	1
○ Funding/Budget -	2
○ Guardianship –	1
○ Health & Safety –	
○ HIPAA -	
○ Placement –	2
○ this is just as Birth to 3-	
○ School District services-	
○ Autism-	
○ Mental Health Issues	4
○ DDS Information/Referral	10
○ NON-DDS Referrals	11
○ ADA, compliance, insurance, disability, housing,	13
○ DDS Nursing	2

ISSUES/CONCERN TOTAL – 41