



SPECIALIZED SERVICES OVERVIEW AND UPDATES

6/15/2021

Overview of Specialized Services

- Specialized Services – implemented effective February 1, 2019
- Provides Community based day and behavioral services to individuals with ID who are long term placed in Skilled Nursing Facilities
- Not a DDS Waiver Service
- Specialized Services is a Medicaid State plan amendment (SPA 19-0009)
- DSS program that is direct bill to Medicaid.
- Medicaid benefit for individuals who meet the criteria: ID, Active Medicaid, Long-term Placement in a SNF.

Service Definitions

Group and Individualized Day Services

- Day services shall only be provided by an enrolled provider in a community-based program. This service is limited to no more than 6 hours per day. Additional hours may be approved via the prior authorization process based on individual needs.
- Group and individual day services are delivered by a community-based provider of day habilitation in a setting other than the resident's nursing facility
- Group day services include transportation between the facility and the site where group day services are provided. Group day includes DSO; GSE; Senior Supports
- Individual day services are delivered as outlined in the individual's plan of care and includes transportation.
- Provider review (IPR) every six months to report progress on goals outlined in the IP.

Service Definitions

Habilitative Behavioral Support and Consultation

- Includes initial assessments and monthly follow along.
- Assessing and evaluating individuals' clinical needs.
- Developing a behavioral support plan that includes intervention techniques as well as teaching strategies for increasing new adaptive positive behaviors and decreasing challenging behaviors in the individual's environment.
- Training and teaching family members and support providers
- Work in conjunction with behavioral health supports in the facility
- Quarterly reviews of plan data and effectiveness

Referral Process

- Individual must be determined eligible for Long-term care by DDS nurse – Ascend Level II.
- Planning can begin with the regional DDS CM if the team feels that a long-term placement is going to be recommended.
- LTC DDS CM will work with provider to assist in establishing services.
- PRAT request is not needed.
- Case Manager will work with Resource Management to have a CSA sent prior to the start of services.

Facility-Based Day Services

- Currently not approved under Specialized Services
- DDS recognizes need and benefit for day services for individuals who may not be able to leave the SNF during the day.
- Continued advocacy to DSS to include facility-based day programs.

Differences between short-term day services and long-term day services.

- Individuals who are in SNF for Short-term rehab (90-180 days) – CAN receive facility based IDN through DDS funding. Provider should work with Resource Management to adjust the CSA. This is meant to be temporary until the individual is discharged or determined to meet criteria for Long-term care.

Provider Enrollment and Billing

- DDS Providers can enroll as a Medicaid Provider for Specialized Services via Gainwell Technologies
- Enrollment and Billing Presentation - <https://www.ctdssmap.com/ctportal>
- CSA from DDS with hours of approval (no funding amount)
- Bill DXC every 2 weeks
- Common Billing issues: Individual's Medicaid has lapsed; incorrect Medicaid #; clerical errors within DDS system
- Confirmation from Gainwell once enrollment is complete.
- Re-enroll every three years



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- Publications
 - Links
 - Important Information
 - RA Banner Announcements
 - HIPAA
 - Regional Office Locations

- Provider
- Provider Services
 - Provider Search
 - Provider Enrollment
 - Promoting Interoperability Program
 - QOS Instructions/Information
 - Fingerprint Criminal Background Check Info
 - Provider Training
 - Secure Site

- Trading Partner
- Trading Partner Enrollment
 - Trading Partner Documents
 - Provider Electronic Solutions Billing Instructions

- Pharmacy
- Pharmacy Information

- Email Subscription
- Register/Update Email

WELCOME

TO THE CONNECTICUT MEDICAL ASSISTANCE PROGRAM

WELCOME TO THE CONNECTICUT MEDICAL ASSISTANCE PROGRAM WEB SITE, PROVIDED BY GAINWELL TECHNOLOGIES ON BEHALF OF THE CONNECTICUT DEPARTMENT OF SOCIAL SERVICES. THIS SITE PROVIDES IMPORTANT INFORMATION TO HEALTH CARE PROVIDERS ABOUT THE CONNECTICUT MEDICAL ASSISTANCE PROGRAM. THIS SITE CONTAINS A WEALTH OF RESOURCES FOR PROVIDERS INCLUDING ENROLLMENT, BILLING MANUALS, BULLETINS, PROGRAM REGULATIONS, PLUS INFORMATION ON ELECTRONIC DATA INTERCHANGE AND THE AUTOMATED ELIGIBILITY VERIFICATION SYSTEM.



Information



Provider



Trading Partner



Pharmacy

Important Messages

- [Attention All Providers: Reminder: Prior Authorization \(PA\) Requirements Reinstated: PB 2021-26: REVISED Reinstating PA Requirements that were Suspended During the PHE \(Posted 6/14/21\)](#)
- [Hospital Monthly Important Message \(Posted 6/7/21\)](#)
- [Attention Providers: Revised Monthly Provider Manual Chapters \(Updated 6/2/21\)](#)
- [COVID-19 Information and FAQs \(Updated 5/27/21\)](#)

Connecticut Medical Assistance Program Training Information

[Workshop Invitations](#)

[Connecticut Housing Engagement and Support Services \(CHESS\) Provider Enrollment Workshop Invitation \(New Session Added\)](#)

[New Provider Workshop Invitation](#)

[Connecticut Housing Engagement and Support Services Billing and Web Claims Submission Workshop Invitation](#)

[Materials](#)

[ABI Service Provider Workshops](#)

[Autism Waiver Service Provider Workshops](#)

[Behavioral Health Clinicians Workshops](#)

[Birth to Three Workshops](#)

[CHC Workshops](#)

[Connecticut Housing Engagement and Support Services \(CHESS\) – Enrollment Workshop](#)

[DDS Specialized Services Provider Workshops](#)

[DDS Performing Provider Re-Enrollment Workshops](#)

[Dental Workshops](#)

[DMHAS Performing Provider Re-Enrollment Workshops](#)

[Durable Medical Equipment Workshops](#)

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[Presentation](#)

DDS Specialized Services Provider Workshops

[Training Materials](#)

Audience: DDS Specialized Services Providers

DDS Specialized Services Provider Billing Workshop

[Presentation](#)

DDS Specialized Services Provider Enrollment Workshop

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DDS Performing Provider Re-Enrollment Workshops

[Training Materials](#)

Audience: DDS Performing Providers

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Dental Workshops

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Current Nursing Home Guidelines

- SNFs are overseen and licensed by DPH
- Subject to current/future DPH guidance regarding COVID
- SNF Cannot prevent a resident from accessing Specialized Services in the community
- Risk Assessment – DDS provider plan is acceptable
- Staff testing (monthly) or proof of vaccination (discuss directly with facility)

Starting Services

- Team Meeting prior to starting services
- Individual/Family/Guardian
- Specialized Service Provider
- DDS LTC CM
- Nursing home representative –social worker, nurse, etc.

Tips for teaming with Skilled Nursing Facilities

- On-going communication with facility
- Contact person – social worker; head nurse, etc.
- Concerns – DDS CM; Regional LTC Ombudsperson
- Participation in IP Process/Care planning

Contact Information

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Provider Q & A