



State of Connecticut
Department of Developmental Services

DDS

Jordan A. Scheff
Commissioner

Elisa F. Velardo
Deputy Commissioner

October 12, 2023

Dear Providers,

This message is to relay that the National Core Indicator (NCI) Survey process that gathers important feedback from DDS individuals on the quality of their supports and services is officially under way for the 2024 NCI season. Similar to last year, the NCI surveys will be conducted by the **University of Connecticut (UConn) Health Center, Center on Aging** on behalf of DDS.

The feedback gathered through the NCI surveys is vital to helping the department figure out what is working, and where improvement may be needed to ensure individuals supported by DDS are receiving the highest quality of services and supports.

Individuals selected to participate in the survey have been notified via a letter to their guardians from DDS that serves as passive consent. We ask providers to be as flexible as possible when working with individuals that have been selected to participate in the survey, including setting up the survey with UConn Health Center, Center on Aging. Individuals selected to participate are able to decide if they prefer the survey to be in person or virtually.

For questions, please contact Krista Ostaszewski at Krista.Ostaszewski@ct.gov.

Thank you for your flexibility and participation.

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