

Status: 28 Projects Tracked



As of 12/31/20

5 On Track

4 Delayed

2 At Risk

17 Complete

**On Track**

**Delayed**

**At Risk**

**Complete**

As of 6/30/21

5 On Track

4 Delayed

2 At Risk

17 Complete



### DDS PMO Project Status June 2021

Project Name	5 Year Plan	Strategic Outcome Area	Status	Lead(s)	Status Description	Status View	FY	What is needed?
Public/Private Training Partnership	Yes	Excellence in Service Delivery	On Track	Jackson Pierre-Louis	Training Task Force formed, meeting every other month, developing shared strategies	On Track	2017-2022	Continue collaboration through productive meetings every other month
EVV Implementation	No	N/A	On Track	Peter Mason, Nick Jerard	EVV being implemented for payments for certain services eligible to participate	On Track	2020-2022	Ongoing implementation and continue looking for ways to automate and streamline integration of provider data
Supportive Housing Pilot	Yes	Innovation and Transformation	On Track	Josh Scalora, Peter Mason	IDASH NOFA issued, rated 4 responses, 2 developments awarded, 1 recommended, 1	On Track	2017-2022	Additional applications to DOH for development funding meeting award criteria
Modernizing Data Systems: Incident Reporting Front End	Yes	Innovation and Transformation	On Track	Dennis Mitchell	IT developing ability to receive electronic transfer of incident reports in standardized structured data format from Therap	On Track	2017-2021	Implementation of Therap free alternative as interim solution, system and user testing, promotion of free alternative to Providers by vendor, outreach to users of other EHR/CRM solutions, training for new users
Quality Redesign	Yes	Excellence in Service Delivery	On Track	Jackson Pierre-Louis	Reduced QSR Indicators, created QI Regional positions, completed Settings Rule	On Track	2017-2022	Outcome-Based Assessment tool that meets all other reporting requirements (Quality Assurance, Quality Improvement, Medicaid)
Time Keeping Solution (Multiple Agencies)	No	N/A	Delayed	Sarah Cook	Vendor selected, agency implementation scheduled	Delayed	2018-2021	New DAS Administrations evaluating project in 2019

Operational Governance: Procedures	Yes	Strong Foundation	Delayed	Katie Rock-Burns, Rod O'Connor	Policies & Procedures update project kicked off, created framework for standardized review and update process, finalized prioritization, began update process, moved procedure review into System Design (Leadership)		2018-2021	Evaluate effectiveness of new approach, and revise as needed (PDCA)
Incident Reporting: Procedure	Yes	Strong Foundation	Delayed	Kendres Lally, Marie Forman	Near completion, pending final recommendations		2017-2021	Decision on definition of Critical Incident, Stakeholder support
Incident Reporting: Training	Yes	Strong Foundation	Delayed	Jackson Pierre-Louis	PowerPoint updated, on hold pending updated Procedure		2017-2021	Updated Procedure/Definitions of Abuse & Neglect for training materials
Workforce Collective Bargaining/DOL Rule	Yes	Excellence in Service Delivery	At Risk	Greg McMahon	Completed initial work, need final recommendations		2017-2018	External Stakeholder engagement
Modernizing Data Systems: HCBS Modernization	Yes	Innovation and Transformation	At Risk	Josh Scalora, Dennis Mitchell	IAPD funding lapsed while on-hold, exploring Shared Services solutions with DSS		2017-2022	Funding via Federal APD funding mechanism for Shared Services development, IT Bond funds for State share of costs
Modernizing Data Systems: Critical Incident Tracking	Yes	Innovation and Transformation	Complete	Josh Scalora, Dennis Mitchell	APD funding requested through DSS, approved by CMS, vendor selected from		2019-2020	Decisions on definition of Critical Incident, analytical procedures for potential Critical Incidents, notification and tracking system,
Provider Electronic Enrollment	Yes	Sustainable Change	Complete	Josh Scalora	DDS/DSS/HP streamlined Medicaid Provider enrollment and eliminated follow-on		2017	Complete
Residential Waiting List Definitions Implementation	Yes	People and Families First	Complete	Tammy Venenga	Definitions updated, targets replaced with categories		2017	Complete
Modernizing Data Systems: MIR Automation	Yes	Innovation and Transformation	Complete	Josh Scalora	Mapped data sources, interdisciplinary work group revised criteria and report		2018	Complete
Modernizing Data Systems: Access Database Program	Yes	Innovation and Transformation	Complete	Josh Scalora	Access Conversion 100% Access to SSRS Reports 100% BI Analytics 100%		2017-2018	Complete
TCM Optimization	Yes	Sustainable Change	Complete	Bob Smith	Met with Exec teams, developed video promoting TCM, graphics developed,		2017-2018	Completed initial project, optimization activities will be ongoing

Positive Behavior Support Strategies	Yes	Excellence in Service Delivery	Complete	Peter Tolisano	Ongoing, training to EMPS providers via Wheeler Clinic, rounds with Beacon, Restraint and Seclusion Prevention		2017-2018	Completed initial project objectives
Streamlining Licensing	Yes	Sustainable Change	Complete	David Sokolow, Josh Scalora, Jackson Pierre-Louis	Configurations for Med Admin, CCH and CLA Licensing, Train the Trainer conducted		2017-2019	Complete
Streamlining Providers' Administrative Burdens: Quality and Systems Improvement Licensing Lean	Yes	Sustainable Change	Complete	Katie Rock-Burns, Jackson Pierre-Louis	Lean conducted, reduced manual processes by over 50%, eliminated 50% of renewal packets, saved time and increased value		2018-2019	Continued improvement efforts within QSI unit and as part of Statewide Licensing Lean (per Special Act) will be ongoing, completed initial project objectives
Settings Rule Planning	Yes	Innovation and Transformation	Complete	Siobhan Morgan	CMS approved initial plan, CMS extended deadline for compliance to 2022, working with DSS on amended plan		2017-2022	Reconvene Interdisciplinary Transition Team, develop and post online shared Toolkit with DSS, final approval of Plan
Web IP.6 Payment	Yes	Sustainable Change	Complete	Dennis Mitchell	Payment processing needs to be supported by new system		2017-2018	Decision to finalize project or add additional scope
Incident Reporting: Back End	Yes	Strong Foundation	Complete	Dennis Mitchell	Conducted Proof of Concept using MMIS Medicaid claims		2017-2019	Completed POC and proceeded to request APD for development of solution
Residential Supports Continuum Design: Step Down Unit	Yes	Innovation and Transformation	Complete	Cres Secchiaroli	Step Down Unit created and operational		2019-2020	Completed, evaluating performance is ongoing
Residential Supports Continuum Design: Enhancing Family Supports	Yes	Innovation and Transformation	Complete	Elisa Velardo, Thomas Dailey	Additional resources hired, training being conducted		2019-2020	Completed, ongoing expansion of program
Life Course Planning: IP Redesign	Yes	People and Families First	Complete	Robin Wood	Continue to monitor and provide feedback based on IP Coding Project		2018-2020	Completed initial project, automation of Plan is still needed
Modernizing Data Systems: Web IP.6	Yes	Innovation and Transformation	Complete	Jim Ritchey, Dennis Mitchell			2018-2019	Completed, future modernization needed

Modernizing Data Systems: PRAT	Yes	Innovation and Transformation	Complete	Tammy Venenga, Dennis Mitchell	Completed initial work, continued enhancements will be ongoing		2019-2020	Complete
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## Five Year Plan Strategic Improvement Areas and Projects Grid

<b>People &amp; Families First</b>	<b>Strong Foundation</b>	<b>Innovation &amp; Transformation</b>	<b>Excellence in Service Delivery</b>	<b>Sustainable Change</b>
Family Engagement	Operational Governance	Employment Strategic Plan	Performance Measurement and Analytics	Streamlining Providers' Administrative Burdens
Life Course Planning	Change Management	Residential Supports Continuum Design	Quality Redesign	Balancing Incentives & Universal Assessment Implementation
External Communications	Project Management Office	Settings Rule Planning	Public/Private Training Partnership	Streamlining Electronic Licensing Management
Website Management	Provider Engagement Improvement	Supportive Housing	Workforce Collective Bargaining Agreement Implementation	Provider Electronic Enrollment
"Front Door" Information Packet	Skill Development Redesign	Transportation Redesign	Positive Behavior Support Strategies	Web IP-6 Payment
Residential Waiting List Definitions Implementation	Incident Reporting	Modernizing Data Systems		Targeted Case Management Optimization
Peer Mentoring				

[http://www.ct.gov/dds/lib/dds/report/5yrplan2017\\_2022/dds\\_5\\_year\\_plan\\_final\\_2017\\_2022\\_color.pdf](http://www.ct.gov/dds/lib/dds/report/5yrplan2017_2022/dds_5_year_plan_final_2017_2022_color.pdf)