Status: 21 Projects Tracked

As of 12/31/17		As of 3/31/18
4 Complete	Complete	5 Complete
10 On Track	On Track	11 On Track
5 Delayed	Delayed	4 Delayed
2 At Risk	At Risk	1 At Risk

DDS PMO Project Status March 2018

Project Name	5 Year Plan	Strategic Outcome Area	Status	Lead(s)	Status Description	Status View	FY	What is needed?
Provider Electronic Enrollment	Yes	Sustainable Change	Complete	Josh Scalora	DDS/DSS/HP streamlined Medicaid Provider enrollment and eliminated follow-on documents for providers		2017	Complete
Residential Waiting List Definitions Implementation	Yes	People and Families First	Complete	Tammy Garris	Definitions updated, targets replaced with categories		2017	Complete
Modernizing Data Systems: MIR Automation	Yes	Innovation and Transformation	Complete	Josh Scalora	Mapped data sources, interdisciplinary work group revised criteria and report format for September 2017 MIR (October release)		2018	Complete
Modernizing Data Systems: Access Database Program	Yes	Innovation and Transformation	Complete	Josh Scalora	Access Conversion 100% Access to SSRS Reports 100% BI Analytics 100%		2017-2018	Complete
TCM Optimization	Yes	Sustainable Change	Complete	Bob Smith	Met with Exec teams, developed video promoting TCM, graphics developed, dashboards developed to help CM's see performance		2017-2018	Completed initial project, optimization activities will be ongoing
Positive Behavior Support Strategies	Yes	Excellence in Service Delivery	On Track	Peter Tolisano	Ongoing, training to EMPS providers via Wheeler Clinic, rounds with Beacon, Restraint		2017-2018	Video Presentation with Peter Tolisano and Tracey Sondik will complete initial project
Public/Private Training Partnership	Yes	Excellence in Service Delivery	On Track	Jackson Pierre-Louis	Training Task Force formed, meeting every other month, developing shared strategies		2017-2022	Continue collaboration through productive meetings every other month
Settings Rule Planning	Yes	Innovation and Transformation	On Track	Siobhan Morgan	CMS approved initial plan, CMS extended deadline for compliance to 2022, working with DSS on amended plan		2017-2022	Reconvene Interdisciplinary Transition Team, develop and post online shared Toolkit with DSS, final approval of Plan
Streamlining Licensing	Yes	Sustainable Change	On Track	David Sokolow, Josh Scalora, Jackson Pierre-Louis	Configurations for e-Scores, Med Admin, CCH and CLA Licensing, Train the Trainer conducted		2017-2018	Training Materials, User Acceptance Testing, User Training, Data Migration, Reports, Rollout
Supportive Housing Pilot	Yes	Innovation and Transformation	On Track	Josh Scalora, Peter Mason	IDASH NOFA issued, rated 3 responses, 2 developments awarded, 1 recommended, program ongoing until $20 M bond funds exhausted		2017-2019	Additional applications to DOH for development funding meeting award criteria
Time Keeping Solution (Multiple Agencies)	No	N/A	On Track	Cres Secchiaroli	RFP Issued, costs being reviewed		2018-2019	Vendor selection and funding availability
Web IP.6 Payment	Yes	Sustainable Change	On Track	Dennis Mitchell	Phase 1 and 2 completed, additional phases pending		2017-2018	Decision to finalize project or add additional scope
Streamlining Providers' Administrative Burdens: Quality and Systems Improvement	Yes	Sustainable Change	On Track	Katie Rock-Burns, Jackson Pierre-Louis	Licensing Lean conducted, reduced manual processes by over 50%, eliminated 50% of renewal packets, saved time and increased value, mulitple waivers for CLA and CCH, reduced duplicate and overall QSR visits, QSR training		2018-2019	Continued improvement efforts within QSI unit and as part of Statewide Licensing Lean (per Special Act), internal oversight and measurement of results (PDCA)
Operational Governance: Procedures	Yes	Strong Foundation	On Track	Katie Rock-Burns, Christine Pollio	Policies & Procedures update project kicked off, created framework for standardized review and update process, finalized prioritizaion, began update process, moved procedure review into System Design (Leadership)		2018-2019	Evaluate effectiveness of new approach, and revise as needed (PDCA)
Incident Reporting: Back End	Yes	Strong Foundation	On Track	Dennis Mitchell	Assessing vendor solution, conducting Proof of Concept using MMIS claims		2017-2018	Funding mechanism through collaboration with DSS as State Medicaid Agency via APD process, IT Bond Funds, contract to procure
Incident Reporting: Front End	Yes	Strong Foundation	On Track	Dennis Mitchell	Evaluating platforms and vendor solutions, no current		2017-2019	Implementation of free alternative as interim solution
Incident Reporting: Procedure	Yes	Strong Foundation	Delayed	Kendres Lally	Near completion, pending final recommendations		2017-2018	Decision on definition of Critical Incident
Incident Reporting: Training	Yes	Strong Foundation	Delayed	Jackson Pierre-Louis	Powerpoint updated, on hold pending updated Procedure		2017-2018	Updated Procedure/Definitions of Abuse & Neglect for training materials
Quality Redesign	Yes	Excellence in Service Delivery	Delayed	Jackson Pierre-Louis	Reduced Indicators, created QI Regional positions, did		2017-2019	Further Reduction of Indicators, Mobile Review, Outcome Based Assessment tool that meets all
Workforce Collective Bargaining/DOL Rule	Yes	Excellence in Service Delivery	Delayed	Greg McMahon	Completed Initial work, need final recommendations		2017-2018	External Stakeholder engagement, final interpretation of ruling at Federal level
Modernizing Data Systems: HCBS Modernization	Yes	Innovation and Transformation	At Risk	Josh Scalora, Dennis Mitchell	IAPD funding lapsed while on-hold, exploring Shared Services solutions with DSS		2017-2022	Funding and decision on platform, support from State Medicaid Agency for Federal funding mechanism, support from IT Bond Commission for State share of costs

Five Year Plan Strategic Improvement Areas and Projects Grid

People & Families First	Strong Foundation	Innovation & Transformation	Excellence in Service Delivery	Sustainable Change
Family Engagement	Operational Governance	Employment Strategic Plan	Performance Measurement and Analytics	Streamlining Providers' Administrative Burdens
Life Course Planning	Change Management	Residential Supports Continuum Design	Quality Redesign	Balancing Incentives & Universal Assessment Implementation
External Communications	Project Management Office	Settings Rule Planning	Public/Private Training Partnership	Streamlining Electronic Licensing Management
Website Management	Provider Engagement Improvement	Supportive Housing	Workforce Collective Bargaining Agreement Implementation	Provider Electronic Enrollment
"Front Door" Information Packet	Skill Development Redesign	Transportation Redesign	Positive Behavior Support Strategies	Web IP-6 Payment
Residential Waiting List Definitions Implementation	Incident Reporting	Modernizing Data Systems		Targeted Case Management Optimization
Peer Mentoring				

http://www.ct.gov/dds/lib/dds/report/5yrplan2017_2022/dds_5_year_plan_final_2017_2022_color.pdf