



# Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**  
**Corporation Type:** Not for Profit Corp  
**People Served:** 25 to 100 people

**New England Residential Services, Inc.** **PIN: 463**

282 Main Street Extension Middletown CT 06457

**Phone:** (860) 347-9633 **Fax :** (860) 346-3388 **Toll Free:**

**Web Address:** [www.newenglandresidential.com](http://www.newenglandresidential.com) **TD Phone:**

## Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Mo Feitelson	-	Mfeitelson@newenglandresidential.com
<b>Main Contact:</b>	Mo Feitelson	(860) 301-3352	Mfeitelson@newenglandresidential.com
<b>Medicaid:</b>	Trudy Haury	(860) 347-9633 110	Thaury@newenglandresidential.com
<b>Provider Admin:</b>	Trudy Haury	(860) 347-9633 110	Thaury@newenglandresidential.com

**EVV Contact:**

**CE Contact:**

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

## Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports <input checked="" type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input checked="" type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input checked="" type="checkbox"/> Individualized Home Supports (IHS) - 2 <input checked="" type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input type="checkbox"/> Customized Employment Supports <input checked="" type="checkbox"/> Group Day Services (DSO) <input checked="" type="checkbox"/> Group Supported Employment <input type="checkbox"/> Individualized Supported Employment	<input type="checkbox"/> Prevocational Services <input checked="" type="checkbox"/> Senior Supports <input type="checkbox"/> Employment Transitional Services
Supports in a Residential Facility	<input type="checkbox"/> Community Companion Home <input checked="" type="checkbox"/> Community Living Arrangement <input checked="" type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports
Consultant Services	<input checked="" type="checkbox"/> Health Care Coordination <input type="checkbox"/> Behavioral Support Services <input type="checkbox"/> Positive Behavior Support (PBS) <input type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Other Services	<input type="checkbox"/> Assisted Living <input checked="" type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports



## Provider Profile

### Towns Served

BERLIN	BOZRAH	BRANFORD	CHESTER	CLINTON	COLCHESTER	CROMWELL
DEEP RIVER	DURHAM	EAST HADDAM	EAST HAMPTON	EAST LYME	ESSEX	FRANKLIN
GRISWOLD	GROTON	GUILFORD	HADDAM	HEBRON	LEBANON	LEDYARD
LISBON	LYME	MADISON	MIDDLETOWN	MONTVILLE	NEW LONDON	NORTH STONINGTC
NORWICH	OLD LYME	OLD SAYBROOK	PORTLAND	PRESTON	ROCKY HILL	SALEM
STONINGTON	WATERFORD	WESTBROOK				

### Provider Description

**Information provided by the provider describing their agency:**

New England Residential Services, Inc. is a private non-profit agency funded by the state of CT through the Department of Developmental Services, Department of Social Services and in some cases through the Department of Children and Families.

In 1987, New England Residential Services, Inc. made a commitment to the Department of Developmental Services to accept and welcome individuals who were at that time living in one of the many institutions in the state. We opened our first two group homes in the fall of 1987. In the spring of 1989, we continued to grow and opened four more homes.

Since 1990, New England Residential Services, Inc. has also been supporting individuals who live in their own apartments who need less than 24 hours of daily supports. Currently, we support ten group homes and four individualized home supports.

Our Supports are focused on the individuals and their home; however, we also work closely with vocational and day programs. We encourage active participation in the community. Our staff assist in all areas in order that each individual will achieve the best quality of life.

All people have the right to make choices about their lives. Our job is to facilitate those choices and to work towards positive outcomes. Trained and certified staff work as a team to expand the social network and personal preferences of each individual. The most satisfying work is helping others help themselves. We assist individuals with skills for daily living, such as: social skills, cooking, personal grooming, money management, leisure and recreational activities.

Our focus is on bringing quality programs and supports to individuals and their families and follow our mission statement to support people at home and at work, so that they may participate in and contribute to their community.

Profile Last Update: 4/4/2023

### Quality Profile

Link to Quality Profile [Quality Profile](#)