

**NCI Adult Consumer Survey - 2012
Data Analysis Results
CT Compared to National Data**

Overview

The tables below show the major areas of the NCI Consumer Survey with specific NCI Indicators under each. For the areas of Choice and Decision Making and Community Inclusion HSRI has also included “scales” which combine the individual indicator scoring. The following is a description of those scales from the NCI Final Report:

“Scales are used to combine similar responses from multiple questions into one outcome. Scales are only used for two domains for the Adult Consumer Survey -- Community Inclusion and Choice. By using scales, it is possible to create a measure of an overarching concept rather than specific elements of the concept. In order to create a scale, statistical tests are required to ensure that the multiple items share common properties.”

For each Indicator CT data and the number of respondents (the “N”) is listed along with the corresponding National data and number of respondents. The differences between CT and National data are in the last column (Diff). In most cases a negative difference is not desirable however for some indicators a negative difference should be considered positive (ex. Others read mail without permission).

For most tables HSRI put the States into one of three categories based on statistical analysis

1. Significantly Above Average
2. Average
3. Significantly Below Average

Where this occurred it is referenced in the Notes column next to the related indicator.

Under each table will be a brief analytical statement based on the data shown.

Key Findings for CT

Work, Employment and Day Programs

- **Although CT is ranked first in percentage of people in Community Employment, most of those are in Group Supported Employment and relatively fewer in either Individual Supported or Competitive Employment**
- **In the related area of Satisfaction CT is slightly below the National averages for the indicators of Liking Work or Day Program/Activity and slightly higher in the area of wanting to work somewhere else and wanting to do something different during the day, suggesting some dissatisfaction with their current Job or Day Program.**
- **CT is ranked first in the percentage of people who receive benefits in their Community Employment**

Choice and Decision Making

- **CT falls below the National averages on all aspects of Choice and Decision Making. It is especially significant in the areas of individuals knowing whether or not they had input in their work situation or day support staff and ability to request a change in Case Manager**

Health

- **CT is significantly above average in the percent of respondents having a primary care doctor as well as those having appointments for dental, eye, mammogram and hearing exams. CT ranks within the average range for all other health related indicators.**

Choice and Decision Making

Choices	CT		National		Diff	Notes
	Value	N	Value	N		
Chose (or had input in) where they live	45%	260	48%	8,130	-3%	
Chose (or were aware) they could request to change their staff (home)	46%	275	56%	7,747	-10%	
Chose (or had input in) their roomates	32%	261	38%	7,945	-6%	
Chose (or had input in) their job	66%	124	84%	1,217	-18%	
Chose (or were aware) they could request to change their staff (work)	45%	109	64%	991	-19%	
Chose (or had input in) their day program or activity	52%	311	57%	8,983	-5%	
Chose (or were aware) they could request to change their staff (day pgm/activity)	44%	293	56%	9,068	-12%	
Chose or help decide daily schedule	75%	380	82%	11,731	-7%	
Chose or help decide how to spend free time	88%	379	90%	11,787	-2%	
Chose or help decide what to buy with their spending money	85%	379	88%	11,722	-3%	
Life Decisions Scale	44%	381	54%	11,585	-10%	
Everyday Choices Scale	82%	391	86%	11,958	-4%	
Chose (or were aware) they could request to change their Case Manager	29%	362	53%	11,071	-24%	CT Significantly Below Average

CT falls below the National averages on all aspects of Choice and Decision Making. It is especially significant in the areas of individuals knowing whether or not they had input in their work situation or day support staff and ability to request a change in Case Manager. In the two scale areas individuals from CT fell 10% behind the National average in Life Decisions and 4% behind in Everyday Choices.

Work

Work	CT		National		Diff	Notes
	Value	N	Value	N		
Job in Community	38%	365	14%	11,418	24%	CT Significantly Above Average (Ranked Nbr 1)
Type of Community Job		106		1,159		
Individual Support	22%		33%		-11%	
Group Supported	65%		27%		38%	Most of Community Jobs for CT are in Group Supp Emp.
Competitive	13%		40%		-27%	
Average Biweekly Wage						
Individual Support	\$248.36		\$221.16		\$27.20	
Group Supported	\$167.00		\$179.35		\$12.35	
Competitive	\$257.89		\$221.36		\$36.53	
Average Hourly Wage						
Individual Support	\$8.41		\$8.42		-\$0.01	
Group Supported	\$6.07		\$6.65		-\$0.58	
Competitive	\$8.52		\$8.20		\$0.32	
Worked at least 10 of past 12 months in Community Employment	90%	135	82%	1,406	8%	CT within Average Range
Average Mos at Community Job	80	114	68	1,232	12	
Received Benefits at Community Job	63%	104	29%	1,198	34%	CT Significantly Above Average (Ranked Nbr 1)
Community Job Industry (Top 4)		137		1,405		
Food Prep	10%		22%		-12%	
Cleaning/Maintenance	34%		32%		2%	
Retail	16%		12%		4%	
Assembly/Manufacturing	13%		6%		7%	
No Community Job but Wants One	52%	56	47%	5,308	5%	CT within Average Range
Community Employment as Goal in Plan	33%	390	21%	11,513	12%	CT Significantly Above Average (Ranked Nbr 1)
Has a Day Program or Regular Activity	62%	266	74%	8,484	-12%	CT Significantly Below Average
Does Volunteer Work	27%	253	32%	8,072	-5%	CT within Average Range (Low in Avg Range)

CT is ranked number 1 in the states surveyed in percent of respondents who have a job in the community, however the majority of those individuals are in Group Supported Employment compared to other states (38% above the National Average) while less people are in either Individual Supported (-11%) or Competitive (-27%) Employment compared to the National average.

Wages are higher than the National average and CT is ranked number one among responding states in the percentage of people receiving benefits at their community job. CT is slightly above the National averages in Jobs entailing cleaning/maintenance, retail and assembly/manufacturing and more below (-12%) in Food Prep. CT is also ranked number one among states with people having the goal of community employment in their plan. CT is significantly below average in the number of people who have a Day Program or Regular Activity (Non-Community Employment).

Self-Directed Services

Self-Directed Services	CT		National		Diff	Notes
	Value	N	Value	N		
Uses Self-Directed Supports	11%	392	7%	11,660	4%	CT within Average Range (Top in Avg Range)
Someone talked with them about Ind Budget	65%	23	71%	277	-6%	CT within Average Range
Has help in deciding how to use Ind Budget	78%	18	89%	217	-11%	CT within Average Range
Can make changes to Ind Budget	83%	18	80%	209	3%	CT within Average Range
Need more help in deciding how to use Ind Budget	33%	18	31%	212	2%	CT within Average Range
Receive Info about their Ind Budget/Svcs	76%	17	80%	203	-4%	CT within Average Range (Low in Avg Range)
Get enough info on budget and easy to understand	71%	14	70%	172	1%	CT within Average Range
Support Workers come when supposed to	81%	21	89%	249	-8%	CT within Average Range
Get help needed to work out problems with Support Workers	89%	18	88%	214	1%	CT within Average Range

CT falls within the average range in all areas of Self-Directed services. CT is at the top of the states in the average range for the percent of respondents using self-directed services. CT is behind the National averages in some indicators especially

- Has help deciding how to use their individual budget (-11%)
- Support workers come when they are supposed to (-8%)
- Someone talked with them about their individual budget (-6%)

Community Inclusion

	CT		National		Diff	Notes
	Value	N	Value	N		
Community Inclusion						
Went Shopping in past month (nbr of times - Adj Avg)	4.0	346	3.9	11,293	0.1	
Went out on Errands in past month (nbr of times - Adj Avg)	3.6	347	2.8	11,177	0.8	
Went out for entertainment in past month (nbr of times - Adj Avg)	2.9	354	2.3	11,236	0.6	
Went out to eat in past month (nbr of times - Adj Avg)	3.9	355	3.5	11,252	0.4	
Went out to religious svcs in past month (nbr of times - Adj Avg)	1.3	365	1.8	11,364	-0.5	
Went out for exercise in past month (nbr of times - Adj Avg)	5.2	357	6.0	11,403	-0.8	
Went on vacation in past year (nbr of times - Adj Avg)	1.0	359	0.7	11,335	0.3	
Community Inclusion Scale Score	14.8	300	12.7	10,493	2.1	

CT is close to the National averages in all of the indicators for Community Inclusion. CT is above the National average for the Community Inclusion Scale Score (+2.1)

Relationships

	CT		National		Diff	Notes
	Value	N	Value	N		
Relationships						Further breakdown by Residential Type
Has Friends	71%	263	70%	8,378	1%	CT within Average range
Has a Best Friend	81%	253	76%	8,054	5%	CT within Average range
Can see Family	81%	234	79%	7,474	2%	CT within Average range
Can see Friends	80%	237	79%	7,471	1%	CT within Average range
Can Date	79%	199	83%	6,276	-4%	CT within Average range
Feels Lonely	35%	246	40%	8,007	-5%	CT within Average range
Helps Others	90%	250	81%	8,105	9%	CT significantly above average

CT is close to the National averages for most indicators in the Relationships area. CT is slightly above the National averages in areas of Friends and Family and slightly below in being able to date. The negative rating in feeling lonely is a positive in that there is less of a percentage of CT respondents who feel lonely compared to the National average. CT is also significantly higher than the National average in the percent of respondents who report that they help others.

Satisfaction

	CT		National		Diff	Notes
	Value	N	Value	N		Further breakdown by Residential Type
Satisfaction						
Likes Home	90%	269	90%	8,493	0%	CT within Average range
Likes Neighborhood	88%	262	88%	8,237	0%	CT within Average range
Wants to live somewhere else	28%	258	27%	8,271	1%	CT within Average range
Likes Work	87%	118	92%	1,238	-5%	CT within Average range
Wants to work somewhere else	32%	117	26%	1,219	6%	CT within Average range
Likes Day Program or Activity	87%	158	91%	6,129	-4%	CT within Average range
Wants to do something different during the day	36%	149	33%	5,856	3%	CT within Average range

CT is within the average range in all areas of Satisfaction. CT is slightly below the National averages for the indicators of Liking Work or Day Program/Activity and slightly higher in the area of wanting to work somewhere else and wanting to do something different during the day, suggesting some dissatisfaction with their current Job or Day Program.

Service Coordination

	CT		National		Diff	Notes
	Value	N	Value	N		Further breakdown by Residential Type
Service Coordination						
Met Case Manager	91%	262	94%	8,151	-3%	CT within Average range (Low end)
Case Manager asks what person wants	83%	238	87%	7,530	-4%	CT within Average range (Low end)
Case Manager helps get what person needs	88%	224	87%	7,270	1%	CT within Average range
Case Manager calls back right away	78%	157	74%	5,114	4%	CT within Average range
Person helped make Service Plan	78%	212	86%	7,073	-8%	CT Ranked last-Still considered within Average range

CT is on the low end of the average range (last within that range) for respondents reporting that they met their case manager or that the case manager asks the person what they want and that the person assisted in developing their service plan.

Access

Access	CT		National		Diff	Notes
	Value	N	Value	N		
Gets Needed Services	84%	369	83%	11,632	1%	CT within Average range
Has a way to get places	81%	259	84%	8,164	-3%	CT within Average range
Types of Transportation						
Ride from staff in provider vehicle	59%		51%		8%	
Specialized Transport	7%		8%		-1%	
Ride from staff in staff's car	35%		34%		1%	
Family and Friends	45%		46%		-1%	
Public Transportation	15%		11%		4%	
Transfers Self	20%		15%		5%	
Staff have adequate Training	91%	320	92%	9,774	-1%	CT within Average range

CT is within the average range in most areas of Access. In terms of types of transportation CT respondents were more likely to utilize staff vehicles, transferring themselves or public transportation than the National averages.

Health

Health	CT		National		Diff	Notes
	Value	N	Value	N		
Has a Primary Care Doctor	99%	399	95%	11,971	4%	CT Significantly above average
Poor Health	5%	394	5%	11,916	0%	CT within Average range
Last Physical Exam in past year	91%	361	90%	11,330	1%	CT within Average range
Last Dental Visit in past year	90%	352	80%	10,284	10%	CT Significantly above average
Last Eye Exam in past year	68%	284	60%	9,502	8%	CT Significantly above average
Last Hearing Test in past five years	79%	191	67%	7,243	12%	CT Significantly above average
Last Pap Test in past three years	81%	111	72%	3,651	9%	CT within Average range
Last Mammogram in past two years (women over 40)	96%	70	81%	2,373	15%	CT Significantly above average (ranked first)
Last PSA Test in past year	53%	45	52%	1,277	1%	CT within Average range
Last Colorectal Screening in past year (people over 50)	22%	101	20%	2,536	2%	CT within Average range
Had a Flu Vaccine in past 12 months	83%	257	77%	8,425	6%	CT within Average range
Has had a Pneumonia vaccination	44%	133	40%	6,208	4%	CT within Average range

CT is significantly above average in the percent of respondents having a primary care doctor as well as those having appointments for dental, eye, mammogram and hearing exams. CT ranks within the average range for all other health related indicators.

In the Overall Health data (part of the demographic pre-survey information) CT is comparable with National percentages of people experiencing either Excellent/Very Good or Fairly Good health (CT 93.5%/Natl. 94.3%).

Medication

Medication	CT		National		Diff	Notes
	Value	N	Value	N		
Takes medication for mood, anxiety, behavior or psychotic disorders	54%	389	54%	11,595	0%	CT within Average range

CT is the same as the National average for percentage of respondents taking medication for mood, anxiety, behavior or psychotic disorders.

Wellness

Wellness	CT		National		Diff	Notes
	Value	N	Value	N		
Engages in Physical Activity	22%	308	25%	10,333	-3%	CT within Average range
Body Mass Index						
Underweight	3%		9%		-6%	
Normal Weight	38%		30%		8%	
Overweight	29%		28%		1%	
Obese	30%		33%		-3%	
Uses Tobacco	4%	379	6%	11,748	-2%	CT within Average range

CT is within the average range for engaging in physical activity and tobacco use. CT respondents are slightly less likely to be either underweight or obese and more likely to be of normal weight than the National averages.

Respect and Rights

Respect and Rights	CT		National		Diff	Notes
	Value	N	Value	N		
People knock before entering Home	89%	256	89%	8,158	0%	CT within Average range
People knock before entering Bedroom	81%	251	84%	7,944	-3%	CT within Average range
Can be alone with Visitors	76%	332	80%	10,595	-4%	CT within Average range
Has enough Privacy	93%	247	90%	7,817	3%	CT within Average range
Others read Mail without permission	76%	299	87%	10,032	-11%	CT Significantly below average
Can use Phone and Internet	89%	282	90%	9,315	-1%	CT within Average range
Staff at Home are Nice and Polite	95%	182	94%	5,584	1%	CT within Average range
Staff at Work are Nice and Polite	93%	103	96%	936	-3%	CT within Average range
Staff at Day Program or Activity are Nice and Polite	94%	145	95%	5,824	-1%	CT within Average range
Participated in a Self-Advocacy Event	35%	327	32%	9,131	3%	CT within Average range

CT is within the average for most indicators in the Respect and Rights area and significantly below average in the percentages of respondents who said that others read their mail without their permission.

Safety

	CT		National		Diff	Notes
	Value	N	Value	N		
Safety						
Never Feels scared at Home	81%	258	82%	8,243	-1%	CT within Average range
Never Feels scared in Neighborhood	83%	253	85%	8,129	-2%	CT within Average range
Never Feels scared at Work or Day Program Activity	88%	237	88%	6,838	0%	CT within Average range
Has someone to go to for Help if Scared	95%	227	90%	6,080	5%	CT Significantly above average

CT is within the average range for indicators on safety and significantly above average for the percent of people who say they have someone to go to for help if they are scared.