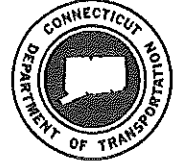


STATE OF CONNECTICUT  
DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546  
NEWINGTON, CONNECTICUT 06131-7546

Phone:

(860) 594-2875

DOCKET NUMBER 1504-N-41-L

RE: APPLICATION OF A & M LIMO, LLC DBA A & M LIMO TO OPERATE TWO (2) MOTOR VEHICLES, EACH HAVING A SEATING CAPACITY OF LESS THAN ELEVEN (11) ADULTS, IN GENERAL LIVERY SERVICE BETWEEN ALL POINTS IN CONNECTICUT FROM A HEADQUARTERS IN WINDSOR LOCKS.

FINAL DECISION

---

MARCH 10, 2016

## I. INTRODUCTION

### A. General

By application filed on April 21, 2015, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, A & M Limo, LLC dba A & M Limo ("applicant") with a mailing address of 514 Denslow Street, Windsor Locks, Connecticut 06096 seeks authorization to operate two (2) motor vehicles, having a passenger seating capacity of less than eleven (11) adults, in general livery service between all points in Connecticut from a headquarters in the town of Windsor Locks.

### B. Hearing Held

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing on this application was held on March 3, 2016.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to the Connecticut General Statutes Section 13b-103. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner, pursuant to Connecticut General Statutes Section 13b-17, conducted the hearing on this matter.

### C. Appearances

Aiman Said and Mohamed Zuwail appeared on behalf of the applicant. The applicant's mailing address is 514 Denslow Street, Windsor Locks, Connecticut 06096. The applicant was represented by Michael Stone, Esq. with a mailing address of 129 Church Street, Suite 806, New Haven, Connecticut, 06510.

---

## II. FINDING OF FACTS

1. The applicant seeks to operate two (2) vehicles in intrastate livery service from a headquarters in Windsor Locks.

2. Mr. Said has been a taxicab driver for the last twelve years while Mr. Zuwail has been a shuttle bus driver and has also worked for other transportation companies.

3. Simon Baker is a Vice President of Global Services and is a customer of the applicant for the past five years. He uses the applicant's service about three times a year. He does not mind paying more for livery service from the applicant.

4. Anthi Nardi is a Senior Vice President at Ranstad. She and her husband have used the applicant for taxi service but have no problem upgrading to the more expensive livery service. She would like to use the applicant because of his dependable and reliable service. Ms. Nardi anticipates using the applicant approximately 10-15 times a year.

5. Mohamed Omar is an occasional taxicab customer of the applicant. He also supports the applicant and wants to use the applicant's livery service.

6. Cedric Dion Rivers is a Front Office Manager at the Fairfield Inn and Suites in Windsor Locks. He would recommend the applicant to his hotel guests. The hotel itself has a shuttle bus that only operates within a one mile radius of the hotel. The guests of the hotel would appreciate a more discrete car service. Mr. Rivers would be able to refer about four livery trips a day to the applicant.

7. Taha Gooda operates a pizza restaurant in New Haven. He primarily uses the applicant for rides when his vehicle is not operating. He also supports the applicant's livery service.

8. The applicant's first six months of expenses include insurance of \$6,240, business cards \$300, cell phones \$2,400, advertising \$600, property tax of \$450 and repairs and maintenance of \$1,800.

9. The applicant's primary asset is cash of \$12,625.

10. The applicant will operate a 2006 Toyota Sienna and a 2008 Toyota Avalon, both of which are paid for.

11. Mr. Said has developed his own extensive corporate client base and currently takes no dispatch calls from Enfield Taxi, his current taxi company.

12. Both of the applicants' wives will be helping out in the livery business which will be operated from Mr. Said's residence.

### III. DEPARTMENT ANALYSIS

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Some factors to consider in granting a livery permit are whether the service will benefit the relevant class of users, whether the proposed service is more efficient, more economical, more convenient, more satisfactory, or different than the services offered by the existing service providers, whether the new service would create a potentially beneficial effect upon rates and customer service and whether the acquisition of equipment would be more suitable to customer needs, whether the population in the area that the applicant proposes to service is increasing, whether potential

customers have requested a service like that suggested by the applicant and whether the proposed service will improve the existing mode of transportation as recently defined in Steve Martorelli v. Department of Transportation (SC19307).

In support of financial wherewithal, the applicant has expenses which include insurance of \$6,240, business cards \$300, cell phones \$2,400, advertising \$600, property tax of \$450 and repairs and maintenance of \$1,800. The applicant's primary asset is cash of \$12,625. Both of the vehicles the applicant intends to use are paid for. Based on this evidence, the applicant has proven its financial suitability to cover the first six months of its startup costs.

The applicants presented several customers in support of its application. The consensus is that although these are former taxicab customers, they want to continue using Mr. Said for livery rides because of his great service. Besides former taxicab customers, the applicant also presented the testimony of Mr. Rivers who works the front desk at the Fairfield Inn & Suites. His customers want a more discrete car service and thus would pay more for livery service which he will refer to the applicant.

The applicants presented copies of numerous customer emails with glowing reviews of the taxicab service Mr. Said provides. These emails were accepted into evidence but of limited weight in the determination of need because the signatories could not be cross-examined.

With regard to suitability, the applicant provided the requisite criminal conviction history for both Mr. Said and Mr. Zuwail which shows no criminal convictions. Both men are in the transportation industry already acting as drivers. There was no evidence presented which would negatively impact their suitability to operate the proposed service.

Based on the evidence presented, the applicant has proven the required elements to be granted a livery permit.

---

#### IV. CONCLUSION AND ORDER

Based upon the above and pursuant to Connecticut General Statutes Section 13b-103, as amended, the application of A & M Limo, LLC dba A & M Limo is hereby granted and Livery Permit Number 3526 is issued as follows:

LIVERY PERMIT NO. 3526  
FOR THE OPERATION OF LIVERY SERVICE

A & M Limo, LLC dba A & M Limo is hereby permitted and authorized to operate two (2) motor vehicles, having a seating capacity of less than eleven (11) adults, in general livery service from a headquarters in Windsor Locks.

**RESTRICTIONS:**

**The applicant must register the two (2) vehicles granted under this decision within thirty (30) days from the date of this final decision.**

The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

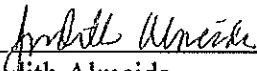
This permit may not be sold or transferred until it has been operation, i.e., a vehicle registered with livery plates thereunder, for not less than twenty-four (24) consecutive months.

This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other State statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on this 8<sup>th</sup> day of March 2016.

CONNECTICUT DEPARTMENT OF TRANSPORTATION

  
\_\_\_\_\_  
Judith Almeida  
Staff Attorney III  
Administrative Law Unit  
Bureau of Finance and Administration