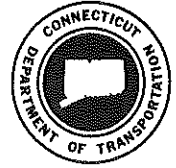


STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546
NEWINGTON, CONNECTICUT 06131-7546

Phone:

(860) 594-2875

DOCKET NO. 2205-N-47-L

RE: APPLICATION OF HANDS TO HEART HOMECARE LLC TO
OPERATE ONE (1) GENERAL LIVERY VEHICLE, WITH A SEATING
CAPACITY OF LESS THAN ELEVEN PASSENGERS, FROM A
HEADQUARTERS IN SHELTON

DECISION

JULY 12, 2022

I. INTRODUCTION

A. APPLICATION

By application filed on May 4, 2022, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Hands to Heart Homecare LLC (hereinafter "applicant") with a mailing address of 193 Clover Street, Stratford, Connecticut 06614 seeks authorization to operate one (1) motor vehicle, having a seating capacity of less than eleven (11) passengers, in general livery service from a headquarters in Shelton.

B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing by telephone was held on this application on July 5, 2022.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

C. APPEARANCES

Schenell Williams appeared on behalf of the applicant. The applicant was represented by Attorney Loxanne Taylor whose mailing address is 30 Old Kings Highway South #1021, Darien, Connecticut 06820.

April Copeland, Provider Operations Coordinator for Veyo, appeared in support of the application,

II. FINDINGS OF FACT

1. The applicant seeks to operate one (1) motor vehicle in general livery service from a headquarters in Shelton.
2. The applicant will operate a 2021 Chrysler Voyager van which is handicapped accessible.
3. The applicant has operated a home health care business for the last four years.

4. The first six months of expenses includes insurance costs of \$7,627, maintenance costs of \$71, property tax of \$416, advertising costs of \$672 and communication costs of \$960, rent of \$1968, equipment \$333 and vehicle financing of \$10,988.

5. The applicant has \$54,640 in a bank account in the name of the company.

6. Ms. Williams will be driving the livery vehicle. She needs to get a license endorsement to do so.

7. Several of the employees in the home care business will help with the livery transportation.

8. The applicant wants to service its homecare clients and provide transportation to Veyo.

9. The applicant will get customers through advertising such as word of mouth, flyers, business cards and a website.

10. Veyo thinks that it may be able to refer to the applicant ten to fifteen livery trips a day.

11. This application was not opposed.

III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, the applicant submitted a criminal record check for Schenell Williams, which disclosed no criminal record. She had gained business experience through operating the homecare business. Based on the evidence presented, the applicant is suitable

to conduct the proposed intrastate livery business.

As far as the applicant's financial ability is concerned, the applicant presented evidence that the first six months of expenses includes insurance costs of \$7,627, maintenance costs of \$71, property tax of \$416, advertising costs of \$672 and communication costs of \$960, rent of \$1968, equipment \$333 and vehicle financing of \$10,988 for a total expense of \$23,035. The applicant has \$54,640 in a bank account to cover these startup expenses and is therefore financially suitable.

On the issue of public convenience and necessity, the applicant has a plan to market the business through google and social media. She will also be getting work through Veyo which supported her application. Based on the evidence presented, the applicant will receive authorization for intrastate livery transportation.

IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application in the name of Hands to Heart Homecare LLC is hereby granted, and Livery Permit Number 3748 is hereby issued as follows:

LIVERY PERMIT NUMBER 3748

Hands to Heart Homecare LLC is authorized to operate one (1) motor vehicle in general livery service, with a seating capacity of less than eleven passengers, from a headquarters in Shelton.

RESTRICTIONS:

The applicant must register and insure the one (1) vehicle granted in this decision within ninety (90) days. Failure to do so may result in revocation of the general livery authority.

The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

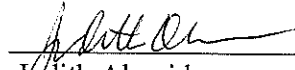
This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be

conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 12th day of July 2022.

CONNECTICUT DEPARTMENT OF TRANSPORTATION



Judith Almeida
Staff Attorney III
Administrative Law Unit
Bureau of Finance and Administration