

STATE OF CONNECTICUT  
DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546  
NEWINGTON, CONNECTICUT 06131-7546

Phone:

(860) 594-2875

DOCKET NO. 2209-N-88-L

RE: APPLICATION OF HAND TO HAND LLC TO OPERATE TWO (2)  
VEHICLES IN GENERAL LIVERY SERVICE, WITH A SEATING  
CAPACITY OF LESS THAN ELEVEN PASSENGERS, FROM A  
HEADQUARTERS IN BRIDGEPORT

DECISION

NOVEMBER 23, 2022

## I. INTRODUCTION

### A. APPLICATION

By application filed on September 20, 2022, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Hand to Hand LLC (hereinafter "applicant") with a mailing address of 955 Connecticut Avenue, Suite 5213, Bridgeport, Connecticut 06607 seeks authorization to operate two (2) motor vehicles, having a seating capacity of less than eleven (11) passengers, in general livery service from a headquarters in Bridgeport.

### B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing by telephone was held on this application on November 15, 2022.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

### C. APPEARANCES

Sharnette Nola Joyner appeared pro se on behalf of the applicant. The applicant's mailing address is of 955 Connecticut Avenue, Suite 5213, Bridgeport, Connecticut 06607.

## II. FINDINGS OF FACT

1. The applicant seeks to operate two (2) motor vehicles in general livery service from a headquarters in Bridgeport.
2. The applicant proposes to operate a 2014 Ford E350 van and a 2016 Ford E450 van both of which are paid for. Both vehicles are handicapped accessible.
3. The applicant has been operating a home health care agency since 2017.
4. The applicant's first six months of expenses includes insurance costs of \$5,319, maintenance costs of \$528 and property tax of \$779, advertising costs of \$300 and communication costs of \$1,530.

5. The applicant has \$99,852 in a business bank account.
6. Ms. Joyner has applied for a livery endorsement to drive livery vehicles. She has already hired a driver with the proper livery endorsement to drive the other vehicle.
7. The applicant will be operating the livery business out of her home health care office.
8. The applicant wants to provide transportation to the public as well as for her health care clients.
9. The applicants home care clients are in need of transportation services.
10. Transportation broker Veyo has also reached out to the applicant to provide livery service.
11. This application was not opposed.

### III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, the applicant submitted a criminal record check for Sharnette Joyner which disclosed no criminal record. Ms. Joyner has gained business experience operating a home healthcare agency for several years. Based on the evidence presented, the applicant is suitable to conduct the proposed livery business.

As far as the applicant's financial ability is concerned, the applicant presented evidence that the first six months of expenses includes insurance costs of \$5,319, vehicle maintenance costs of \$528 and property tax of \$779, advertising costs of \$300 and communication costs of \$1,530 for

a total expense of \$8,456. The applicant has \$99,852 in a bank account to cover these startup expenses and is therefore financially suitable.

On the issue of public convenience and necessity, the applicant will be making its transportation services available to its health care clients and the public. Veyo is also interested in contracting with the applicant to provide livery services. Based on the evidence presented, the applicant has shown that public convenience and necessity will be improved by a grant of this application.

#### IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application in the name of Hand to Hand LLC is hereby granted, and Livery Permit Number 3763 is hereby issued as follows:

#### LIVERY PERMIT NUMBER 3763

Hand to Hand LLC is authorized to operate two (2) motor vehicles in general livery service, with a seating capacity of less than eleven passengers, from a headquarters in Bridgeport.

#### RESTRICTIONS:

**The applicant must register and insure the two (2) general livery vehicles granted in this decision within ninety (90) days. Failure to do so may result in revocation of the general livery authority.**

The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

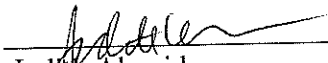
This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be

conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 23rd day of November 2022.

CONNECTICUT DEPARTMENT OF TRANSPORTATION



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Judith Almeida  
Staff Attorney III  
Administrative Law Unit  
Bureau of Finance and Administration