

STATE OF CONNECTICUT  
DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546  
NEWINGTON, CONNECTICUT 06131-7546

Phone:

(860) 594-2875

DOCKET NO. 2210-N-94-L

RE: APPLICATION OF HOPE WORKS TRANSPORTATION LLC TO  
OPERATE TWO (2) MOTOR VEHICLES IN GENERAL LIVERY  
SERVICE, WITH A SEATING CAPACITY OF LESS THAN ELEVEN  
PASSENGERS, FROM A HEADQUARTERS IN STRATFORD

DECISION

FEBRUARY 21, 2023

## I. INTRODUCTION

### A. APPLICATION

By application filed on October 4, 2022, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Hope Works Transportation LLC (hereinafter "applicant") with a mailing address of 2945 Main Street, Suite C, Stratford, Connecticut 06614 seeks authorization to operate two (2) motor vehicles, having a seating capacity of less than eleven (11) passengers, in general livery service from a headquarters in Stratford.

### B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing by telephone was held on this application on February 15, 2023.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

### C. APPEARANCES

Helene Sarah Kouassi appeared pro se on behalf of the applicant. The applicant's mailing address is 2945 Main Street, Suite C, Stratford, Connecticut 06614.

## II. FINDINGS OF FACT

1. The applicant seeks to operate two (2) motor vehicles in general livery service from a headquarters in Stratford.
2. The applicant proposes to operate a 2007 Toyota Rav4 and a 2019 Kia Sedona. The Kia Sedona is financed, and the insurance has been paid for the year. The Toyota Rav4 has no financing.
3. Ms. Kouassi has been operating a home health care business since 2008.
4. The applicant's focus will be on providing transportation for her senior clients as well as other seniors who need livery transportation.

5. The applicant's first six months of expenses includes property tax of \$261, insurance costs of \$5,339, vehicle financing of \$3,070, advertising costs of \$900 and maintenance costs of \$800.

6. The applicant has \$27,131 in a business bank account.

7. There is one driver already identified for the first livery vehicle. A second driver will be hired.

8. Ms. Kouassi has a master's degree in economics.

9. The applicant has connections with several attorneys who will refer her transportation services to their clients.

10. The applicant will work with Allied Community Resources, an agency which will refer her livery clients.

11. The applicant will promote the livery business by circulating flyers and creating a website.

12. This application was not opposed.

### III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service, pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

Regarding the applicant's suitability, the applicant submitted a criminal record check for Ms. Kouassi that disclosed no criminal record. The applicant has operated a home health care

business since 2008. She has business experience to expand to operate a livery service. She also has a master's degree in economics. Based on the evidence presented, the applicant is suitable to conduct the proposed intrastate livery business.

As far as the applicant's financial ability is concerned, the applicant presented evidence that the first six months of expenses includes property tax of \$261, insurance costs of \$5,339, vehicle financing of \$3,070, advertising costs of \$900 and maintenance costs of \$800 for a total expense of \$10,370. The applicant has \$27,131 in a bank account to cover these startup expenses and is financially suitable.

On the issue of public convenience and necessity, the applicant is seeking to provide transportation to her home care clients and other seniors in nursing homes. She will also receive business through her connections with lawyers and various organizations. Based on the evidence presented, the applicant has shown that public convenience and necessity will be improved by a grant of this application.

#### IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application in the name of Hope Works Transportation LLC is hereby granted, and Livery Permit Number 3772 is hereby issued as follows:

#### **LIVERY PERMIT NUMBER 3772**

Hope Works Transportation LLC is authorized to operate two (2) motor vehicles in general livery service, with a seating capacity of less than eleven passengers, from a headquarters in Stratford.

#### **RESTRICTIONS:**

**The applicant must register and insure the two (2) general livery vehicles granted in this decision within ninety (90) days. Failure to do so may result in revocation of the general livery authority.**

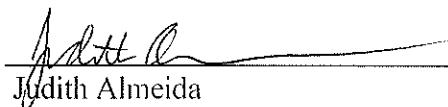
The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 21st of February 2023.

CONNECTICUT DEPARTMENT OF TRANSPORTATION

A handwritten signature in black ink, appearing to read 'Judith Almeida', is written over a horizontal line.

Judith Almeida  
Staff Attorney III  
Administrative Law Unit  
Bureau of Finance and Administration

**CERTIFICATION**  
**DOCKET NO. 2210-N-94-L**

I hereby certify that true and correct copies of the decision dated February 21, 2023, in the above-entitled matter were forwarded on February 21, 2023.

**COPIES OF THE ABOVE-NOTED DECISION WERE FORWARDED AS FOLLOWS:**

**APPLICANT:**

Hope Works Transportation LLC  
2945 Main Street, Suite C  
Stratford, Connecticut 06614

**CERTIFIED MAIL:** 91 7199 9991 7037 7870 9938

**APPLICANT'S COUNSEL:**

NA

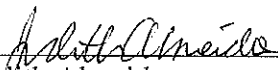
**INTERVENORS:**

NA

**OTHERS:**

Regulatory & Compliance

CERTIFIED BY:

  
\_\_\_\_\_  
Judith Almeida  
Staff Attorney 3  
Administrative Law Unit  
Bureau of Finance and Administration