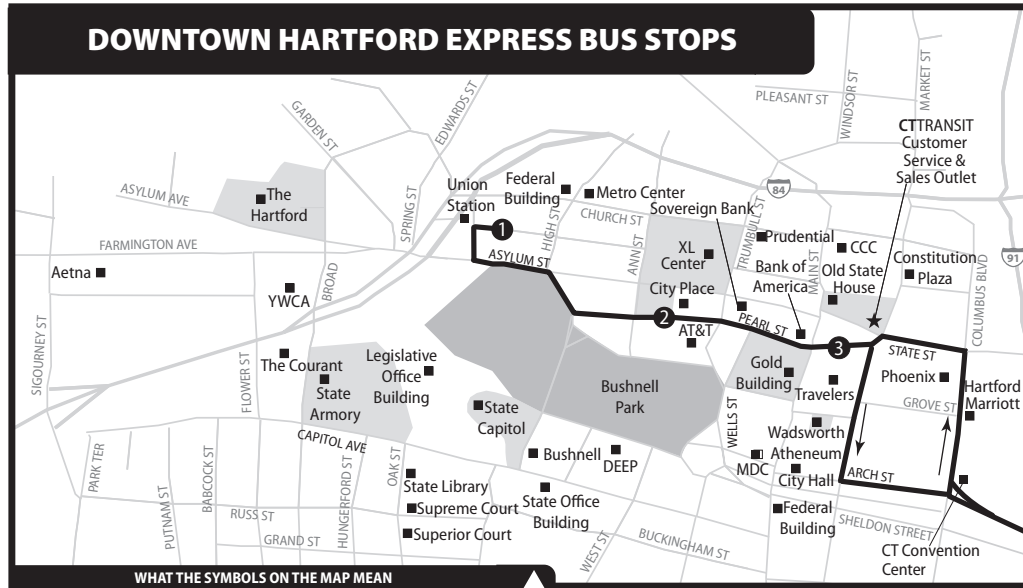


20 NEW HAVEN / HARTFORD EXPRESS



**NEW HAVEN/
HARTFORD EXPRESS**

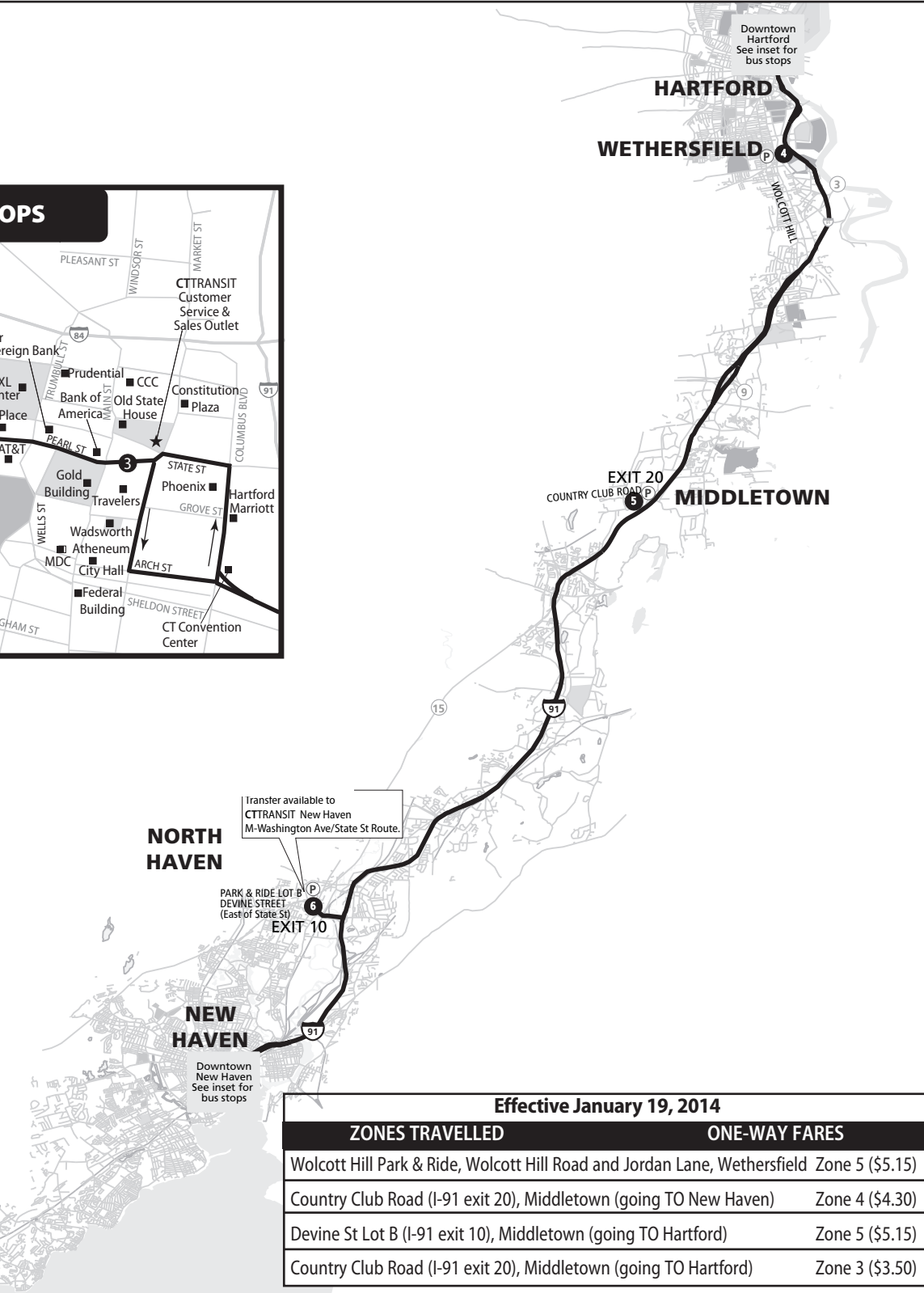
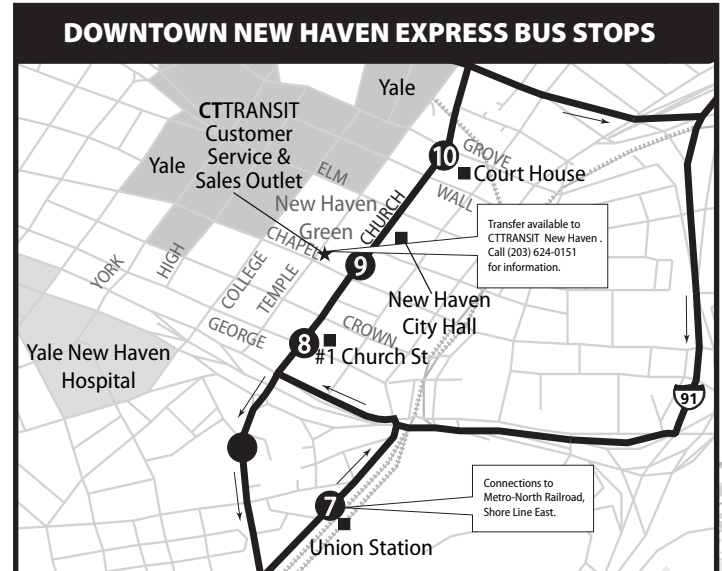
Free Parking:
Wolcott Hill Park & Ride
Middletown Park & Ride
**Country Club Rd.,
(I-91 Exit 20)**
North Haven
**Devine Street Park & Ride
(I-91 Exit 10)**



WHAT THE SYMBOLS ON THE MAP MEAN

1 Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule).

P Park & Ride Lots offer free parking.



Effective January 19, 2014

ZONES TRAVELLED	ONE-WAY FARES
Wolcott Hill Park & Ride, Wolcott Hill Road and Jordan Lane, Wethersfield	Zone 5 (\$5.15)
Country Club Road (I-91 exit 20), Middletown (going TO New Haven)	Zone 4 (\$4.30)
Devine St Lot B (I-91 exit 10), Middletown (going TO Hartford)	Zone 5 (\$5.15)
Country Club Road (I-91 exit 20), Middletown (going TO Hartford)	Zone 3 (\$3.50)

HELPFUL INFORMATION

Customer Service Center
 Please contact us for bus schedule information, lost & found items or with your comments.

Phone: (860) 525-9181
 Web Page: www.cttransit.com

Accessibility
 All buses are accessible to persons with disabilities.

- To Keep Your Ride Safe and Comfortable, Please:**
- Do not eat, drink or smoke on board;
 - Use earphones to listen to your radio or audio device;
 - Keep your cell phone conversations *private* by speaking quietly.

Travel Conditions
 The times listed in this schedule are approximate, delays may occur subject to weather or traffic conditions. You may wish to consider adverse conditions when planning the time of your trip.

Holidays
 The New Haven/Middletown Express operates weekdays, Monday through Friday. There is no service on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas.

Senior/Disabled Reduced Fare
 Senior citizens (age 65 and over) and persons with disabilities may travel for half fare. Just show your Medicare card to the operator to be eligible for this reduced fare. Don't have a Medicare card? If you are 65 years or older, or have a qualifying disability, you may apply for a CT Reduced Fare ID card. Please call the Senior/Disabled Fare program representative at (860) 522-8101 or visit www.cttransit.com for a CT Reduced Fare ID card application.

Identifying Your Bus
 Operated with Peter Pan "branded" vehicles

A public service of the
 Connecticut Department of Transportation
 Operated by Peter Pan

EXPRESS SERVICE FARES

Exact Fare Required—Fares Subject to Change

Regular Cash Fare

Zone 2	\$2.70
Zone 3	\$3.50
Zone 4	\$4.30
Zone 5	\$5.15

Children (Age 4 & under) **FREE**
 Maximum of three with each adult.

Youth (Age 5-18) **Regular Cash Fare**

Senior/Disabled

Zone 2	\$1.35
Zone 3	\$1.75
Zone 4	\$2.15
Zone 5	\$2.55

Medicare card or state-issued Reduced Fare ID card must be shown upon boarding.

Transfers..... **FREE**
 Issued upon boarding only. Transfer is good for continuing a one way trip on a local bus.

10-Ride Ticket

Zone 2	\$24.30
Zone 3	\$31.50
Zone 4	\$38.70
Zone 5	\$46.35

Monthly Pass
 Valid for unlimited rides within the fare zone only during the month and year printed on the pass. Guaranteed Ride benefit applies with certain limitations. Call the Guaranteed Ride HOTLINE at (877) CT-RIDES (877-287-4337) for details.

Zone 2	\$92.00
Zone 3	\$119.00
Zone 4	\$146.00
Zone 5	\$175.00

Bus Operators do not make change.



Customer Service Center:
 (860) 525-9181
 TTY (860) 727-8196
 www.cttransit.com

WEEKDAY SERVICE (No Service Saturday or Sunday)

	Hartford ► Middletown ► New Haven									
Timepoints	1	2	3	4	5	6	7	8	9	10
	Hartford Union Station Gate #11	Pearl St between Ann & Trumbull Streets	Downtown Hartford Central Row South	Wethersfield Wolcott Hill Road Park & Ride	Middletown Country Club Rd Park & Ride	North Haven Devine St Park & Ride, Lot B	New Haven Union Station Union Ave	One Church Street Church & George	Downtown New Haven Church & Chapel	New Haven Courthouse Church & Grove
Route										
	AM									
20	6:00	6:05	6:08	6:20	6:38	..	7:08	7:12	7:14	7:16
20	6:30	6:35	6:38	6:50	7:08	..	7:38	7:42	7:44	7:46
20	7:00	7:05	7:08	7:20	7:38	..	8:08	8:12	8:14	8:16
	PM									
20	1:20	1:25	1:28	..	1:54	2:14	2:28	2:32	2:34	2:36
20	4:05	4:10	4:13	..	4:39	4:59	5:13	5:17	5:19	5:21
20	5:30	5:35	5:38	..	6:04	6:24	6:38	6:42	6:44	6:46
20	6:00	6:05	6:08	..	6:34	6:54	7:08	7:12	7:14	7:16

ROUTE KEY

20 NEW HAVEN EXPRESS

20 HARTFORD EXPRESS

NOTES

Timepoints are places the bus is scheduled to reach at a specific time.

The timepoints are not the only places the bus will stop along the route.

.. No service is provided to that timepoint.

* Trip stops primarily to drop off passengers and may depart earlier than shown.

	New Haven ► Middletown ► Hartford									
Timepoints	7	8	9	10	6	5	4	3	2	1
	New Haven Union Station Union Ave	One Church Street Church & George	Downtown New Haven Church & Chapel	New Haven Courthouse Church & Grove	North Haven Devine St Park & Ride, Lot B	Middletown Country Club Rd Park & Ride	Wethersfield Wolcott Hill Road Park & Ride	Downtown Hartford Central Row North	Pearl & Ann	Hartford Union Station Gate #11
Route										
	AM									
20	6:10	6:14	6:16	6:18	6:32	6:52	..	7:18	7:21	7:25
20	*7:08	*7:12	*7:14	*7:16	7:30	7:50	..	8:16	8:19	8:23
20	*7:38	*7:42	*7:44	*7:46	8:00	8:20	..	8:46	8:49	8:53
	PM									
20	12:00	12:04	12:06	12:08	..	12:36	12:54	1:09	1:12	1:16
20	4:10	4:14	4:16	4:18	..	4:46	5:04	5:19	5:22	5:26
20	4:40	4:44	4:46	4:48	..	5:16	5:34	5:49	5:52	5:56
20	*5:13	*5:17	*5:19	*5:21	..	5:49	6:07	6:22	6:25	6:29

REDUCED SERVICE DAYS

Shaded trips do not operate on the following days:

- Day After Thanksgiving
- Martin Luther King, Jr. Day
- President's Day
- The Monday before a Tuesday holiday
- The Friday after a Thursday holiday

Express bus service does not operate on Saturdays, Sundays, or the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

The regular schedule operates on all other weekdays.

CTTRANSIT Title VI Policy Statement

CTTRANSIT is committed to ensuring that no person is excluded from participation, denied benefits, or otherwise subjected to discrimination under any program or activity, on the basis of race, color, national origin, sex, age, or disability. CTTRANSIT as a recipient of federal financial assistance will ensure full compliance with Title VI of the Civil Rights Act of 1964, as amended, and related statutes and regulations in all CTTRANSIT programs and activities. Any person who believes that he or she has been subjected to discrimination or retaliation based on their race, color, national origin, sex, age, or disability may file a Title VI complaint. For information about this policy and the complaint process go to www.cttransit.com.

CTTRANSIT Declaración De Política Del Artículo VI

CTTRANSIT se compromete a garantizar que ninguna persona por motivos de raza, color, nacionalidad, sexo, edad o discapacidad será excluida de la participación en, será negada de los beneficios de o será de otro sujeto a discriminación bajo cualquier programa o actividad. Como receptor de ayuda financiera federal, CTTRANSIT garantiza el total cumplimiento del Artículo VI de la Ley de Derechos Civiles de 1964, modificada, y las regulaciones y estatutos relacionados con todos los programas y actividades de CTTRANSIT. Cualquier persona que considere que ha sido objeto de discriminación o represalias por su raza, color, nacionalidad, sexo, edad o discapacidad debe presentar una queja según lo establecido en el Artículo VI. Para obtener información sobre esta política y el proceso de queja vaya a www.cttransit.com.

GET UPDATES BY EMAIL!



Sign up for updates to your email account! Go to <http://www.cttransit.com/Contact/EmailAlerts.asp>

CTTRANSIT is pleased to offer updates via email concerning bus service information that may impact you. This service allows subscribers to receive information about service changes, important transit related meetings or news, detours or parades, holiday schedules and other relevant information that may affect your commute.



ANOTHER GREAT REASON TO BUY THE MONTHLY PASS

Express Bus passengers who take advantage of the Monthly Pass can also ride assured they will get where they need to be in an emergency. Simply call the Guaranteed Ride HOTLINE at **(877) CT-RIDES (877-287-4337)** between 8:00AM and 11:00PM, Monday through Friday on the day of your emergency to arrange a ride.

Unexpected circumstances such as a family emergency, illness, or unscheduled overtime qualify you for a Guaranteed Ride—missing your regular bus does not. Rides are available Monday through Friday between 9:00AM and 11:00PM, and there is no service on six major holidays. **Your ride must be arranged through the Guaranteed Ride HOTLINE.** You will not be reimbursed if you contact the taxi company directly. The Guaranteed Ride benefit only covers Monthly Express Pass purchasers; additional passengers in the cab must pay their portion of the fare.

The Guaranteed Ride benefit is available four times each year for Express Bus customers with a valid Monthly Pass. When you call the HOTLINE please have your location for pickup and your Express Pass details ready. Sorry—the Guaranteed Ride benefit is not available to customers using a 10-Ride Ticket or paying a cash fare. Another great reason to buy the Monthly Pass!

GUARANTEED RIDE

