

DAS\BEST RDS solution for work at home for COVID-19

SOLUTION ONLY WORKS ON WINDOWS 10 COMPUTERS

*****MAC COMPUTERS ARE NOT SUPPORTED*****

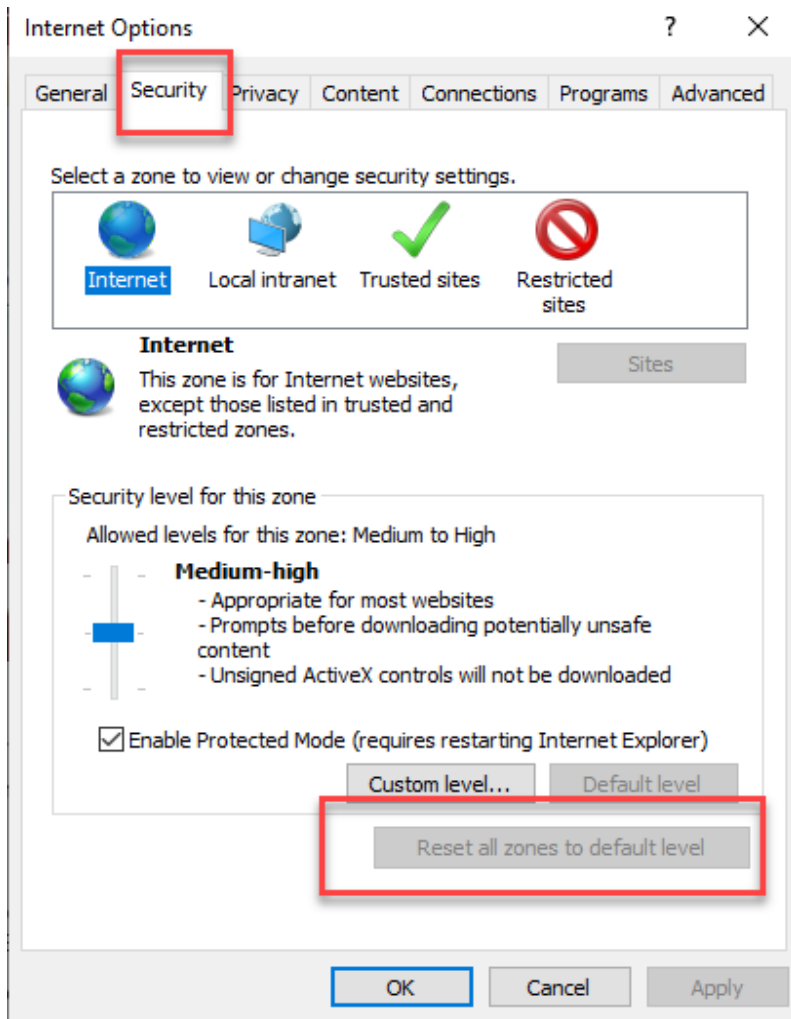
YOUR WORK COMPUTER MUST BE ON

Open Internet Explorer – This has been tested for this browser only. It will definitely not work with Chrome and FireFox.

Go into settings on your home device:

Select the Security Tab

Click the box “Reset all zones to default level” for Internet



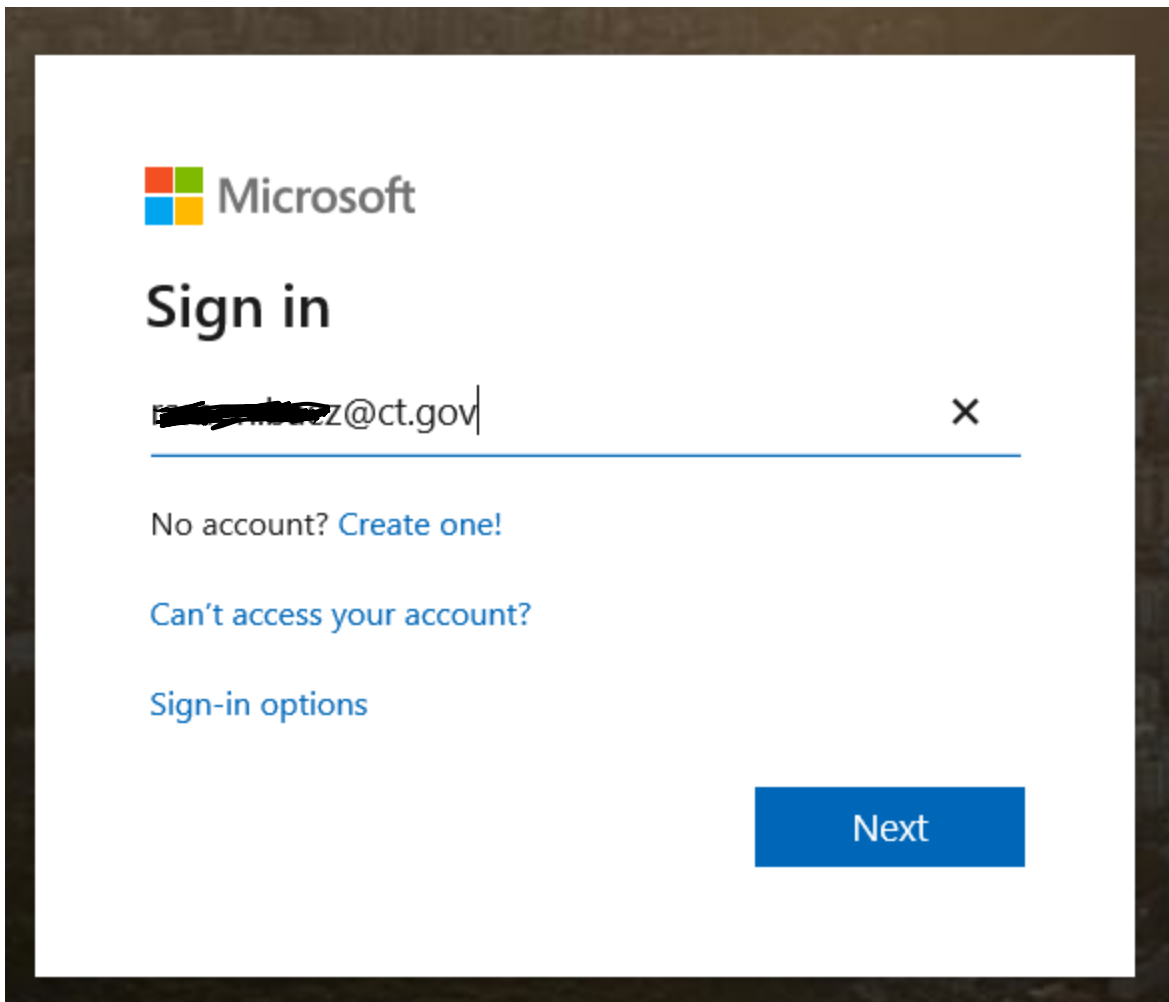
Reboot your pc

Open Internet Explorer

Navigate to www.office.com

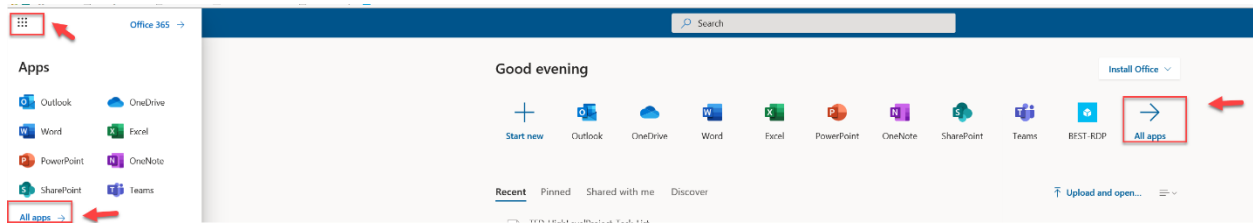
Enter your state Email account and password

Approve sign in request (Multi-Factor Authentication - MFA)

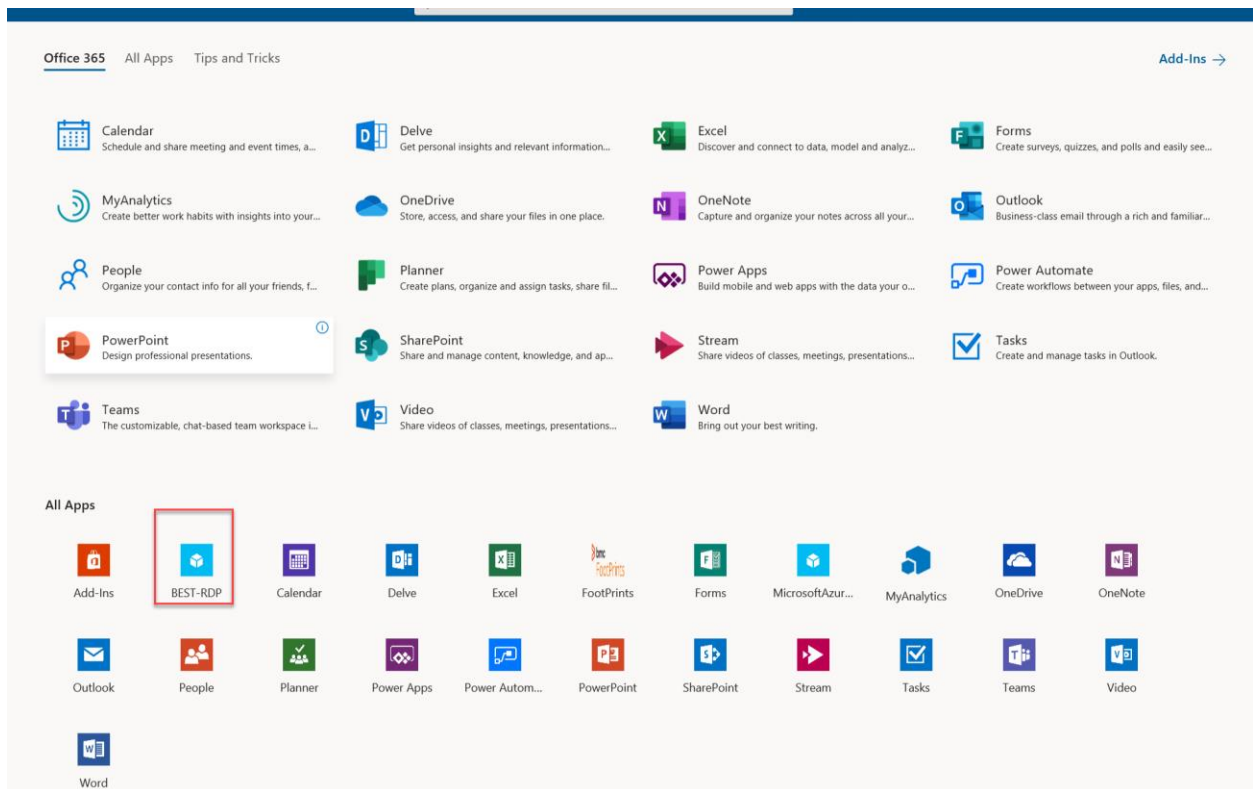


The screenshot shows the Microsoft sign-in interface. At the top left is the Microsoft logo. Below it is the heading "Sign in". A text input field contains the email address "██████████@ct.gov" with a small "x" icon to its right. Below the input field are three links: "No account? [Create one!](#)", "[Can't access your account?](#)", and "[Sign-in options](#)". At the bottom right is a blue button labeled "Next".

Go to All Apps



You can select the available option: BEST-RDP11 or BEST-RDP21 – Do not select DOT-RDP if it is visible – IT is still working on this solution



Type your state **EMAIL user name** on the Access screen, enter the following:

Exec(username)

Enter your password (email password)

See example below

RD Web Access

Work Resources
RemoteApp and Desktop Connection

[Help](#)

Domain\user name:

Password:

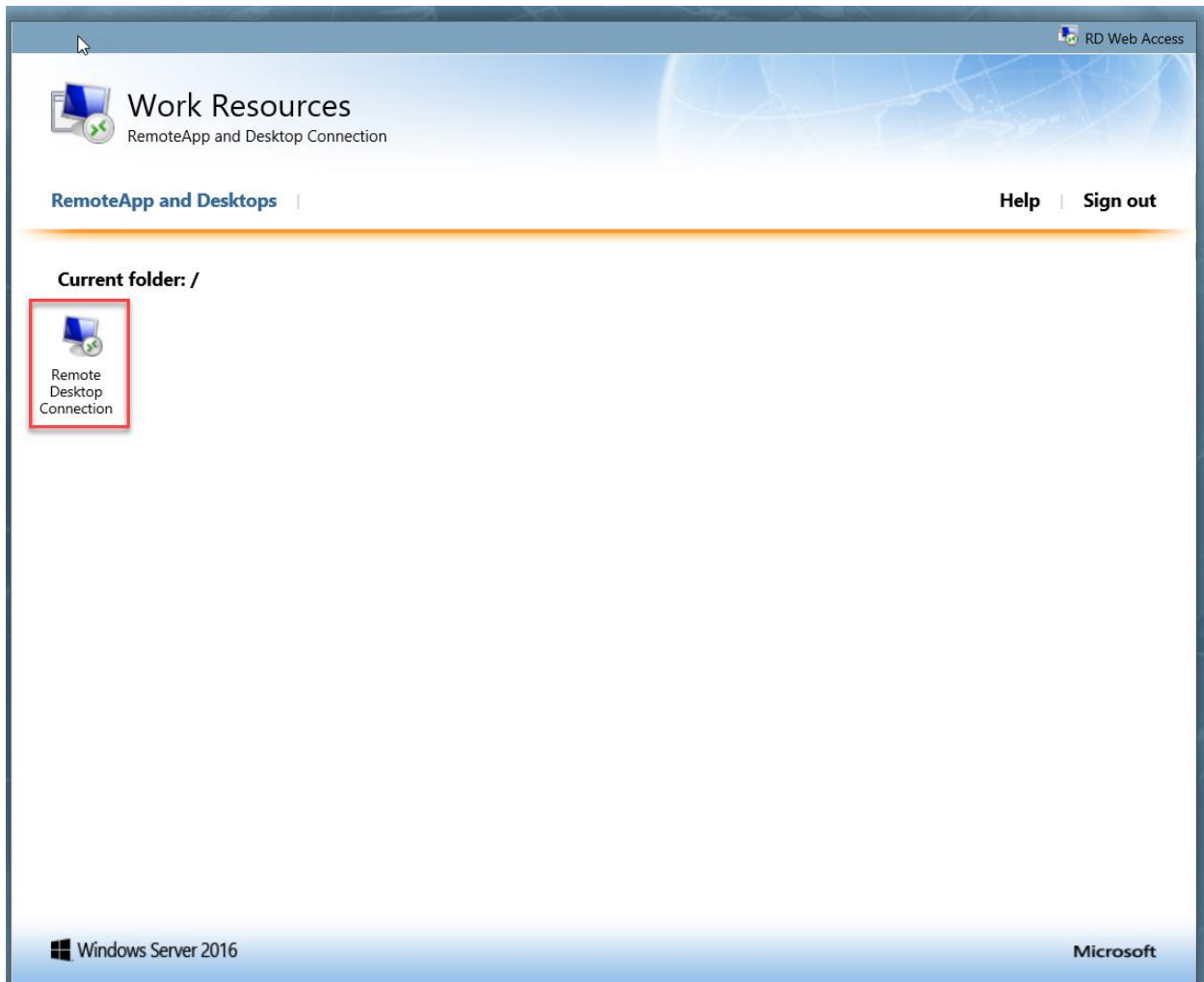
Security

Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.

To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

Windows Server 2016 Microsoft

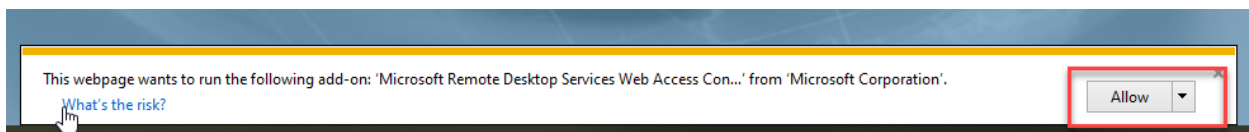
Click on the Remote Desktop Connection Icon



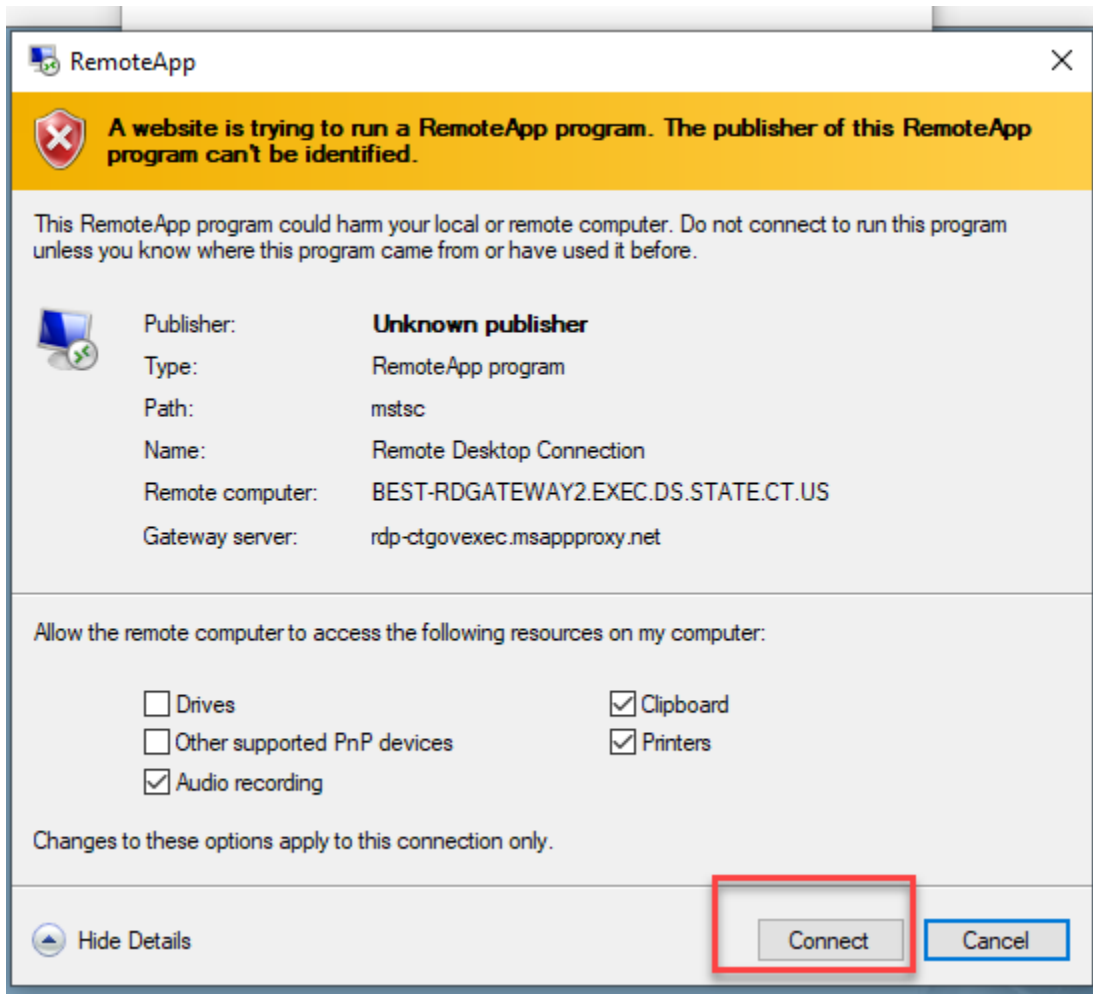
Click Cancel on the “*do you want to save*” message



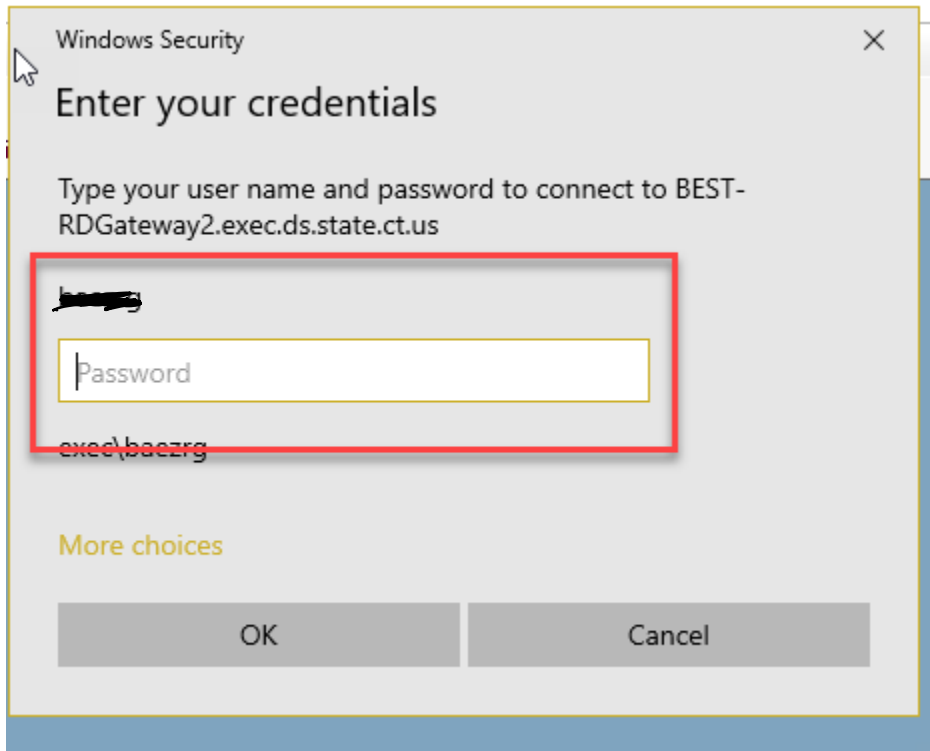
Click **Allow** to run the following add-on message



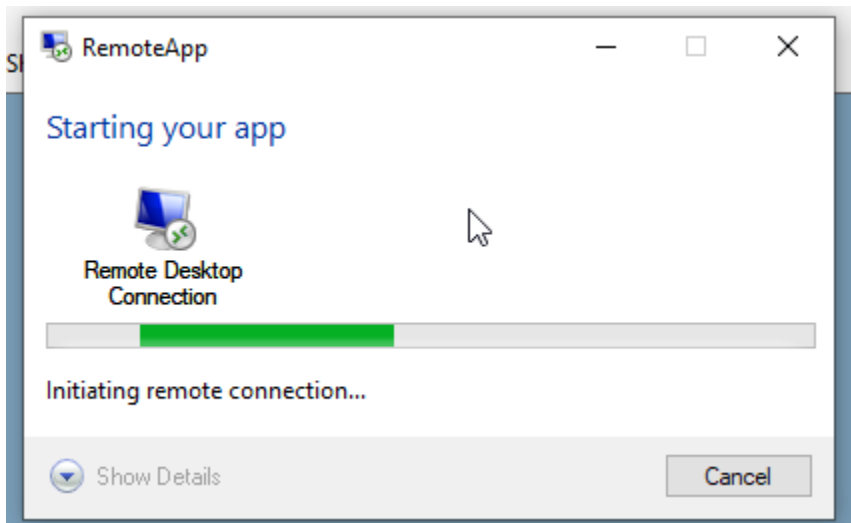
Click **Connect** on the RemoteApp Windows



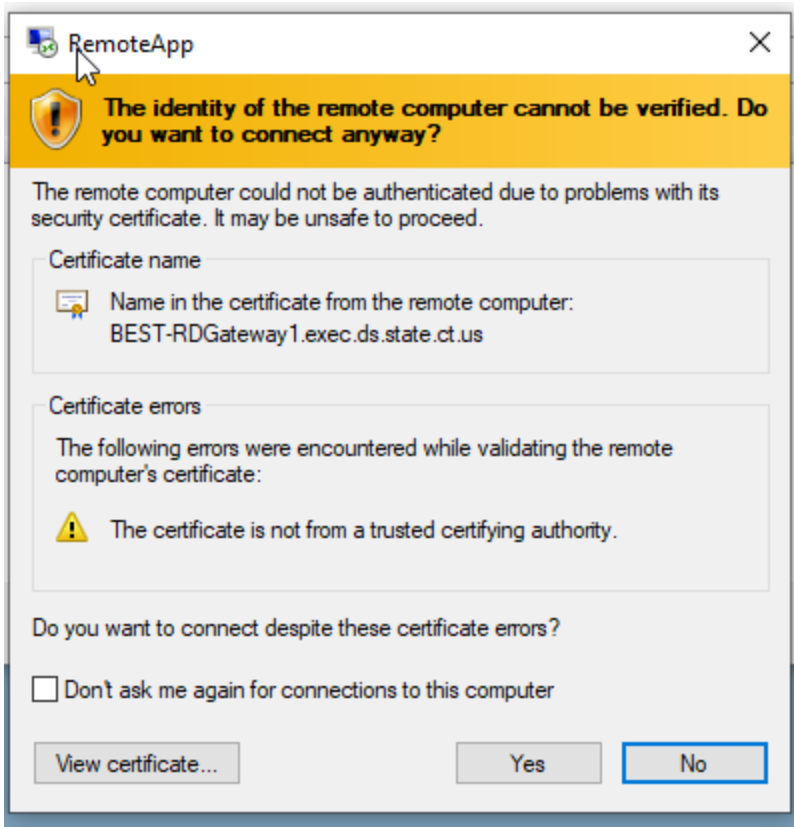
Enter your password one more time (Email Password)



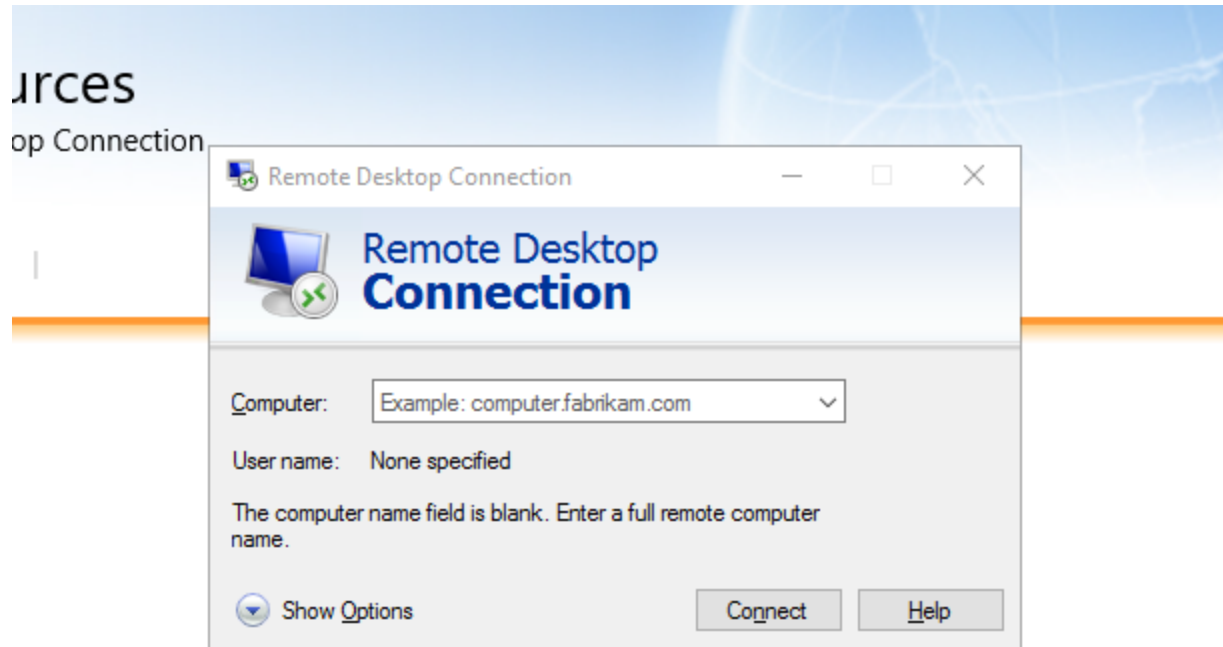
The "**Starting your App**" window will display



Click Yes on the RemoteApp Window



In the **Computer** field type the IP address of the machine provided to you (IP address can change if the machine is rebooted) and click **Connect**. If you have any problem email the helpdesk at dot.helpdesk@ct.gov



Select Use a different account

Type conndot\<(dot username)

Type your account password (DOT Windows password)

The image shows a Windows Security dialog box titled "Enter your credentials". The dialog is for connecting to the IP address 10.10.15.55. It features a text input field containing "conndot\ [redacted]" and a password field with 12 dots. Below the password field, it says "Domain: conndot" and has an unchecked "Remember me" checkbox. A "More choices" section lists two accounts: "[redacted] EXEC\ [redacted]" and a highlighted "Use a different account" option. At the bottom are "OK" and "Cancel" buttons.

Windows Security

Enter your credentials

These credentials will be used to connect to 10.10.15.55.

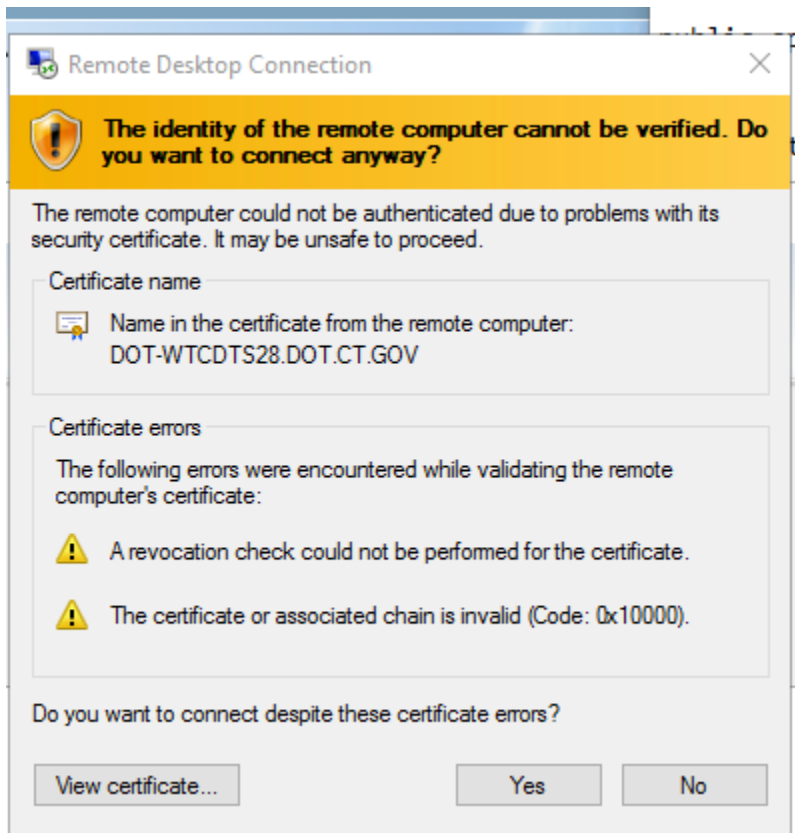
Domain: conndot

Remember me

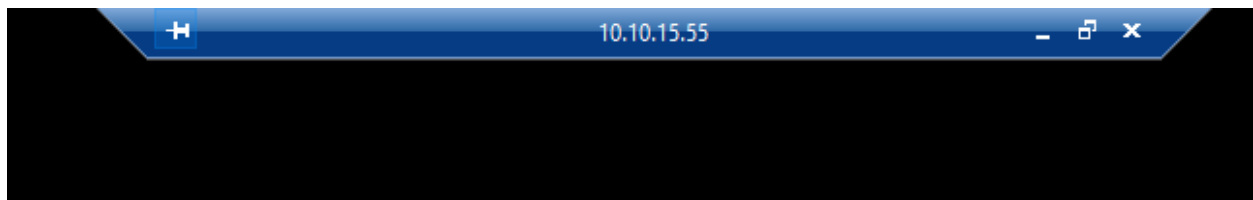
[More choices](#)

- [redacted] EXEC\[redacted]
- Use a different account

Click Yes to connect on the Remote Desktop connection window



You should be now be connected to your pc using the RDP session without the need for VPN



If you have any questions or you need help, please email the DOT Helpdesk: dot.helpdesk@ct.gov