



**STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION**

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VAN TYPE VEHICLES IN TAXICAB SERVICE



[Taxi Regulations
13b-96-38 to 51.pdf](#)



[Ford-Transit-Ambul
ette-Paratransit-Van](#)



[RAM-ProMaster-NE
MT-Transporter.pdf](#)

The CT Department of Transportation Regulatory and Compliance unit has made a determination regarding passenger entrance door requirements set out in Sec. 13b-96-46, subsection (f)(1) of the Regulations of Connecticut State Agencies. The Regulatory and Compliance unit has determined that wheelchair accessible vans in the Ford Transit and Dodge Ram-ProMaster family of vehicles meet the requirements of Sec. 13b-96-46, subsection (f)(1), and therefore may be used in Taxi service by a Certificate Holder.

Note that Sec. 13b-96-48 requires that such vehicles and related taxi equipment shall pass inspection at the Department Motor Vehicles prior to use.

As currently manufactured, the Ford Transit and Dodge Ram-ProMaster family of vehicles meet the requirements of Sec. 13b-96-47.

Determined 6/21/2022
Regulatory and Compliance unit

For shared-ride rates of fare:

TAXI SHARED RIDES RATES OF FARE
FROM ZONE/S
COST

(Adopted effective November 3, 2000)

Sec. 13b-96-38. Taxi meter

(a) No taxicab shall be operated for hire unless it has a properly functioning taxi meter installed and sealed in the vehicle by a duly authorized sealer of weights and measures from the Connecticut Department of Consumer Protection or other authorized meter sealer. Such meters shall calculate fares based upon time and distance in accordance with the tariff of metered rates, last approved by the commissioner, for the taxicab territory in which the vehicle is authorized to operate.

(b) Taxi meters shall be installed so that the fare display is in clear view of the passengers and shall be illuminated to facilitate visibility.

(c) All rates of fare for trips performed by a taxicab shall be calculated on the taxi meter, unless otherwise authorized by section 13b-96-40 of the Regulations of Connecticut State Agencies.

(d) No certificate holder or taxicab driver shall allow the operation of a taxicab with a malfunctioning taxi meter. Malfunctions include, but are not limited to, improper or incorrect registration of mileage/time rate, or a broken seal.

(e) No certificate holder or taxicab driver shall allow the collection of fares in excess of the meter rate, show a rate on the meter when the taxicab is not transporting passengers or fail to use the taxi meter when transporting passengers except as authorized by the commissioner in section 13b-96-40 of the Regulations of Connecticut State Agencies or as authorized by section 13b-97(d) of the Connecticut General Statutes.

(f) When a taxicab is in service, the taxi meter shall immediately be placed in the recording or "On" position and kept in that position until arrival at the final destination. Upon reaching the passenger's final destination, the driver shall place the taxi meter in the non-recording or "Off" position, inform the passenger of the fare due and leave the taxi meter in a non-recording position until the fare is paid. Immediately after the passenger leaves the taxicab, the driver shall clear the taxi meter, placing it in an "Off" position in which it shall remain until the next passenger enters the taxicab.

(g) If the taxi meter fails to operate correctly while the taxicab is in service with a passenger, where the meter is required to be operated, the passenger shall not be charged a fare for the trip.

(Adopted effective November 3, 2000)

Sec. 13b-96-39. Taxi trip receipt

Each certificate holder shall provide all drivers with taxi trip receipt forms, preprinted with the taxicab company name, telephone number and certificate number, which are to be completed, signed and issued to passengers upon request. The taxi trip receipt shall include the following information:

- (1) Date of service;
- (2) Origin and destination of trip;
- (3) Fare paid;
- (4) Taxicab plate number; and

(5) Signature of driver.

(Adopted effective November 3, 2000)

Sec. Bb-96-40. Over fifteen mile rate

(a) A request for service between points within, or to or from a certificate holder's territory which is fifteen miles or more distant therefrom, as determined by reference to the Official Mileage Guide, shall be performed at the rates and charges as published in the certificate holder's over fifteen mile rate of fare.

(b) All fares for over fifteen mile service shall be quoted to the passenger prior to the start of the trip.

(Adopted effective November 3, 2000)

Part 6

General Standards for Vehicles in Taxicab Service

Sec. Bb-96-41. General construction and equipment requirements for vehicles in taxicab service

(a) All motor vehicles operated in taxicab service shall be of standard manufacture or, if modified in any way, meet all specifications for operation on Connecticut highways, in accordance with section 13b-99(b) of the Connecticut General Statutes and the Regulations of Connecticut State Agencies.

(b) No certificate holder or taxicab driver shall permit the operation of a taxicab unless it is equipped with the following:

(1) A light within the passenger compartment;

(2) A communication system capable of contacting each of its taxicabs in service;

(3) Passenger restraints in operable condition numbering no fewer than the maximum occupancy of the taxicab;

(4) A suitable holder for the driver identification card in a place where such card will be visible to the passengers at all times;

(5) All vehicles in taxicab service shall have an operable heating and air conditioning system;

(6) In van type vehicles and station wagons, a luggage barrier for containing luggage while the vehicle is in transit;

(7) A fire extinguisher of a type and size approved by the Department of Motor Vehicles. Said equipment shall be secured in an accessible location within the taxicab and maintained in serviceable condition;

(8) Upon request of any driver, an approved driver shield between the front and rear passenger compartments of the taxicab in those taxicabs authorized to serve any town listed in the certificate, with a population of 100,000 or more as listed in the most current Connecticut State Register and Manual; and

(9) an official mileage guide.

(c) No certificate holder shall permit the operation of any taxicab which is in such unsafe condition as to endanger any person or property.

(d) No motor vehicle registered as a taxicab shall be used for any purpose other than as a taxicab, except taxicabs, which are used as private passenger motor vehicles in accordance with section 14-28 of the Connecticut General Statutes.

(Adopted effective November 3, 2000)

Sec. 13b-96-42. Age of taxicabs

Every motor vehicle initially registered for taxicab service after March 31, 2001, shall be no older than ten (10) model years of age as of March 1 of each year

thereafter. Each motor vehicle that is re-registered for taxicab service after March 1, 2001 shall furnish proof of the last two semi-annual inspections performed pursuant to section 13b-99 of the Connecticut General Statutes.

(Adopted effective November 3, 2000)

Sec. 13b-96-43. Appearance of taxicabs

Each certificate holder and taxicab driver shall keep the appearance of each vehicle used in taxicab service in the following condition:

(a) **Body:**

- (1) Clean appearance;
- (2) Free of rust, cracks or other damage visible upon casual inspection;
- (3) Paint in good condition. Touch up paint shall match existing paint and blend smoothly;
- (4) Grills shall have a neat appearance;
- (5) No torn, wrinkled, faded or missing lettering, striping or decals;
- (6) Four hubcaps or manufactured wheel covers;
- (7) No broken or cracked lights or lenses;
- (8) All molding, mirrors and antennas shall be securely attached to the vehicle and in good condition; and
- (9) Body of vehicle shall be in good condition with no holes and free of unapproved stickers and decals;

(b) **Seats:**

- (1) Shall be firmly attached to the chassis;
- (2) Clear of all materials, litter and debris;
- (3) No exposed wire or sharp edges either from metal or vinyl;
- (4) No broken springs or horizontal slippage;
- (5) Upholstery shall be clean with no offensive odors; and
- (6) Upholstery will have no holes or tears on all upholstered surfaces.

(c) **Windows:**

- (1) No cracked or broken windows;
- (2) Clean inside and out;
- (3) Free of all stickers and decals except those required by the Connecticut General Statutes and Regulations of Connecticut State Agencies;
- (4) Shall be operable; and
- (5) Shall be equipped with two operable windshield wipers, non-streaking blades and a functional windshield washing system.

(Adopted effective November 3, 2000)

Sec. 13b-96-44. Identification of taxicabs

(a) Each and every vehicle authorized and placed in taxicab service within six (6) months after the implementation of these regulations shall be painted according to uniform color scheme chosen by the certificate holder. All of the motor vehicles operated as taxicabs in a certificate holder's fleet shall have one uniform lettering and color scheme. All certificate holders shall register the color scheme with the commissioner within six (6) months from the date of implementation of these regulations.

(b) Any certificate holder operating a taxicab pursuant to a certificate from the commissioner may adopt one trade name or design for each certificate subject to approval by the commissioner. Such trade name shall not reflect the name of a town or area not authorized under the certificate or resemble any other mode of transportation other than that of a taxicab service. Such trade name or design shall:

(1) Have a permanently affixed decal or be permanently painted on both sides of the vehicle; and

(2) Include the name of the certificate holder or trade name under which business is conducted.

(c) Every taxicab shall be equipped with an operating exterior taxicab dome light on the roof which shall be illuminated at all times when the vehicle is in service.

(d) All mandatory lettering, identification numbers and wording, whether in a particular trade name or design, as required by this section and approved by the commissioner, shall be not less than three (3) inches in size, shall be clearly identifiable and shall contrast distinctly with the body color of the taxicab.

(e) No vehicle operated as a taxicab shall have any advertisement placed in the interior or on the exterior window of the vehicle.

(Adopted effective November 3, 2000)

Part 7

Equipment Required for Sedan and Station Wagon Type Vehicles in Taxicab Service

Sec. 13b-96-45. Special specifications for sedan and station wagon type vehicle

(a) Each sedan type or station wagon type vehicle shall have a wheel base of not less than one hundred and five (105) inches, two (2) doors on each side of the vehicle and not more than one (1) passenger may occupy the front seat of the vehicle.

(b) All station wagons and suburban type vehicles shall have doors on each side of each seat, or shall have at least two (2) doors, one of which will be on each side of the vehicle. Suburban type vehicles shall have an unobstructed aisle of at least fourteen (14) inches in width leading from the door on the right-hand side of the vehicles to each passenger seat.

(Adopted effective November 3, 2000)

Part 8

Equipment Required for Van Type Vehicles in Taxicab Service

Sec. 13b-96-46. Special specifications for van type vehicles

All van type vehicles used in taxicab service are to be a van type unit of standard specification as defined by the manufacturer, which meet all specifications for operation on Connecticut highways, as promulgated by the Connecticut Department of Motor Vehicles and shall include the following:

(a) **Seats:**

(1) Each van seat shall provide a minimum seating space of sixteen (16) inches per adult passenger and shall face forward;

(2) Van seats shall provide a minimum clearance at the knee level of twelve (12) inches from the front of the seat bottom to the back of the seat in front of it;

(3) No seat shall be allowed in any aisle or stepwell; and

(4) No van seat shall be located so that a passenger occupying such seat would be forward of the driver.

(b) **Heaters:**

All van type vehicles shall have a minimum of one high output type heater, located in an area to adequately heat and ventilate the entire passenger carrying space. Exhaust heaters shall not be used. Heating systems shall be designed to prevent fumes from entering the van body and all fuel line connections shall be located outside of the passenger compartment.

(c) Roll Bars:

In the event the roof of any van type vehicle in taxicab service is extended, installation of roll bars or roll cages shall be installed and submitted for inspection with certification attesting to roll-over capabilities of withstanding one and one-half (1 1/2) times the curbed weight of the unloaded vehicle. Said certification shall be kept on file with the commissioner.

(d) Mirrors:

Each van type vehicle shall have a mirror which shows the van interior.

(e) Steps and Hand Rails:

(1) Passenger entry steps shall be provided and mounted on the right side of vehicle. When the entrance doors are closed, the steps shall be recessed under the body as close to the under frame as possible to provide maximum under-clearance. The steps shall be equipped with nonskid tread and contrasting color edge markers;

(2) Step wells are to be of either formed aluminum or corrosion resistant steel, with covered comers and adequate reinforcement to prevent deflection and shall measure the full length of the door openings; and

(3) Individual risers shall not exceed eight inches (8) in height, and in the case of more than one riser, all shall be the same height.

(f) Doors:

(1) All van type vehicles shall be equipped with doors on each side of the front seat(s). A side entrance door or doors in the passenger area shall be provided on both sides of the vehicle. These doors shall be of the hinged swing type or sliding type single door;

(2) The vehicles shall be equipped with a rear opening door or doors of the hinged type; and

(3) All doors are to be equipped with a signal to indicate to the operator when any door is unlatched or open.

(g) Interior:

(1) Interior step wells, floors and roof shall be paneled with suitable materials at least equal to that installed by the manufacturer; and

(2) The floor shall be equipped with a non-skid type surface. All aisles shall be kept free of obstructions of any type.

(Adopted effective November 3, 2000)

Sec. 13b-96-47. Special specifications for wheelchair accessible vans

In addition to the requirements listed in section 13b-96-46 of the Regulations of Connecticut State Agencies, all wheelchair accessible, modified vans shall contain the following special requirements:

(a) Longitudinal Aisle and Headroom:

All wheelchair equipped, modified vans shall have minimum headroom of seventy-two (72) inches and a minimum aisle width of fourteen (14) inches.

(b) The rear door shall be permanently unobstructed.

(c) Each van type vehicle in taxicab service, authorized for the transportation of wheelchairs, shall also include a step well located at the front right side entrance of the vehicle.

(d) When a wheelchair lift is provided, a wheelchair lift light, which illuminates the lift device and the area outside the vehicle in front and to the side of the lift, shall be provided and shall operate automatically when the side doors are opened.

(e) Wheelchair Restraint System:

All van type wheelchair equipped vehicles shall also be equipped with wheelchair locking devices for each wheelchair authorized in the seating configuration. These locking devices shall be permanently affixed to the floor of the vehicle.

(Adopted effective November 3, 2000)

Part 9

Inspections of Vehicles in Taxicab Service

Sec. 13b-96-48. Inspection required

No motor vehicle shall be placed in taxicab service until it has been inspected and approved for use as a taxicab by the Commissioner of Motor Vehicles. No taxicab shall remain in service until it has been re-inspected every six months in accordance with the provisions of section 13b-99(b) of the Connecticut General Statutes and sections 13b-99-1 through 13b-99-8 of the Regulations of Connecticut State Agencies.

(Adopted effective November 3, 2000)

Sec. 13b-96-49. Vehicles to be inspected regularly

(a) Each certificate holder shall inspect each of their taxicabs at a minimum of once every three (3) months, to assure that it is properly maintained in a safe, clean, and sanitary condition. A written record of said inspections, including comments on the condition, defects and repairs made, shall be maintained at the Connecticut business address for not less than twenty-four (24) months.

(b) Any and all vehicles in taxicab service shall be subject to inspection, at the request of the commissioner, or the commissioner's employees and agents, for construction and equipment of said vehicle, including but not limited to brakes, tires, lights, suspension, steering, electrical systems and all other equipment used in taxicab service.

(Adopted effective November 3, 2000)

Part 10

Enforcement and Sanctions

Sec. 13b-96-50. Administrative enforcement

(a) Where there is reasonable cause to believe that a certificate holder or taxicab driver is violating or has violated the provisions of the Connecticut General Statutes or the Regulations of the Connecticut State Agencies, the commissioner may initiate enforcement proceedings and schedule a citation hearing pursuant to section 4-182 of the Connecticut General Statutes.

(b) The certificate holder shall be advised of the hearing in accordance with the requirements of section 4-179 of the Connecticut General Statutes.

(c) Failure of the certificate holder or its authorized designee to appear at a hearing ordered by the commissioner shall result in the imposition of sanctions.

(Adopted effective November 3, 2000)

Sec. 13b-96-51. Civil penalties and sanctions

(a) When a certificate holder, or a driver who operates a taxicab under the holder's certificate, violates section 13b-96-1 to 13b-96-51, inclusive, of the Regulations of Connecticut State Agencies, the certificate holder shall be assessed a civil penalty and at the discretion of the commissioner, the certificate may be amended, suspended or revoked in accordance with section 13b-97(c) of the Connecticut General Statutes.



DRIVERGE
VEHICLE INNOVATIONS

FORD TRANSIT AMBULETTE & PARATRANSIT



with
SMARTFLOOR™
technology



Side and rear access wheelchair lifts are available with 800 lb and 1,000 lb weight capacities.



Inside view of paratransit van with SmartFloor system and wheelchair lift in rear location.

Standard Upfit Features

- Available on Transit 150, 250, 350, and 350 EL
- Dozens of floor layouts available for up to 4 wheelchair positions
- Altro non-skid commercial flooring over SmartFloor flexible flooring and seating system
- Wheeled seat bases – provides for quickly changing seating positions
- Side or rear mounted wheelchair lifts up to 1,000 lb capacity
- Retractable wheelchair tie-downs with storage bags
- Entrance grab handle for safer entry and exit of ambulatory passengers
- First aid kit & 5 lb. fire extinguisher
- Meets all FMVSS compliance requirements

Paratransit Options

- Stainless steel side steps
- Bi-fold entry bus door with remote control operation
- Stanchion poles and overhead grab rails
- ADA 2-passenger flip seats for creating additional wheelchair positions
- Wheelchair storage unit
- Cot mount stretcher systems

Short Floor Economic Upfit

- Original seating and flooring in the mid-section, reducing upfit costs
- See reverse side for details

Ideas made to move

Driverge Vehicle Innovations
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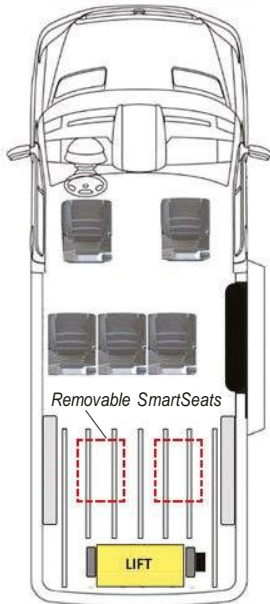
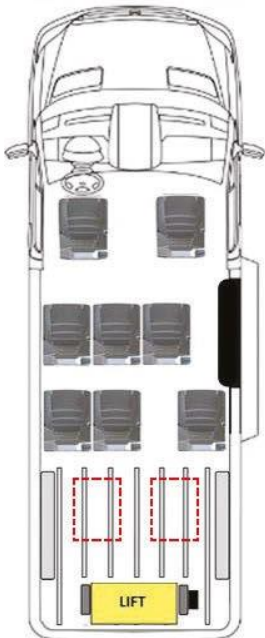
Ford Transit Short Floor Economic Mobility Option



with **SMARTFLOOR™**
technology

350 Short Floor

150 Short Floor



Standard Short Floor Upfit Features

- Wheelchair positions and rear lift behind OEM seating
- Ideal for any business that moves people in wheelchairs
- Rear mounted heavy-duty wheelchair lift
- Available with standard V6, EcoBoost V6 and Diesel engines
- Passenger compartment heat and air conditioning
- Altro non-skid commercial flooring on SmartFloor section
- Retractable wheelchair tie-downs
- Stanchion pole at side door "B" pillar for safer entry and exit of ambulatory passengers
- First aid kit & 5 lb fire extinguisher
- Meets all FMVSS compliance requirements

150 and 350 Seating Capacity

Transit 150: 5 passengers plus wheelchair area

Transit 350: 8 passengers plus wheelchair area



Ford Transit interior with OEM seating and flooring. The SmartFloor is only added to the rear section, reducing upfit cost.

Rear access wheelchair lifts are available with 800 lb and 1,000 lb weight capacities. Additional SmartSeats with a removable base can be added to the rear section when not in use for wheelchair passengers.



DRIVERGE
VEHICLE INNOVATIONS

RAM PROMASTER
NEMT with SMARTFLOOR



ProMaster 2500 Dimensions	
Length	236"
Height	99.4"
Width (w/mirrors):	105.9"



The SmartFloor system allows for seats to quickly be removed or changed to a different seating configuration.

RAM ProMaster 2500 Non-Emergency Medical Transport

Driverge's NEMT upfit is a great option for Senior Living, Group Homes, Churches and any other business that needs to transport wheelchair and ambulatory passengers. Our Ram ProMaster NEMT is equipped with a heavy-duty, 800 lb capacity lift, retractable wheelchair tie-downs, durable vinyl seats, non-skid flooring, entrance grab handle, and other standard features to provide a safe and comfortable ride.

Our exclusive SmartFloor flexible flooring system also provides for seating configurations that can be quickly changed as needed, maximizing the return on investment of your vehicle.

RAM ProMaster NEMT Features:

- Meets all ADA requirements
- Altro non-skid commercial flooring over SmartFloor
- Vinyl seats with integrated lap and shoulder belts
- Side or rear mounted wheelchair lift (w/800 lb weight capacity)
- Retractable wheelchair tie-downs & storage bags
- Entrance grab handle
- First aid kit and 5# fire extinguisher
- Optional side steps, stanchion pole, wheelchair storage unit, cot mount, and tinted windows

Ideas made to move

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