

Note: Below is a summary of all participant comments submitted by participants and/or interested parties during the CSTS pilot and main studies that were directed to the study sponsors. All names and contact information have been removed unless otherwise requested by the sender.

Comment Number	Redacted Email Content
1	<p>I have 2 suggestions:</p> <ol style="list-style-type: none"> 1. Create Merrit Pkwy exits for Route 7 which is a divided highway. This significant investment is terribly underutilized because there are no exits. 2. Create bike lanes wherever possible, at least fro downtown Westport to the Y. Lots of cars always parked at the Y, but perhaps 1-2 bikes.
2	<p>Hello Highway Department. That is your name, eh? Received your Connecticut Statewide Transportation Study postcards. They raised two salient points (which I did not take offense at because I always liberally sprinkle my food with salt, even before tasting it)...the first point being the cards show UCONN being located on eastern Long Island. Which, we all know, is where Steffie Dolson lives.</p> <p>The second salient point is that no one knows who the Department of Transportation is. Or what. Or where. As a life-long resident of Connecticut, allow me to point out to your postcard committee that you are, in fact, and substance, and reality, a Highway Department.</p> <p>Too cruel? Perhaps. But just look at the front of the postcard you sent out to thousands of Connecticut residents. Especially notice the map of our beloved Nutmeg State (whatever that is). It shows a totally blank state with only four...FOUR....objects. Highways...95, 91, 84 (which garners credit for two highways because that's what Mrs. Auerback Fox decreed before she was done screwing up the traffic in the middle of the State.</p> <p>By the way, Folks, was Ole Bearice on the planning committee of the SubCommittee to repair (ha ha) 95? Which never gets finished. And when you look at all the yellow-jacketed observers standing around and staring at an empty hole in the middle of the passing lane, you have visible proof that no transportation is happening there. Or then. Or anytime soon.</p> <p>Well, Folks, the hour grows tardy (another adjective for "late"). I looked over the test materials you wasted so dang much money on while our diligent and hardworking Legislators and Legislatwomen have been trying their dangest to solve the financial problems of the State, and to no avail, and discovered every jotting and tittling I could transcribe would involve where I went on Wednesday May 11. And why. But Folks, don't you see?</p> <p>You really don't care about my transportation needs. You only want to prove I drove my car around. On streets and highways and biways (which we need more of because biways do not require periodic closings for repairs). (Or observing. See? Highway. Not transportation. Transportation requires busses. And trains. And bicycles. And snowboards in the winter.</p>

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	<p>Just saying, Folks. Get with it.</p> <p>Warmly,</p>
3	<p>i would like to know why there are buses are on sunday. what I want to know is why they do not go to waterbury.</p>
4	<p>Good Morning,</p> <p>I don't understand why this study has to know where we walk dogs, jog and bike. Please clarify. Your info just says the same thing over and over – about improving future transportation. Very general and not giving any specifics. Please answer this: does this have anything to do with obtaining more ammo for putting in tolls? This, I am totally against. I have always felt, and still do feel, that at the state lines is good enough, if at all –just as other states do, and nothing within the state where CT residents would have to pay even more for a daily or even occasional trip, on top of all the taxes we already pay!</p> <p>So please answer those 2 questions – tolls, and why the walking dogs and jogging which are done on local roads around our own homes?</p> <p>Thank you,</p>
5	<p>To the State of CT Transportation Institute, I'm concerned about this survey I keep receiving in light of the current state of affairs in CT; mainly the out of control budget.</p> <p>What I want to know is this:</p> <ol style="list-style-type: none"> 1. How many households were asked to participate? 2. Why do I keep receiving multiple mailings? To date I have received 4 items in the mail. 3. Who is paying for all these mailings? I work in the print/ mailing industry and can conservatively estimate the cost per piece including postage. It adds up pretty quickly especially if you keep sending out postcards over and over. 4. Who is paying for the \$10 gift card? Can you really afford to do this? <p>I think it is totally irresponsible for the State of CT to pursue this survey while at the same time laying off people left and right.</p> <p>Did you lay them off just to fund this pet project?</p> <p>Bottom line is STOP!</p> <p>How can you be so clueless to not know what kind of improvements need to be done?</p>

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	<p>Drive around, watch the news, read the paper, go online, talk to your local politicians who are probably getting an earful on the condition of our roads and bridges.</p> <p>Sincerely,</p> <p>Concerned Citizen</p>
6	<p>Two things I would like to share.</p> <p>1) Relating to reinstating tolls in CT: This is something we should do, however it should be done so as to have no economic impact on state residents. Here is how you do it. People pay their tolls throughout the year and then they are entitled to a full refund of tolls paid in the form of a state income tax credit. Provided they are an in-state resident. People from other states will then be the primary payers for the privilege of passing through our state. The tax credit is only provided to those who file an income tax return. Which provides an incentive to file. I imagine that a good chunk of the money owed back to state residents will never be claimed. It's a beautiful thing! and I want a check from the state payable to me for \$1000 for having an idea superior to any other yet proposed.</p> <p>2) For the life of me, I don't understand why we don't have an elevated transit system right down the middle of our interstate highway system. A monorail of sorts. It would solve a LOT of problems and it is a system that I would sure use.</p>
7	<p>Good evening,</p> <p>I hope this finds you well. I was hoping you may be of interest in getting the City of New Haven to assist in getting zero car and transit customers' responses during the statewide survey.</p> <p>We would be glad to assist - please let us know if that would be of interest.</p> <p>Doug Hausladen Director of Transportation, Traffic and Parking Acting Executive Director of Park New Haven City of New Haven Office: 203-946-8067</p>
8	<p>I would like to see the public transportation system run an overnight service.</p>
9	<p>To Whom it May Concern at CT DOT and UCONN,</p> <p>Excited to see this survey taking place. How is the CT Transportation study reaching low income, minority, and urban resident populations in Connecticut? I'm a little bit concerned that the survey may leave out these significant and underserved resident populations. As a state that is looking to transform our transportation system and mode shares with sustainability in focus, missing (or thin) survey data from these populations will skew the results to suburban, single-occupancy car drivers. "Nationally an estimated 49 percent of workers who commute by bicycle earn less than \$25,000 per year (Keatts and Kinder Institute 2015)."</p>

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	<p data-bbox="477 268 1269 300">https://cttransportationstudy.org/web/pages/home?locale=en-US</p> <p data-bbox="477 342 1490 510">I noticed that in a recent CT Transit survey the online survey was supplemented by canvassing, and paper surveys at busy CT Fastrak Stations. If the only place you ask for data is online, your dataset will represent those connected to the internet – and civically engaged. Getting data from poor and urban road and transit users takes an additional effort.</p> <p data-bbox="477 552 711 583">A couple questions:</p> <ul data-bbox="477 625 1490 762" style="list-style-type: none"><li data-bbox="477 625 1490 657">• What efforts is this study taking to include residents in Connecticut’s urban centers?<li data-bbox="477 699 1490 762">• How is the demographic of the survey respondents being tested or evaluated to ensure that it also includes poor, minority, and urban demographic groups? <p data-bbox="477 804 766 835">Keep up the great work!</p>