



STATE OF CONNECTICUT

DEPARTMENT OF SOCIAL SERVICES

8/17/15

Ms. Julie Osnes
President/Owner
Julie Osnes Consulting, LLC
28664 Tree Farm Road
Pierre, SD 57501

Contract #: **999-JOC-NP-01/14DSS6003FJ**
Period: **09/01/14 - 08/31/16**

Amount as Amended: **\$250,000**
Amendment #: **A1**

Dear Ms. Osnes:

I am pleased to inform you that Amendment A1 for the above referenced contract has been fully executed and approved. Attached is a scanned copy of the original amendment for your files.

Requests for Payment should be completed and directed to the program contact identified below. The Department will process requests for payment in accordance with the terms of the contract. Your receipt of payment is contingent upon the continued availability of funds and your agency's compliance with the terms of the contract.

For issues or concerns related to the Program please direct your inquiries to:

PROGRAM

John McCormick
(860) 424-5903
john.mccormick@ct.gov

CONTRACT

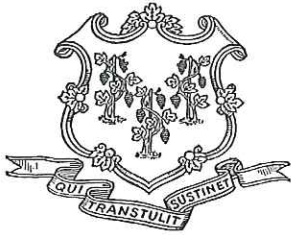
Tina McGill
(860) 424-5082
tina.mcgill@ct.gov

Sincerely,

Roderick L. Bremby
Commissioner

C: John McCormick, *Program Staff, Contract Administration*
Kathleen Brennan, *Director, Contract Administration*
Contract file

STATE OF CONNECTICUT
DEPARTMENT OF SOCIAL SERVICES



CONTRACT AMENDMENT

Contractor: JULIE OSNES CONSULTING, LLC
Contractor Address: 28664 TREE FARM ROAD, PIERRE, SD 57501
Contract Number: 999-JOC-NP-01 / 14DSS6003FJ
Amendment Number: A1
Amount as Amended: \$250,000
Contract Term as Amended: 09/01/14 - 08/31/16

The contract between **Julie Osnes Consulting, LLC** (the Contractor) and the Department of Social Services (the Department), which was last executed by the parties and approved the office of the Attorney General on 09/17/2014 is hereby further amended as follows:

1. The funding of the contract is increased in the amount of \$100,000, and the total contract award is changed from \$150,000 to \$250,000. The increase in funds is to continue services for an additional one (1) year, and the end date shall be changed from 8/31/2015 to 8/31/2016.
2. Part I, Section G. Payment Schedule on page 8 in the original contract shall be revised as follows:
 1. The all-inclusive fixed price for the performance of the tasks set forth herein to be performed during the period September 1, 2015 through August 31, 2016 shall be \$100,000.
 2. The Contractor shall be paid in accordance with the following cost schedule:

MONTH	TOTAL COST	INVOICES
October 2014	\$8333.00	\$8333.00
November 2014	\$8333.00	\$8333.00
December 2014	\$8333.00	\$8333.00
January 2015	\$8333.00	\$8333.00
February 2015	\$8333.00	\$8333.00
March 2015	\$8333.00	\$8333.00
April 2015	\$8333.00	\$8333.00
May 2015	\$8333.00	\$8333.00
June 2015	\$8333.00	\$8333.00
July 2015	\$8333.00	\$8333.00
August 2015	\$8333.00	\$8333.00
September 2015	\$8337.00	\$8337.00

3. Part I, Section D Contractor's Tasks shall be appended to include the following:

Contractor will prepare for and facilitate monthly or semi-monthly telephone conference calls with the QC team (frequency of calls to be set by Connecticut QC management). Team members will include Julie Osnes and Dave Manley and team members from the QC unit. (**The State will need to send potential error cases to Contractor at least five (5) days prior to each teleconference call to ensure adequate analysis time.)

Contractor will review each potential error case received and provide recommendations regarding opportunities to lessen an error, if possible.

Contractor will identify and provide change recommendations for any error prone FSP policies.

Contractor will assist the QC staff in exploration of all aspects and avenues of the QC review processes to assure the State has the greatest opportunity to arrive at a correct case disposition, whether that means citing the lowest possible error or finding the case correct.

Contractor will ensure that the minimum requirements set forth in the Food and Nutrition Services (FNS) 310 Handbook are met and that FSP policy guides each review. The QC process will be accomplished in accordance with federal guidelines and does not compromise the integrity of the QC process.

Contractor will prepare and conduct one (1) on-site advanced training seminar over a period of one and a half days with the Quality Control team.

The on-site seminar will provide emphasis on a continued transition to a proactive QC culture by enhancing the skills necessary to arrive at the best possible outcome for all QC reviews.

Training will include FNS 310 Handbook guidance, review of key federal arbitration decisions and review of any changes in federal regulations.

Implementation of QC best practices transferred from Osnes Consulting will occur on an ongoing basis during teleconference calls, the seminar and email discussions with QC managers.

Best Practices from other states will be shared.

Federal disagree letters will be reviewed and mitigation strategies recommended as needed.

Review and discussion of potential dropped reviews as needed to arrive at the best possible outcome.

4. Purchase of Service Contract (POS) Contract on page 1 of the original contract shall be deleted and shall read Personal Service Agreement (PSA), and the Department/Agency's address on page 1 of the original contract shall be revised to read: 55 Farmington Avenue, Hartford, CT 06105

All terms and conditions of the original contract, and any subsequent amendments thereto, which were not modified by this Amendment remain in full force and effect.


SIGNATURES AND APPROVALS

999-JOC-NP-01 / 14DSS6003FJ A1

The Contractor IS NOT a Business Associate under the Health Insurance Portability and Accountability Act of 1996 as amended.

Documentation necessary to demonstrate the authorization to sign must be attached.

CONTRACTOR - JULIE OSNES CONSULTING, LLC

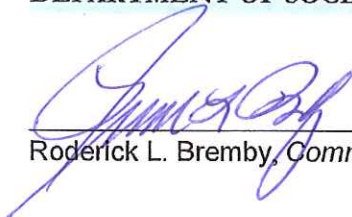


Julie Osnes, *President/Owner*

8-5-15

Date

DEPARTMENT OF SOCIAL SERVICES

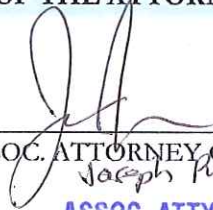


Roderick L. Bremby, *Commissioner*

8.10.15

Date

OFFICE OF THE ATTORNEY GENERAL



ASST./ASSOC. ATTORNEY GENERAL (APPROVED AS TO FORM)
Joseph Rubin
ASSOC. ATTY. GENERAL

8/17/15

DATE