

CONNCare, INC.



August 20, 2014

Ms. Kimberly Martone  
Department of Public Health  
Office of Healthcare Access Division  
410 Capital Avenue  
P.O. Box 340308  
Hartford, CT 06134-0308

Dear Ms. Martone,

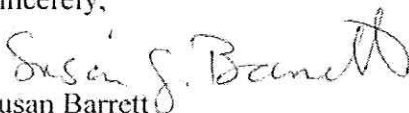
This letter is to serve as notification to the Office of Healthcare Access that CONNCare, Inc. closed its Norwich Backus Health Center at 12 Case Street, Suite 305 in Norwich, Connecticut on August 8<sup>th</sup>, 2014. This closure was precipitated by an unforeseen vacancy of the sole provider at that location.

Per the decision rendered by the Office of Healthcare Access in report number 12-31779-DTR, a Certificate of Need ("CON") is not required for the termination of the office at 12 Case Street, because a CON was not submitted to open the facility. The letter from OCHA accompanying the above referenced report cites the Connecticut General Statutes Sec. 19a-639e which sets forth the actions for a proposed termination of service by a healthcare facility.

Patients affected by the closure of the Norwich Backus Health Center were notified by mail prior to August 8<sup>th</sup>, and were given the opportunity to continue care at another Backus Health Center of their choosing. Additionally, in July 2014, CONNCare, Inc. opened a new Backus Health Center at 42 Town Street, Suite 300 in Norwichtown, 1.1 miles from the Case Street office. The Norwichtown Backus Health Center offers expanded services including primary care, urgent care, and on-site diagnostic imaging. One primary care physician and a mid-level provider are currently practicing at this office. Additional primary and urgent care providers will begin providing care in September 2014. All providers are accepting new patients. Thus, there will be no interruption of care or reduced access for patients affected by the closing of the Norwich Backus Health Center.

Thank you for your consideration in this matter, and please contact me should you have any further questions about the closing of the Norwich Backus Health Center.

Sincerely,

  
Susan Barrett

Regional Director, Practice Management Operations  
CONNCare, Inc./Backus Physician Services/WWBH Outpatient Clinics