



**STATE OF CONNECTICUT**  
DEPARTMENT OF PUBLIC HEALTH  
*Office of Health Care Access*

January 8, 2014

Via Fax only

Ms. Barbara A. Durdy  
Director, Strategic Planning  
Hartford HealthCare  
181 Patricia M. Genova Blvd.  
Newington, CT 06111

RE: Certificate of Need Determination Report Number 14-31887-DTR  
Hartford Hospital  
Removal of Duncaster Primary Care Clinic satellite from the hospital license

Dear Ms. Durdy:

On December 10, 2013, the Office of Health Care Access (“OHCA”) commenced an inquiry into the removal of a satellite located at 40 Loeffler Road in Bloomfield called Duncaster Primary Care from the Hartford Hospital (“Hospital”) license, effective October 1, 2013 and whether that removal constitutes a termination of an outpatient service by the Hospital. OHCA bases the determination issued herein on the following information:

1. Hartford Hospital (“Hospital”) is the licensed provider of primary care services to residents of Duncaster, Inc. a continuing care retirement community located at 40 Loeffler Road in Bloomfield. The services are provided within Duncaster’s affiliated skilled nursing home, Caleb-Hitchcock Health Center located on the Duncaster campus. In a Certificate of Need authorized by OHCA in 2006 under Docket Number 05-30592-CON, the operation of Duncaster, Inc.’s geriatric primary care services was transferred to the Hospital.
2. Currently all of the practitioner’s providing the services at this Hospital satellite location are employees of the Hospital and all volumes, revenues and reimbursement from these services are recorded on the Hospital’s financial records as professional fee revenue and physician visit volume.
3. The Hospital has formed a medical foundation called Hartford HealthCare Medical Group (“HHC MG”) which employs physicians throughout the Hartford HealthCare system. This medical foundation is focused on primary care delivery.
4. HHC MG will have programmatic oversight of the primary care services provided at the Duncaster location. The transition will not occur until all of the providers have been fully credentialed by HHC MG. The anticipated date for the transaction is April 1, 2014.<sup>1</sup>

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<sup>1</sup> Hartford Hospital indicates that it prematurely revised its hospital license to exclude the Duncaster satellite location.

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*(If you require aid/accommodation to participate fully and fairly, contact us either by phone, fax or email)*

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5. Once these practitioners are recredentialed, they will become employees of HHC MG, and HHC MG will bill and receive payment for the services provided at this location. Hartford Hospital will no longer be the service provider.
6. There will be no disruption in services. The Duncaster residents will be notified of the anticipated change. The Hospital indicates that there "will be less out of pocket expense for the patient" when this transaction occurs.

Based upon a review of the matter outlined above, OHCA determines that the Hospital will be terminating an outpatient service as referenced in Connecticut General Statutes § 19a-638(a)(4). Based upon the foregoing, OHCA concludes that a Certificate of Need is required.

If you have any questions regarding the above, please contact Karen Roberts, Principal Health Care Analyst at (860) 418-7041.

Sincerely,



Kimberly R. Martone  
Director of Operations

C: Rose McLellan, License and Applications Supervisor, DPH, DHSR