

Patient Access to electronic Health Data

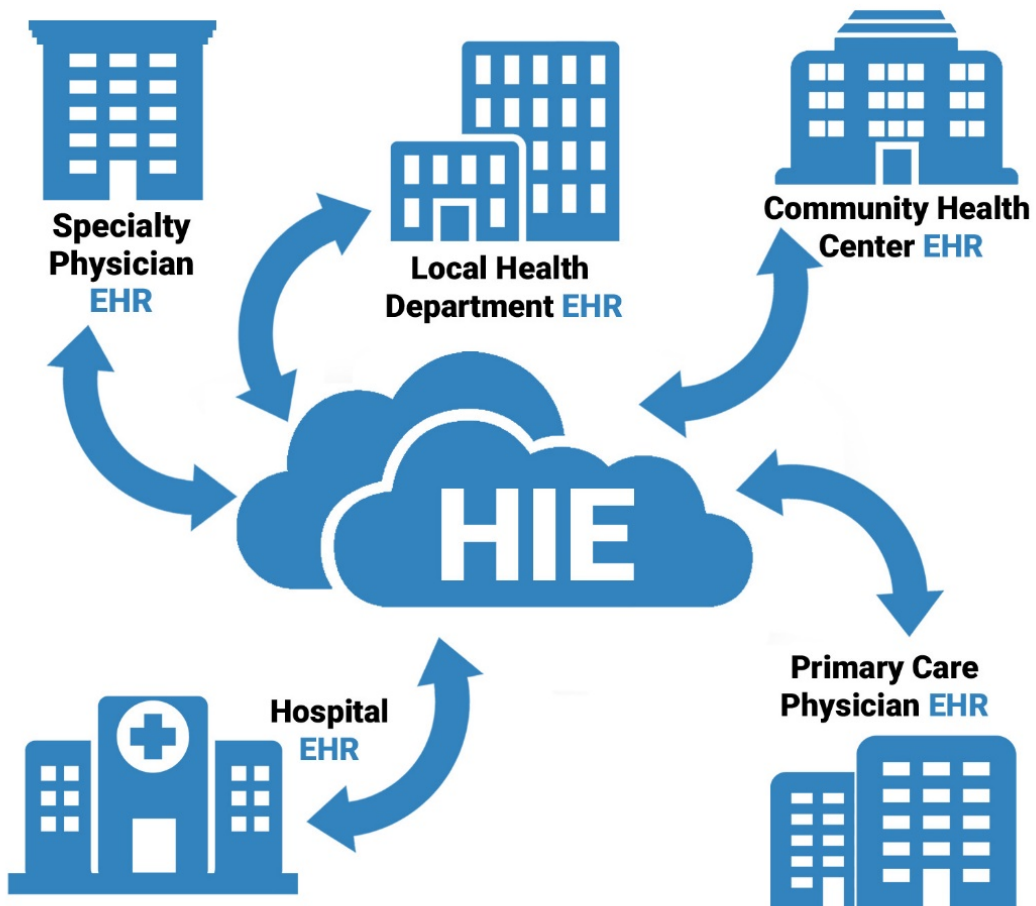
Intro to Connie and Consumer Group
Discussions
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What is Health Information Exchange?

Health Information Exchange



EHR: electronic health record

HIE: health information exchange

- An electronic health record (EHR) is an electronic version of a patient's medical record.
- A health information exchange (HIE) is a way that providers can share health information electronically in a secure manner across different electronic health systems

Who is Connie?

As a result of Connecticut law,* Connie was created as Connecticut's HIE

Connie connects different electronic health record systems together so it doesn't matter what system the records are on, the data can be shared, often in real time.

**Public Act 16-77 Section 17b-59d*

<https://connect.org/frequently-asked-questions/>



Why are we here today?



We drafted a policy on how patients can access their electronic health information in Connie

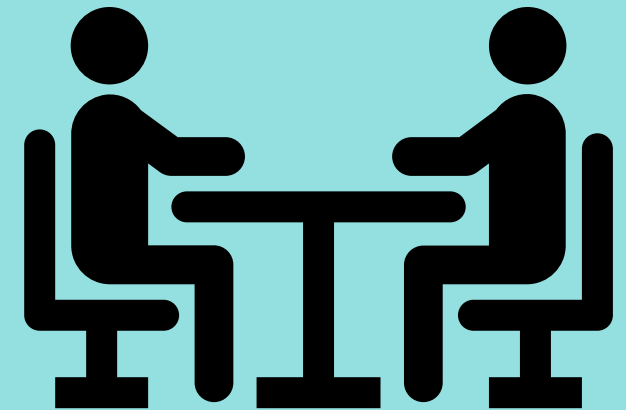


We want to hear your opinion on whether our ideas would work for you



Share your story

In a perfect world,
how would you like
to have access to
your health record?



Patient Access Policy: What Should it Include?

We think the policy should...

- Give patients or authorized caregivers access to their data in Connie free of charge
- Give parents and guardians access to their children's data in Connie
- Provide different ways to access the data electronically in a simple and straightforward manner
- Make sure we make the data accessible and keep it as secure as possible
- Make sure the person who asks us for data is allowed to make the request
- Provide live, 24/7 support for patients so they know how to access their data



Patient Access Policy- Challenges

Limitations	Solution
Connie is only able to provide what has been shared within Connie.	<i>As Connie grows, the amount of data available in Connie across your Care Team will also grow. We can share with you what kinds of data might be missing.</i>
Connie cannot provide health data for children ages 13-17 because permission for treatment for this age group is complicated and there is no current way for Connie to determine who has rights to the information.	<i>We are looking into this; in the meantime, we will refer patients and legal guardians back to their providers for these records.</i>
Connie does not have the resources to provide printed health records.	<i>We are looking into how to make your electronic health record available in other ways.</i>



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Next Steps



Thank you

