

Consumer Advisory Council

Meeting Minutes February 15, 2022

Meeting Date	Meeting Time	Location
February 15th, 2022	3:00 – 5:00 p.m.	Zoom Meeting

Participant Name and Attendance

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Adrienne Benjamin	X	Ann R. Smith	X	Stephanye R. Clarke	X
SB Chatterjee	X	Christiane Pimentel		TJ Michalski	X
Taylor Edelmann	X	Peggy Lampkin	X	Marlyn Coriano	X
Terry Nowakowski	X	Andre L. McGuire		Sarah Darer	X
Velandy Manohar	X	Daniel C. Ogbonna		Denise Perez	X
Soneprasith Phrommavanh	X	Michele Scott			
Others Present					
Abby Alter (OHS)		Leslie Greer (OHS)		Hanna Nagy (OHS)	
Erin Campbell (Bailit Health)		Evelyn Mantilla (Grossman Solutions)		Kim Martone (OHS)	
Ormand Clarke (OHS)		Krista Moore (OHS)			
Andrew Grossman (Grossman Solutions)		Laura Morris (OHS)			

Meeting Information is located at: <https://portal.ct.gov/OHS/SIM-Work-Groups/Consumer-Advisory-Board>

	Agenda	Responsible Person(s)
1.	Welcome	Terry Nowakowski
	<p>Call to Order. The scheduled meeting of the Consumer Advisory Council (CAC) was held on Tuesday, February 15th via zoom. The meeting convened at 3:05 p.m. Terry Nowakowski chaired the meeting. Roll call was taken of the members and guests. Each participant had an opportunity to introduce themselves.</p> <ul style="list-style-type: none"> The chair made a brief announcement: Christiane Pimentel contacted her today and needs to remove herself from participating in the Council. Dr. Manohar requested that OHS send Ms. Pimentel a letter thanking her for serving. 	
2.	Public Comment	Terry Nowakowski
	No public comment was raised	
3.	Approval of the September 14, 2021 Minutes Meeting Summary	Terry Nowakowski
	<ul style="list-style-type: none"> Denise Perez indicated that she attended the meeting but that her name does not appear. A motion was made by Velandy Manohar and seconded by SB Chatterjee to approve the minutes of the Consumer Advisory Council meeting of September 14, 2021. Motion carried. 	
4.	Review and Approve Yearly Meeting Schedule	Terry Nowakowski

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	<ul style="list-style-type: none"> • The meeting schedule for 2022 was distributed for discussion. • SB Chatterjee inquired as to the correct Zoom number. Leslie Greer clarified that we are now using a new Zoom number. • A motion was made by Adrienne Benjamin and seconded by Taylor Edelman to approve the meeting schedule. Motion carried. 	
5.	Update from Chairs, Terry Nowakowski & Adrienne Benjamin	Terry Nowakowski & Adrienne Benjamin
	<ul style="list-style-type: none"> • Terry Nowakowski and Adrienne Benjamin met prior to today’s meeting. • After considering the many effects of the changes that we experienced, along with the fact that we’re in a pandemic, the Chairs agreed to return to our original role which is to hear from the communities that we represent. • The plan is to re-energize this council and to go back out in the community. • We will solidify the work of this group only in the full committee, not on subcommittees. • Losing Terry Gerratana affected the rate of our work but now we have a new vendor with Grossman Solutions that will help this committee. • It will be important, when we talk to people in the community, such as the participants in the LGBTQ+ event, that we get back to them and help provide them with our findings. • Denise Perez offered to reach out to the mental health providers she works with to see if they may have clients that may want to participate. • There are grant funds available to provide stipends to participants. • There was discussion about the intersection of homelessness and health outcomes. The Partnership for Strong Communities is a group that we can connect with to learn about this population. • Further discussion was held regarding the crisis of children’s mental health, which has been exacerbated by the pandemic. • Having a stipend available for participants may not be enough to significantly engage communities in our listening sessions. They will likely want to be part of the solutions as well. • The ask from OHS to all members of the CAC is: Can you connect us to some of the groups that you each represent? 	
6.	Presentation by Kelly Sinko, Director of Health Innovation on the Primary Care Roadmap	Kelly Sinko, OHS
	<ul style="list-style-type: none"> • Kelly Sinko presented a PowerPoint deck about the Primary Care Roadmap • Kelly described the HealthCare Benchmark Initiative, which includes 1) Cost Growth Benchmark, 2) Primary Care Spend Target, 3) Data Use Strategy, and 4) Quality Benchmarks • In Connecticut, out of all the health care spending, 5% goes to primary care. • Governor Lamont and OHS believe strongly that primary care should be available to all residents in all communities. There are challenges in recruiting and retaining primary care physicians. • The Roadmap for Strengthening and Sustaining Primary Care was released in December 2021. OHS is working to collect as much feedback as possible before the final document is released. • The main elements of the Roadmap include: 1) Payers will increase primary care spending up to the governor’s target of 10%, 2) Primary care practices that choose to participate in the primary care roadmap and adopt the prescribed core functions will receive enhanced primary 	

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	<p>care payments from payers for doing so, and 3) Enhanced payments will go towards improving patient care and implementing high-quality primary care.</p> <ul style="list-style-type: none"> • The Roadmap includes 11 Core Functions: 1) Care is centered around the patient, 2) care is team-based, 3) practices designate a lead clinician for each patient, 4) practices coordinate all care for its patients, 5) behavioral health is integrated into the practice, 6) practices deliver “planned care” at every visit, 7) care is easily accessible, prompt and culturally and linguistically competent, 8) care follows evidence-based guidelines, 9) patients are engaged and supported, 10) practices use data to identify care needs and inform quality and equity improvement, and 11) social factors that influence health/community resources are identified. • Each core function was reviewed in detail • The benefits for the patient to improving primary care include: 1) increased access, 2) a whole-person care approach, and 3) a focus on prevention and wellness • A discussion was held about the concepts that were presented. • Subjects discussed included: 1) the length of primary care appointments, 2) the importance of care coordination, 3) health literacy, 4) collection of data, 5) collaboration between social workers and doctors, 6) implementation of the roadmap, 7) the Governor’s bill to codify Executive Order #5, 8) equity aspects of primary care, 9) the All-Payer’s Claim Database, 10) the Health Enhancement Communities, and 11) the CT Information Exchange and Electronic Health Records • Kelly Sinko presented a slide describing the Primary Care Alternative Payment Models. In order to ensure patients are protected, the roadmap suggests: 1) payments are based on complexity of care needed, 2) patients are notified, 3) practice behavior is carefully monitored, and 4) emphasis on measuring quality and equity. • A final slide identified ways in which the Consumer Advisory Council can help support this work: 1) by identifying key patient groups that OHS can engage in the Roadmap design, and 2) by assisting with additional Roadmap listening sessions. 	
7.	Announcements/New Business	Terry Nowakowski
	<ul style="list-style-type: none"> • The slides presented today will be distributed to the members 	
8.	Adjournment	Terry Nowakowski
	<ul style="list-style-type: none"> • Velandy Manohar moved to adjourn the meeting. Taylor Edelman seconded. Motion carried. The meeting adjourned at 5:00 PM. 	