

STATE OF CONNECTICUT OFFICE OF HEALTH STRATEGY

***Working together* to find the best solutions**



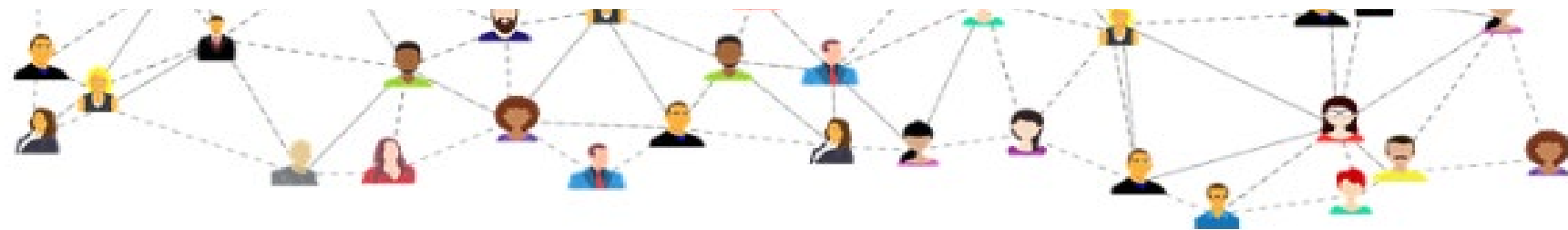
The mission of Connecticut's Office of Health Strategy is to implement comprehensive, data driven strategies that promote equal access to high-quality healthcare, control costs, and ensure better health outcomes for the people of Connecticut.



Our Vision

We are looking to the future.

Working together, we can find the best solutions to the challenges we face in health and healthcare—cost, access, quality, equity—and present those options to our policymakers and stakeholders.



Our Values



Collaboration

We engage, listen, learn and build partnerships with consumers, providers, payers, and policy-makers.



Professional & Ethical Conduct

We are public servants dedicated to supporting the people of Connecticut with courtesy and compassion. Every day we bring our talents and ideas to work on behalf of better health for all residents. We maintain the highest levels of integrity in our work.



Passion & Vision

We are committed to ensuring that Connecticut remains one of the top-ranked states in healthcare and continues to improve, modernize, and challenge itself to deliver high-quality, sustainable, and affordable healthcare to all residents and the business community.

Our Values



Transparency & Evidence

We share what we know and what we are doing, and we reach out to consumers and all other stakeholders for their feedback. We rely on consumer experience, scientific evidence, and clinical data to guide our work.



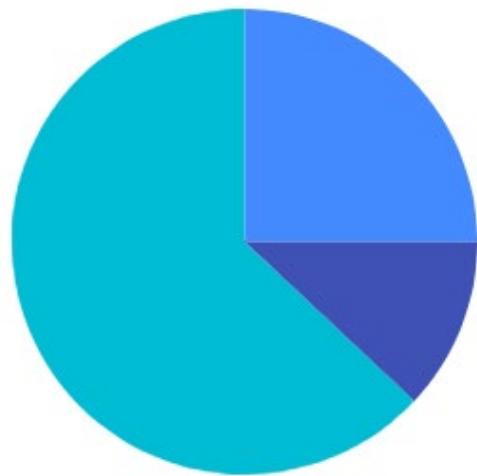
Real Goals & Accountability

We hold ourselves accountable to achieving our goals to ensure that high-quality, affordable healthcare is available to every resident.

Healthcare is *one of the biggest and most complex* areas of the economy in our country.

At OHS, we analyze healthcare systems and policies in the United States and in Connecticut, and we guide Connecticut to develop the best practices and best healthcare system for our state.

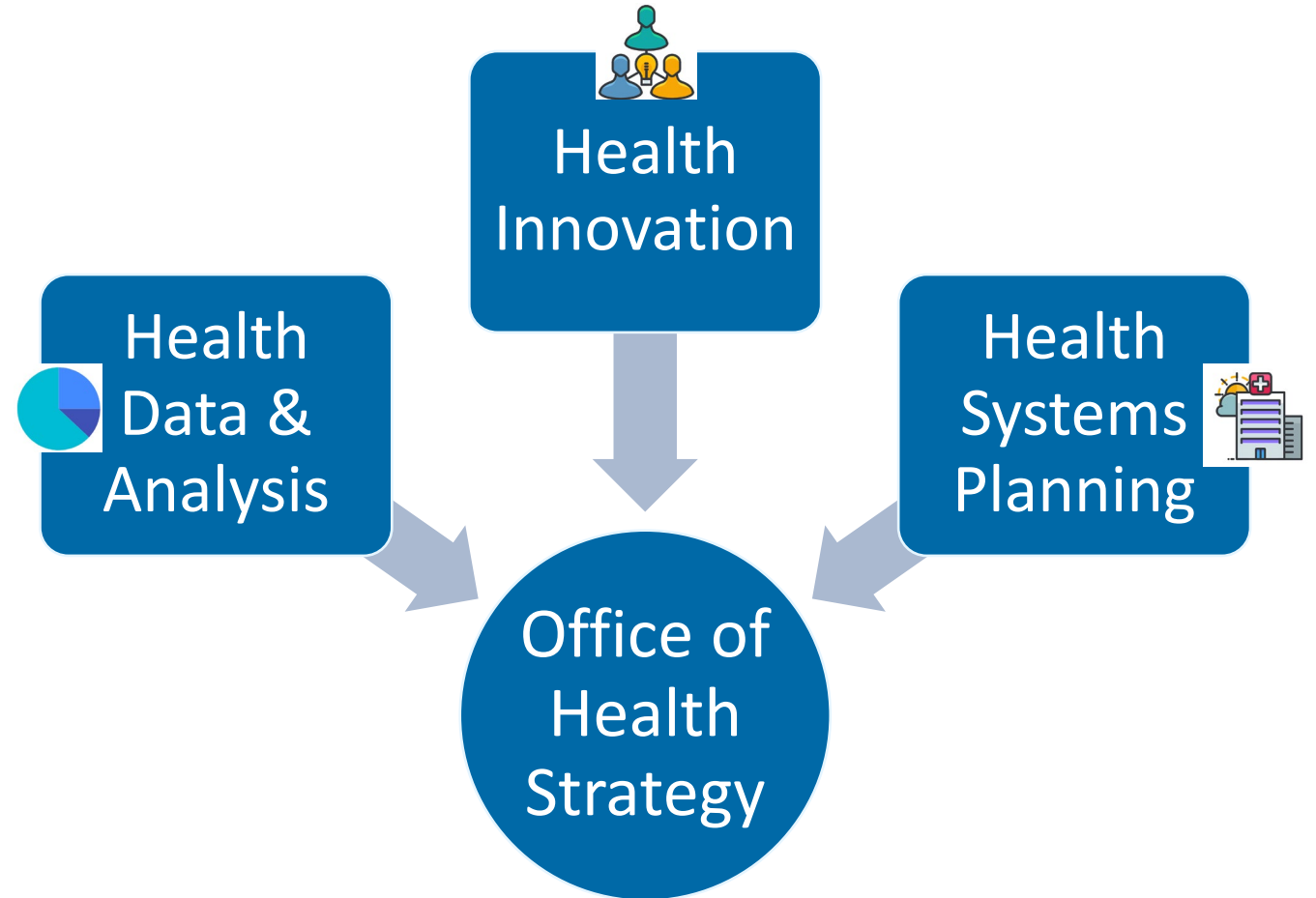
We do this through our Health Data & Analysis, Health Innovation and Health Systems Planning teams.



Three Teams Working Together

Office Of Health Strategy

*Together we are the
Office of Health
Strategy in Connecticut.*



Health Data & Analysis



We use data and policy ideas to improve health and contain the cost of healthcare for everyone in Connecticut.

Using data to shape policies

- The *All Payers' Claims Database (APCD)*, is an important source of Connecticut data that we use.
- Our data contain facts and statistics about:
 - disease occurrences,
 - how people utilize hospitals and health care providers, and
 - the costs and types of services provided.
- We use these data to make *evidence-based recommendations* about improving our healthcare system in Connecticut.

Medical Records and Information



Have you ever...

- **moved an elderly person to long term care and had to figure out all the medications they were taking?**
- **had difficulty transferring your medical records to a new doctor?**
- **had challenges ensuring your primary care doctor and specialists had the same up-to-date facts on your treatment?**
- **considered whether an emergency room doctor had access to your critical medical information in case of an accident?**

Health Information Exchange

- **OHS created a state health information exchange called Connie.**
- **Connie became operational this year (2021)**
- **Connie is an independent entity**
- **Connie will help getting medical records to providers when they need them**

Medication Reconciliation and Polypharmacy

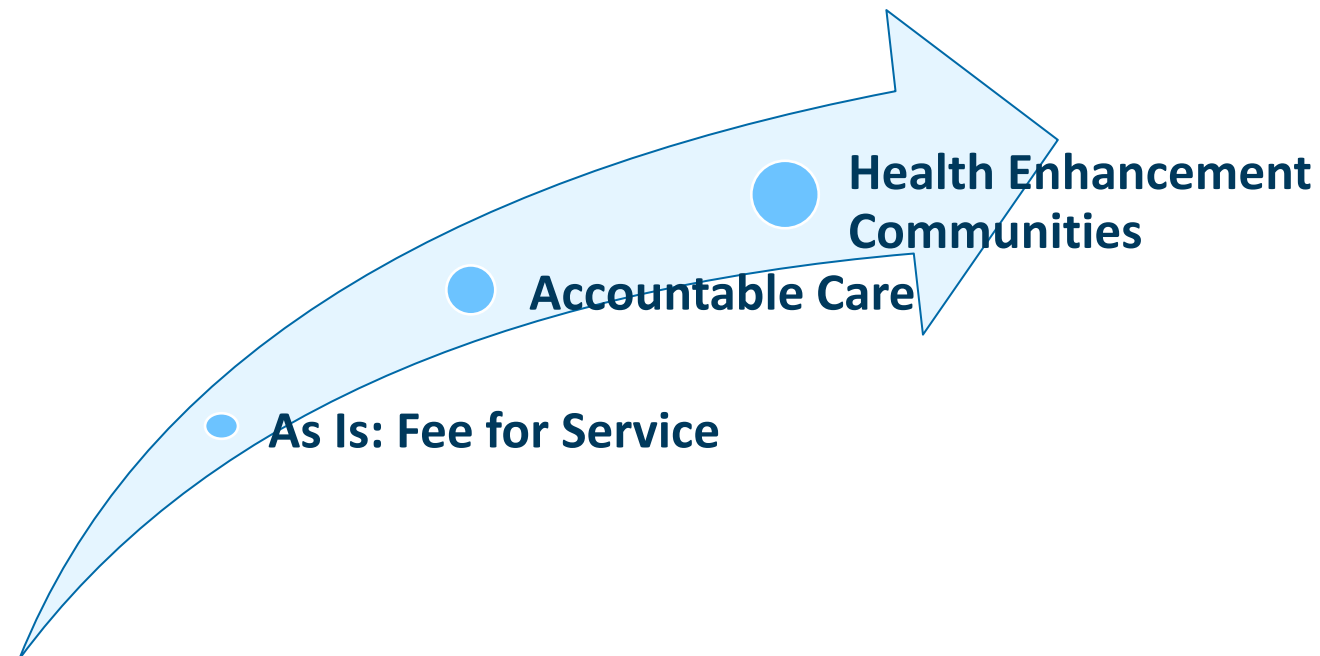
- *Medication Reconciliation and Polypharmacy Committee* is achieving stability and management solutions for patients who have many, multiple medications.



Health Innovation

Health Innovation

- Moving Connecticut's health care system along a path of transformation



We have solutions to a better healthcare system.

Designing an innovative health system for CT

- Establish a whole patient centered system.
- Improve community health and eliminate obstacles that limit the highest quality care to everyone regardless of race, ethnicity, language or any other factor.
- Ensure quality, access and a superior care experience.
- Create payment models that help providers offer the most integrated holistic care.
- Improve affordability by reducing healthcare costs.

Executive Order # 5

- **The Governor issued Executive Order # 5 and charged OHS with its execution**
- **This addresses issues raised in the previous slide: establishing cost growth/quality benchmarks, helping primary care physicians by enhancing their resources (Primary Care Target)**
- **OHS will do this by convening forums and meetings and established two groups: a Technical Team and a Stakeholder Advisory Board**

Patients need to be empowered to participate in their own health and health care.

Tracking the quality of health care

- We all want to know where to find the *highest quality care at the fairest price.*
- We provide a website where you can find information about the quality of care that health systems provide across Connecticut and the Health Care Affordability Index(CHAI)

Visit www.healthscorect.com



Health Systems Planning

Health Systems Planning

- Do you get the healthcare you need where you live?
- What happens if your hospital wants to close or merge with another hospital?

Health Systems Planning is a regulatory branch of our agency that administers the state's *Certificate of Need (CON)* laws. Their primary focus is to make sure you have access to balanced and essential health services everywhere in CT.

Health Systems Planning- CON



- The CON process *regulates, monitors and improves* Connecticut's healthcare system.
- The CON process *protects the accessibility of healthcare services for you while limiting duplication* in a geographic area.
- CON deliberations and public hearings are OHS's *regulatory responsibilities*.
- Our objectives ensure that healthcare facilities and additional services *address the needs in our communities*.

Health Systems Planning – A Public Process

- **The CON process includes your input when we hold public hearings in the affected communities.**
- **We also hold two community forums each year to inform the public about hospital acquisitions.**
- **HSP handles your questions about hospital billing practices (Pricemaster) and publishes hospital financial dashboards.**
- **HSP maps out and keeps an inventory of health facilities, services and service providers in our state.**

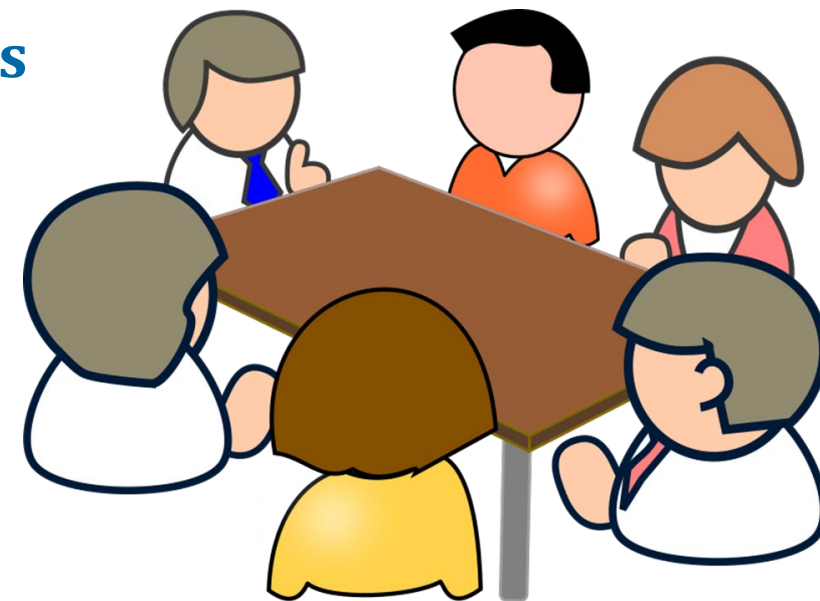
Partnerships and Collaboration

Our Partnerships and Collaborations in Action

- **We work with advisory councils and partners that represent consumers, providers, payers, employers and government officials.**
- **The Consumer Advisory Council is one of these partners**
- **Engaging the community means that we listen and learn in order to develop the best ideas to improve health and health care in Connecticut.**

Some of our partners and collaborators include the:

- *Health Information Technology Advisory Council* which advises and coordinates health IT activities
- *Health Care Cabinet* to advise OHS on health reform and our health system
- *Health Innovation Steering Committee* which oversees Innovation activities
- *Population Health Council* that leads the way to a long term public health strategy
- *Quality Council* developed the public scorecard: HealthscoreCT



We are working for *YOU!*



OHS is your trusted source for healthcare information, innovation and planning.



Check out our website and the many links to what we do:
<https://portalct.gov/OHS>