

STATE OF CONNECTICUT OFFICE OF HEALTH STRATEGY

***Working together* to find the best solutions**



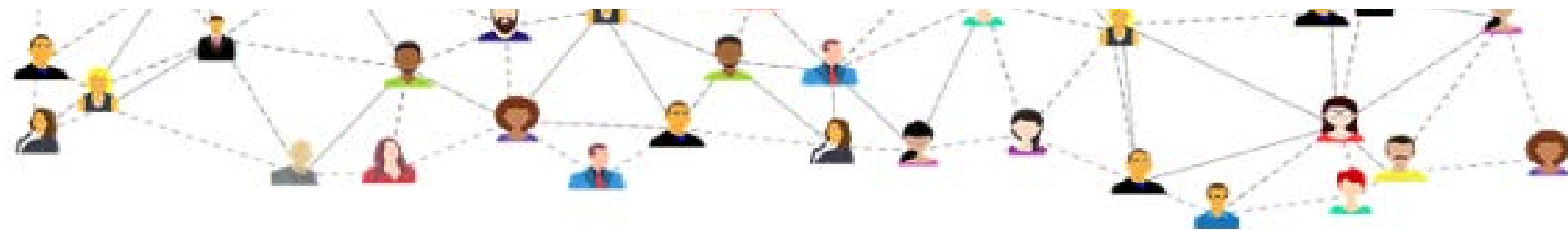
The mission of Connecticut's Office of Health Strategy is to implement comprehensive, data driven strategies that promote equal access to high-quality healthcare, control costs, and ensure better health outcomes for the people of Connecticut.

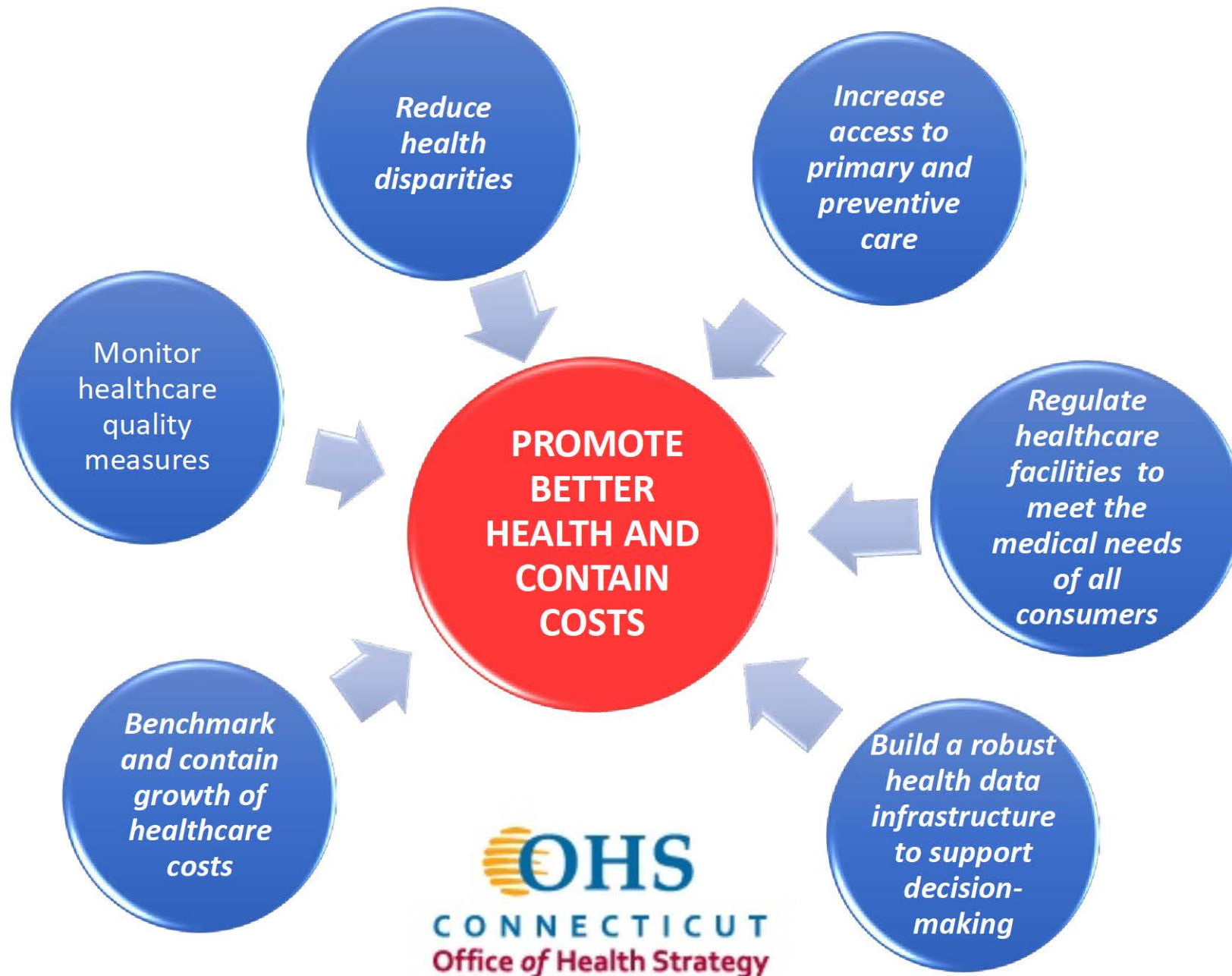


Our Vision

We are looking to the future.

Working together, we can find the best solutions to the challenges we face in health and healthcare—cost, access, quality, equity—and present those options to our policymakers and stakeholders.





Strategic Plan Road Map

Goal 1: Improve Care and Contain Costs by Using Data-Driven Strategies

 CREATE A COST-GROWTH BENCHMARK


 ALIGN AND MONITOR QUALITY MEASURES


 MONITOR PRESCRIPTION DRUG PRICES


 PROVIDE REAL-TIME CLINICAL AND COST DATA TO CONSUMERS, PROVIDERS AND PAYERS

 MEASURE HEALTHCARE AFFORDABILITY


Goal 2: Increase Access to Primary and Preventative Care to Keep People Healthier


 CREATE AND MONITOR A STATE PRIMARY CARE SPENDING TARGET


 PROMOTE ALTERNATIVE PAYMENT MODELS THAT REWARD BETTER HEALTH OUTCOMES AND CREATE INCENTIVES TO PROVIDE MORE PRIMARY CARE


 SUPPORT THE WIDESPREAD USE OF COMMUNITY HEALTH WORKERS IN HEALTHCARE DELIVERY

Goal 3: Reduce Health Disparities by Factors That Intersect in People's Lives Including Race, Sex, Sexual Orientation and Gender Identity, and Income

 COLLECT AND ANALYZE DATA ON HEALTH UTILIZATION AND OUTCOMES BY RACE, SEX, SEXUAL ORIENTATION AND GENDER IDENTITY, AND INCOME


 CREATE HEALTH ENHANCEMENT COMMUNITIES TO FOSTER LOCAL COLLABORATION AMONG HEALTHCARE PROVIDERS AND OTHER SERVICE PROVIDERS

 IDENTIFY AND PURSUE STRATEGIES TO ADDRESS SOCIAL DETERMINANTS OF HEALTH SUCH AS ADEQUATE HOUSING, NUTRITION AND HEALTHY EXERCISE

 PROMOTE GREATER ALIGNMENT BETWEEN HOSPITALS' COMMUNITY BENEFITS EXPENDITURES AND COMMUNITY NEEDS

Goal 4: Ensure That Healthcare Facilities are Financially Stable and Appropriate to meet the Medical Needs for consumers in all Geographic Areas

 ISSUE CERTIFICATE OF NEED DECISIONS AS MANDATED BY STATUTE

 COLLECT AND ANALYZE HOSPITAL FINANCIAL, BILLING AND UTILIZATION DATA AND ISSUE PERIODIC REPORTS

OHS Strategic Plan: Year One Milestone 2021

- Establish first annual cost-growth benchmark for healthcare expenditures
- Begin operations for the Connecticut Health Information Alliance, the state-mandated health information exchange
- Publish first annual report about prescription drug costs
- Launch a Connecticut Healthcare Affordability Standard Index
- Launch Community Health Worker training and certification
- Establish Health Enhancement Communities across CT
- Continuously monitor hospital financial stability and utilization and issue certificate of need decisions

Addressing Healthcare Cost and Quality on the Systemic and Household Level

Cost Growth benchmark—A global, long-term strategy:

As directed by Governor Lamont's Executive order #5 (January 2020), OHS will develop annual healthcare cost growth benchmarks across all public and private payers, and providers for calendar years 2021-2025; report annually to the Governor and the public on healthcare spending growth, hold public hearings, and seek and monitor plans to hold the growth of costs within established benchmarks. OHS will also set annual targets for primary care spending to reach 10% of total expenditures by 2025 and implement and monitor healthcare quality benchmarks.

Healthcare Affordability Standard—A Tool to Shape Policies That Help Families

The healthcare Affordability Standard will allow advocates and policymakers to estimate the effect of various healthcare reforms and proposals on the capacity of CT families to maintain quality healthcare coverage and meet basic economic needs. Healthcare is affordable if a family can reliably secure it to maintain good health and treat illnesses and injuries when they occur and still meet basic needs including housing, food, transportation, child care, taxes and personal expenses and not sink into debt. We will develop concrete policy proposals to make healthcare more affordable for households in Connecticut

Addressing Healthcare Cost and Quality on the Systemic and Household Level



Cost Growth Benchmark—A Global, Long-Term Strategy

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 Monitor Overall Cost Growth

 Ensure Quality

 Increase Investments in Primary Care



Healthcare Affordability Index—A Tool to Shape Policies That Help CT Residents

The Healthcare Affordability Index will allow advocates and policymakers to estimate the effect of various healthcare reforms and proposals on the capacity of Connecticut residents to maintain quality healthcare coverage and meet basic economic needs. Healthcare is affordable if residents can reliably secure it to maintain good health and treat illnesses and injuries when they occur and still meet other basic needs including housing, food, transportation, child care, taxes and personal expenses and not sink into debt. We will develop concrete policy proposals to make healthcare more affordable for households in Connecticut.

Improving Care and Containing Costs by Using Data-Driven Strategies.

Our Values



Collaboration

We engage, listen, learn and build partnerships with consumers, providers, payers, and policy-makers.



Professional & Ethical Conduct

We are public servants dedicated to supporting the people of Connecticut with courtesy and compassion. Every day we bring our talents and ideas to work on behalf of better health for all residents. We maintain the highest levels of integrity in our work.



Passion & Vision

We are committed to ensuring that Connecticut remains one of the top-ranked states in healthcare and continues to improve, modernize, and challenge itself to deliver high-quality, sustainable, and affordable healthcare to all residents and the business community.

Our Values



Transparency & Evidence

We share what we know and what we are doing, and we reach out to consumers and all other stakeholders for their feedback. We rely on consumer experience, scientific evidence, and clinical data to guide our work.



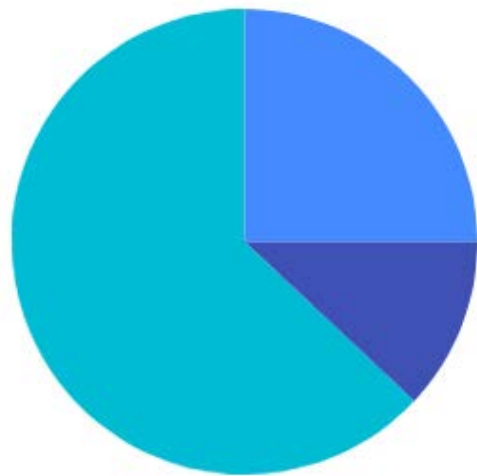
Real Goals & Accountability

We hold ourselves accountable to achieving our goals to ensure that high-quality, affordable healthcare is available to every resident.

Healthcare is *one of the biggest and most complex* areas of the economy in our country.

At OHS, we analyze healthcare systems and policies in the United States and in Connecticut, and we guide Connecticut to develop the best practices and best healthcare system for our state.

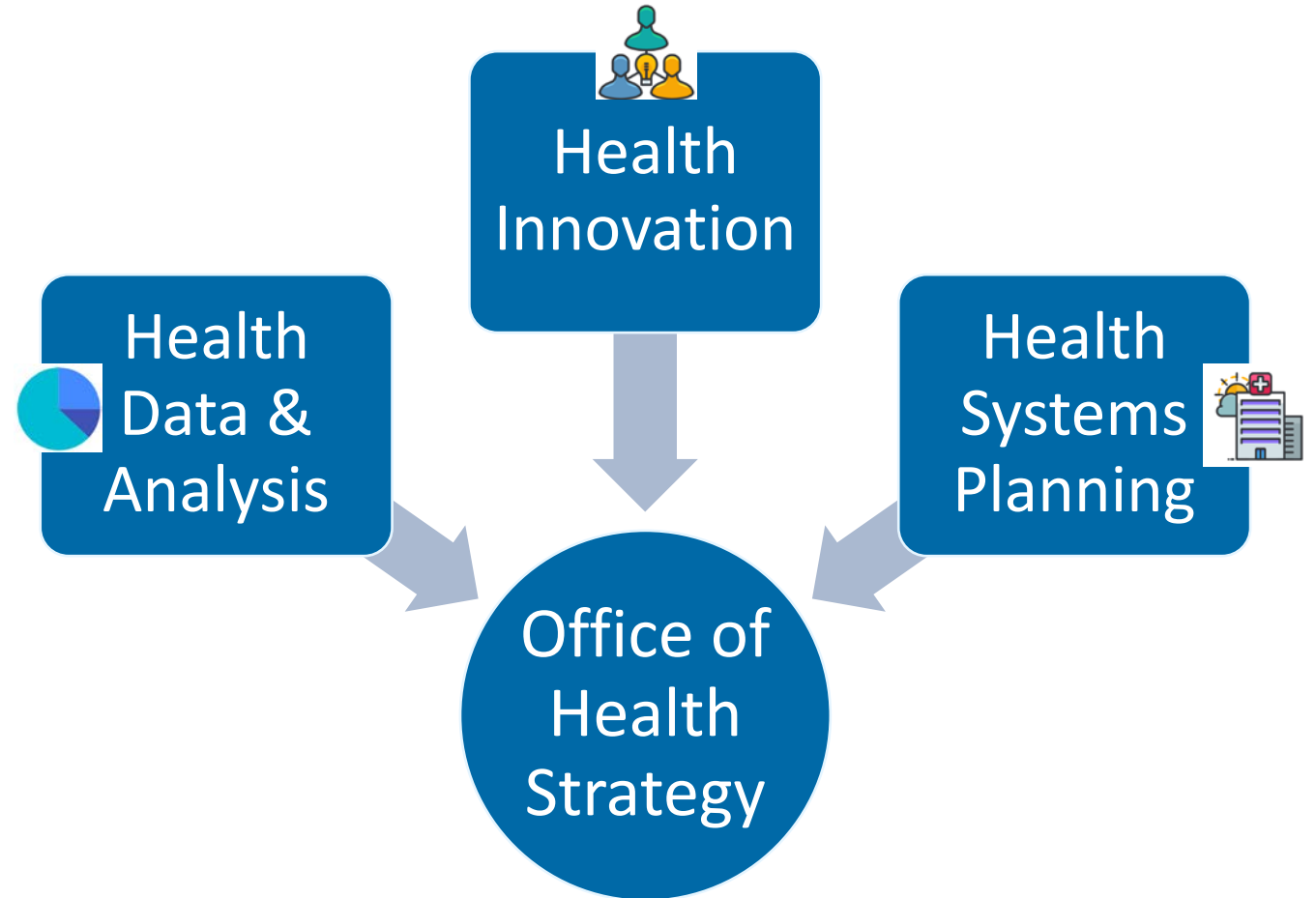
We do this through our Health Data & Analysis, Health Innovation and Health Systems Planning teams.



Three Teams Working Together

Office Of Health Strategy

*Together we are the
Office of Health
Strategy in Connecticut.*



Health Data & Analysis



We use data and policy ideas to improve health and contain the cost of healthcare for everyone in Connecticut.

Using data to shape policies

- The *All Payers' Claims Database (APCD)*, is an important source of Connecticut data that we use.
- Our data contain facts and statistics about:
 - disease occurrences,
 - how people utilize hospitals and health care providers, and
 - the costs and types of services provided.
- We use these data to make *evidence-based recommendations* about improving our healthcare system in Connecticut.

Medical Records and Information



Have you ever...

- **moved an elderly person to long term care and had to figure out all the medications they were taking?**
- **had difficulty transferring your medical records to a new doctor?**
- **had challenges ensuring your primary care doctor and specialists had the same up-to-date facts on your treatment?**
- **considered whether an emergency room doctor had access to your critical medical information in case of an accident?**

Medical Records and Information

- **You need access to medical records and information and your health care provider needs them too.**
- **Our Health Data & Analysis Team are working on a solution – we’re keeping a “map” of care that points to where medical records are created and stored so you and your providers can find and use them anywhere in CT. (HIA, Inc)**

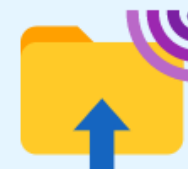
Health Information Exchange

Create and administer a state *Health Information Exchange*.



Establish and administer the *Core Data Analytics Solution (CDAS)* to enable in-depth data analytics, including *electronic Clinical Quality Measures (eCQMs)* to support payment and practice reforms.

Prepare the statewide *Health Information Technology Plan (HIT Plan)* to achieve the state's health information technology goals.



Medication Reconciliation and Polypharmacy

- *Medication Reconciliation and Polypharmacy Committee* is achieving stability and management solutions for patients who have many, multiple medications.

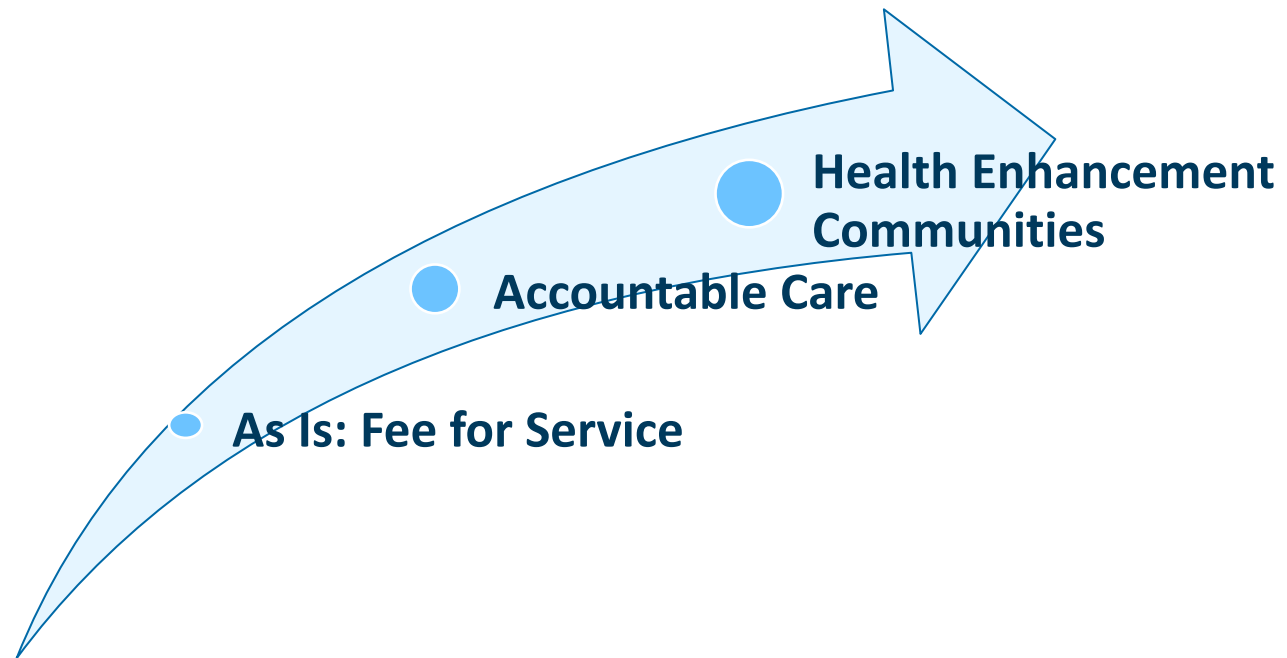


Health Innovation

Health Innovation Goals

- **You get the care and help you need when and where you need it.**
- **You become a partner in your healthcare.**
- **Our health system support doctors and other providers by encouraging and rewarding them for providing the highest quality services to you in medical offices and in the community.**

Health Innovation



We have solutions to a better healthcare system.

Designing an innovative health system for CT

- Establish a whole patient centered system.
- Improve community health and eliminate obstacles that limit the highest quality care to everyone regardless of race, ethnicity, language or any other factor.
- Ensure quality, access and a superior care experience.
- Create payment models that help providers offer the most integrated holistic care.
- Improve affordability by reducing healthcare costs.

Patients need to be empowered to participate in their own health and health care.

Tracking the quality of health care

- We all want to know where to find the *highest quality care at the fairest price.*
- We provide a website where you can find information about the quality of care that health systems provide across Connecticut.

Visit www.healthscorect.com



Health Systems Planning

Health Systems Planning

- Do you get the healthcare you need where you live?
- What happens if your hospital wants to close or merge with another hospital?

Health Systems Planning is a regulatory branch of our agency that administers the state's *Certificate of Need (CON)* laws. Their primary focus is to make sure you have access to balanced and essential health services everywhere in CT.

Health Systems Planning- CON



- The CON process *regulates, monitors and improves* Connecticut's healthcare system.
- The CON process *protects the accessibility of healthcare services* for you while *limiting duplication* in a geographic area.
- CON deliberations and public hearings are OHS's *regulatory responsibilities*.
- Our objectives ensure that healthcare facilities and additional services *address the needs in our communities*.

Health Systems Planning – A Public Process

- **The CON process includes your input when we hold public hearings in the affected communities.**
- **We also hold two community forums each year to inform the public about hospital acquisitions.**
- **HSP handles your questions about hospital billing practices (Pricemaster) and publishes hospital financial dashboards.**
- **HSP maps out and keeps an inventory of health facilities, services and service providers in our state.**

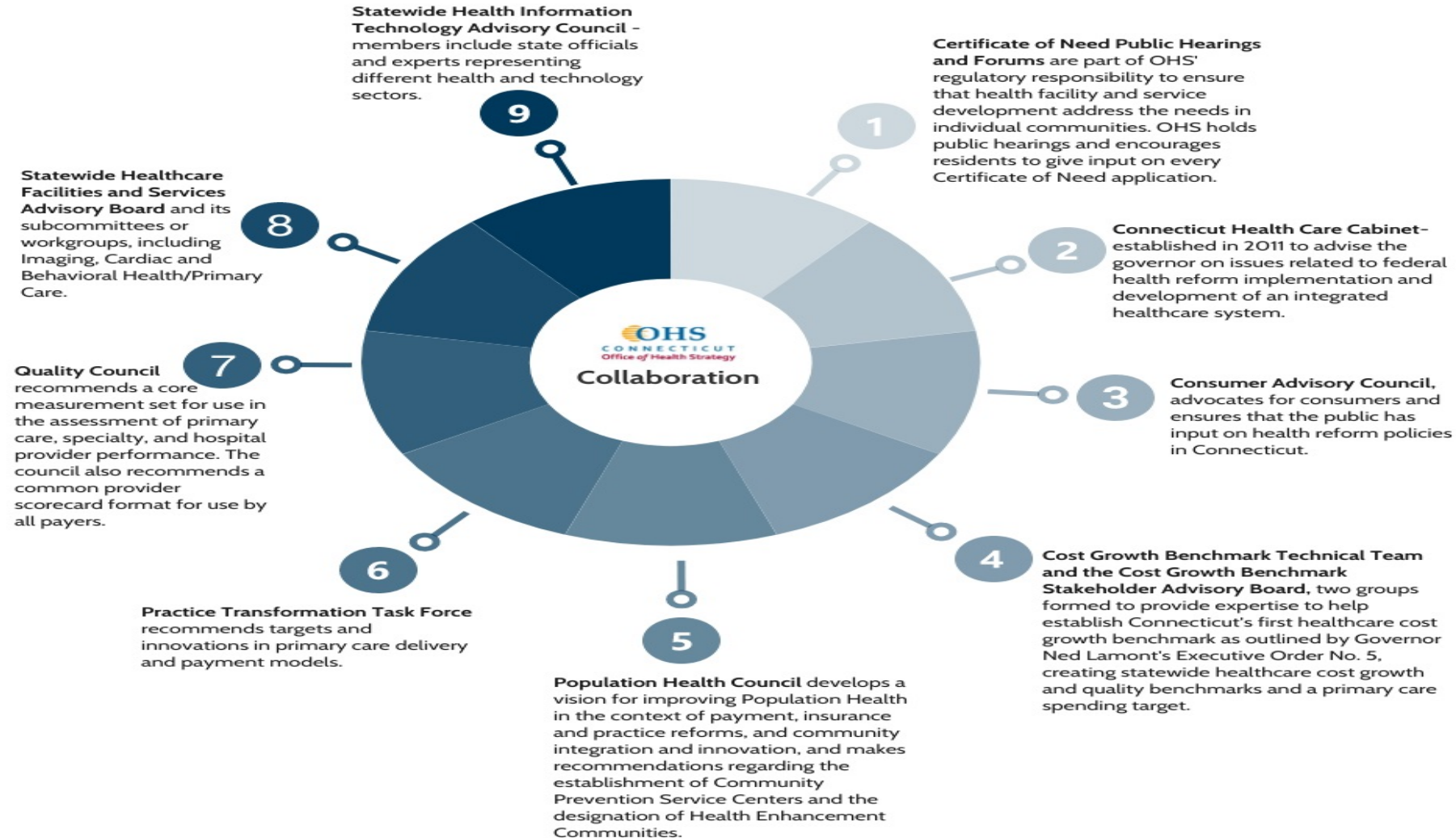
Partnerships and Collaboration



Our Partnerships and Collaborations in Action

- We work with advisory councils and partners that represent consumers, providers, payers, employers and government officials.
- We host and provide support to the *Consumer Advisory Council (CAC)* so that we get input and advice from them about our health care system and policy proposals.
- Engaging the community means that we listen and learn in order to develop the best ideas to improve health and health care in Connecticut.

Our Partnerships and Collaboration In Action



We are working for *YOU!*



OHS is your trusted source for healthcare information, innovation and planning.



Check out our website and the many links to what we do:
<https://portalct.gov/OHS>