

## CCIP Metrics

### Comprehensive Care Management

Goal	Measurement	Type	Guidelines
Increase use of Person Centered Assessments (PCAs) with complex patients	% of high risk patients receiving PCA	Process	<i>This measure will be determined using the definition of a person centered assessment from the CCIP standards. The threshold for "high risk" patients will be determined by each PE. For PEs that are unable to report on this measure, Qualidigm may use a validation survey as a supplement.</i>
Increase identification of social determinants of health (SDOH) needs among high risk patients	% of high risk patients screened for SDOH needs	Process	<i>Social determinants of health will be evaluated based on alignment with the CCIP standards.</i>
Increase use of CHW for navigation/linkage	% of high risk patients with SDOH needs that receive CHW support	Process	<i>Social determinants of health will be evaluated based on alignment with the CCIP standards.</i>
Increase use of comprehensive care team	% of high risk patients that receive care team services with patient support roles/functions assigned to at least two non-PCP staff	Process	<i>"Non-PCP" staff could include: a medical assistant, nurse, care coordinator, CHW, BH provider, nutritionist, pharmacist, chiropractor, etc. The two non-PCP staff that are used for this measure will vary between PEs.</i>

Goal	Measurement	Type	Guidelines
Decrease hospital admissions	Admissions per thousand/quarter	Outcome	<i>"Patients" refers to patients for which the provider is accountable under an ACO or MSSP contract agreement and for whom they are receiving Patient Ping alerts.</i>
Decrease hospital readmissions	Readmissions per thousand/quarter	Outcome	<i>"Patients" refers to patients for which the provider is accountable under an ACO or MSSP contract agreement and for whom they are receiving Patient Ping alerts.</i>
Decrease ED visits	ED visits per thousand/quarter	Outcome	<i>"Patients" refers to patients for which the provider is accountable under an ACO or MSSP contract agreement and for whom they are receiving Patient Ping alerts.</i>
<b>Health Equity Improvement</b>			
Increase collection of CDC compliant race and ethnicity data documented in the EHRs	% of patients with complete CDC compliant race and	Process	<i>The CCIP Standards permit PEs to select a subset of CDC compliant race and ethnicity categories based on the patient population served in each region.</i>
Increase collection of sexual orientation and gender identity (SOGI) data	% of patients with SOGI data documented in the	Process	
Increase collection of preferred language data documented in the EHRs	% of patients with preferred language data documented in	Process	

Goal	Measurement	Type	Guidelines
<b>Behavioral Health Integration</b>			
Improve rate of depression screening	% of patients greater than 12 years of age screened for	Process	<i>The numerator and denominator exclude patients who already screened positive and have a diagnosis of depression.</i>
Improve rate of primary care follow-up for depression	% screened positive with successful primary care-based	Process	<i>Follow-up for depression is referring to patients who are <u>newly</u> screened as positive. This measure excludes patients who already screened positive and</i>
Improve rate of BH specialist follow-up for depression	% screened positive with successful community BH	Process	<i>Follow-up for depression is referring to patients who are <u>newly</u> screened as positive. This measure excludes patients who already screened positive and</i>
Depression remission	Depression remission at 12 months (NQF 0710), MSSP measure	Outcome	
Improve rate of substance use screening	% of patients greater than 12 years of age screened for	Process	<i>"Substance use" refers to screening for alcohol and drug use.</i>
Improve rate of primary care follow-up for substance use	% screened positive with successful primary care-based	Process	<i>"Substance use" refers to screening for alcohol and drug use.</i>
Improve rate of SU specialist follow-up for substance use	% screened positive with successful community SU	Process	<i>"Substance use" refers to screening for alcohol and drug use.</i>