

State Innovation Model

Healthcare Innovation Steering Committee

Meeting Summary

May 9, 2019

Meeting Date	Meeting Time	Location
May 9, 2019	3:00 - 5:00 p.m.	State Capitol, Room 310, 210 Capitol Avenue, Hartford, 06106

Participant Name and Attendance

Healthcare Innovation Steering Committee Members					
Victoria Veltri	X	Louis Fiorillo		Robin Lamott-Sparks	X
Catherine F. Abercrombie		Anne Foley	X	Elsa Stone	X
Patricia Baker	X	Suzanne Lagarde	X	Nicole Taylor	
Jeffrey G. Beadle	X	Sharon D. Langer via phone	X	Jan VanTassel	X
Kate McEvoy for Roderick Bremby	X	Alta Lash via phone	X	Katherine Wade	
Patrick Charmel		Bruce Liang		Thomas Woodruff	
Mario Garcia for Renee Coleman-Mitchell	X	Robert McLean			
Carleen Zambetti for Miriam Delphin-Rittmon	X	James Michel via phone	X		
Rosanna Ferraro	X	Joseph Quaranta via phone	X		
Others Present					
Rob Aseltine, UConn		Leslie Gabel-Brett, OHS		Deb Zahn, HMA	
Stephanie Burnham, OHS		Trish Torruella, HMA		Robert Zavooski, DSS	
Paul Cleary, Yale		Mark Schaefer, OHS			

Meeting Information is located at: <https://portal.ct.gov/OHS/SIM-Work-Groups/Healthcare-Innovation-Steering-Committee>

	Agenda	Responsible Person(s)
1.	Call to order and Introductions	Victoria Veltri
	<p>Call to Order The regularly scheduled meeting of the Healthcare Innovation Steering Committee (HISC) was held on Thursday, May 9, 2019 at the State Capitol, Room 310, 210 Capitol Avenue, Hartford.</p> <p>The meeting convened at 3:02 p.m. Victoria Veltri presiding.</p> <p>Members on the phone announced themselves.</p>	
2.	Public Comment	Victoria Veltri
	<p>There was no public comment.</p> <p>Victoria Veltri announced Kevin Galvin and Arlene Murphy, Co-Chairs of the Consumer Advisory Board, resigned. She said she wanted to make sure that they took time to thank them for the work that they put into the Consumer Advisory Board. They have been long time advocates in the State of CT and provided tremendous work ethic to the work of SIM and many committee groups.</p>	

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	<p>Committee members expressed thanks to Kevin Galvin and Arlene Murphy for their work. It was stated that Mr. Galvin expressed some concerns that the CAB will be dealing with regarding it staying true to its mission and vision in terms of best representing the concerns of consumers. It was stated that Ms. Murphy expressed concerns that should be addressed regarding the process of Primary Care Modernization (PCM) and questions remain whether the issues brought forth by CAB to the committee have been heard, dealt with, and addressed.</p> <p>It was mentioned that the series of questions and comments were targeted to be addressed by May 1st. Currently the goal is to send them out on tomorrow pending review.</p>	
<p>3.</p>	<p>Minutes</p>	<p>Victoria Veltri</p>
	<p>A motion was made by Patricia Baker and seconded by Elsa Stone to approve the meeting summary of the Healthcare Innovation Steering Committee April 11, 2019 meeting. Suzanne Lagarde abstained. Motion carried.</p>	
<p>4.</p>	<p>Health Enhancement Community – Framework and Technical Report</p>	<p>Deb Zahn</p>
	<ul style="list-style-type: none"> • Deb Zahn presented on the Health Enhancement Community (HEC) Framework and Technical report (see meeting presentation here). <p>Patricia Baker presided the remainder of the meeting as Victoria Veltri exited the meeting. The Committee discussed the HEC report. There was a discussion about how the report should be explicit that the HEC is not dependent on the PCM. It was mentioned that they work hand in hand and the linkage is imperative. It was mentioned that not all consumers are in support of Primary Care Modernization (PCM) and addressing it could be good. It was stated that PCM investment is something that many states are pursuing. A PCM strategy would be an important investment.</p> <ul style="list-style-type: none"> • The Committee decided to vote on the HEC Framework and Technical report. <p>A motion was made by Elsa Stone and seconded by Suzanne Lagarde to approve the HEC Framework and Technical report as presented with the language as is.</p> <p>Discussion, Dr. Garcia stated that Commissioner Coleman-Mitchell could not attend today’s meeting and read a statement on her behalf to the committee. There was no further discussion or comment. Nay: Jan VanTassel. Motion carried.</p>	
<p>5.</p>	<p>Evaluation</p>	<p>Mark Schaefer</p>
	<ul style="list-style-type: none"> • Stephanie Burnham provided an overview of the SIM Progress Report and reviewed how the various SIM Initiatives and Work Streams work together. <p>Mark Schaefer spoke about the SIM Evaluation framework components and the process in implementing SIM Initiatives. There were no questions.</p> <p>Kate McEvoy and Dr. Zavoski spoke about Person Centered Medical Home Plus (PCMH+) Initiative progress, lessons learned, challenges, outlook, and outcomes they would like to achieve.</p> <p>Dr. Paul Cleary spoke about Consumer Assessment of Healthcare Providers & Systems</p>	

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	<p>(CAHPS) survey. It is a nationally used survey to assess from the patient’s perspective the care experience. Clinician Groups (CG) CAHPS is used nationally and has more resolution that focuses on providers and provider groups. It was mentioned that CT is doing a good job in getting the patient’s perspective.</p> <p>There was a discussion about the statistical differences between Medicaid population and commercial populations regarding level of care. It was mentioned that there tends to be a concern that Medicaid patients are not getting the same level of care as commercial, however, the graph shows the Medicaid population tends to do better than commercial. It was noted that a major concern in healthcare is race-ethnicity equity.</p> <p>There was a suggestion regarding having data for the uninsured. It was mentioned that part of the population prefer their care be given in their language, such as Spanish. There was a question about whether there’s a way to give this sector a voice because it is a huge part of our state. It mentioned that it is a problem and they brainstormed on how to address it but haven’t figured it out yet. It was mentioned that the surveys are based upon insurance for Medicaid records. It was noted that addressing part of the sector that does not have a voice is important.</p> <p>Dr. Aseltine, of UConn Health, spoke about statewide evaluation measures, the statewide impact, provider experience, and health outcomes. The Committee discussed the statewide evaluation measures</p> <p>There was a suggestion to continue the discussion regarding Evaluation in June or July due to the lack of time. It was mentioned that additional comments and questions around the Evaluation may be sent to Dr. Schaefer.</p> <p>It was announced that this will be Jan VanTassel’s last HISC meeting as she will be moving out of the state. Committee members expressed thanks for all of her work.</p>		
6.	<table border="1" style="width: 100%;"> <tr> <td data-bbox="186 1329 1068 1371">Adjourn</td> <td data-bbox="1068 1329 1520 1371">Meeting adjourned at 5:02p.m.</td> </tr> </table>	Adjourn	Meeting adjourned at 5:02p.m.
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	<ul style="list-style-type: none"> • The next Healthcare Innovation Steering Committee meeting is scheduled for June 13, 2019. 		