OHS CONNECTICUT
Office of *Health Strategy*

State Innovation Model
Quality Council
Meeting Minutes
April 17, 2019

Meeting Date	Meeting Time	Location
April 17, 2019	6:00 - 8:00 p.m.	CTBHP 500 Enterprise Drive, Litchfield Room, Suite 3D, Rocky Hill, CT

Participant Name and Attendance

Quality Council Members					
Stacy Beck		Tiffany Donelson		Laura Quigley for Leigh Anne Neal via phone	X
Rohit Bhalla via phone	X	Steve Frayne		Jaquel Patterson	
NettieRose Cooley		Amy Gagliardi		Tiffany Pierce	
Elizabeth Courtney		Karin Haberlin	X	Andrew Selinger via phone	X
Sandra Czunas via phone	X	Susan Kelley via phone	X	Steve Wolfson	X
Mehul Dalal	X	Arlene Murphy via phone	X	Robert Zavoski	
Mark DeFrancesco		Robert Nardino via phone	X		
Others Present					
Olga Armah, OHS		Stephanie Burnham, OHS		SB Chatterjee via phone	
Rob Aseltine, UConn Health		Laurel Buchanan, UConn Health		Mark Schaefer, OHS	

Meeting Information is located at: https://portal.ct.gov/OHS/SIM-Work-Groups/Quality-Council/Meeting-Materials

	Agenda	Responsible Person(s)
1.	**Call to Order**	
	The regularly scheduled meeting of the Quality Council was held on Wednesday, April 17, 2019 at CT Behavioral Health Partnership, 500 Enterprise Drive, Suite 3D, Litchfield Room, Rocky Hill, CT. The meeting convened at 6:05 p.m. Steve Wolfson presiding. Member attendance was taken by roll call and other participants introduced themselves.	
2.	**Public Comment**	
	There was no public comment. Dr. Dalal announced that he has accepted another position and this will be his last meeting as co-chair of the Quality Council. Members expressed thanks for all of his expertise, leadership, and work on the Council.	
3.	**Approval of Minutes**	
	The approval of the Quality Council March 20, 2019 meeting summary was made by a vote of all in favor. There were no opposed or abstentions. **Decision passed**.	
4.	**Purpose of Today's Meeting**	**Stephanie Burnham**

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	• Ms. Burnham reviewed the purpose of today's meeting, see presentation [here](). She said there will be a review of how the Public Scorecard will look. • Ms. Burnham provided a recap of the Quality Council's presentation regarding the Public Scorecard at the last Healthcare Innovation Steering Committee (HISC) meeting.	
5.	**Public Scorecard**	**Rob Aseltine**
	• Dr. Rob Aseltine, of UConn Health presented on the Public Scorecard. The Council reviewed the status update, website preview, and result preview. • The Council discussed the organization reports that were sent to the advanced networks (AN). There was a question about whether we have heard back from all of the advanced networks. It was mentioned that we have not heard back from all of them but have heard from a subset. Meetings are being scheduled to talk, emails are being monitored to see if they have been opened, and the team will continue to reach out to them. • There was a question about whether it will be listed on the website, the criteria to be an advanced health network or an organization so that smaller practices will understand why they are not up there. It was mentioned that there is a definition of an advanced network and it will be listed on the definition page and technical documentation. It was suggested that the definition be made clear on the website so that a practice will not question why they are not listed. • There was a discussion about two populations of physicians, those employed by a specific organization such as a medical school and those who are not. There was a question about whether this is being differentiated. It was mentioned that they are usually under two different organizations. It was mentioned that sometimes there are groups that elect an intern into a contract. It was noted that in terms of view sometimes they had to disaggregate certain systems that sometimes contract together. They were separated for public use and a better view. • There was a discussion about CAHPS. There was a question about how the CAHPS survey data being captured. It was mentioned that the data is being collected two ways as part of the SIM evaluation. The partners at Yale are doing a commercial survey and contracting with DSS to do a third round of the annual surveys. Also, Medicaid received additional funding to do the CAHPS survey they do with their population and utilize a vendor. The survey results are reported to Yale and then given to us to use in the public scorecard. • The Council discussed the organizational ratings. It was mentioned that it is nice to see variability in stars, variability drives improvement. There was a question on whether the council ever made a decision on the distinction between the core and reporting measures. It was mentioned that the council deliberated on this and the consensus was that it could be very confusing for the public and there would be other ways of communicating it to the organizations that are being rated. It was mentioned that none of the measures are more important than the others but if the QC would like to have a deep dive, they could have a little narrative. It was suggested that an asterisk could be added if needed. • There was a question about whether there will be a frequently asked questions section or anything about the data and the limitations. It was mentioned that there will be a section at	

	the start. There will also be a generic email and phone number on there for people to email/call if they have questions.	
7.	**Review of Next Steps and Adjournment**	
	- The next steps were reviewed. - Next steps include working with the Advanced Networks to finalize results. Results and concerns will be given to QC for review. - Results will be uploaded and published on the public site. - The next Quality Council meeting is scheduled for May 15, 2019. - Mehul Dalal motioned to adjourn and Arlene Murphy seconded. **Motion carried.**	The meeting adjourned at 7:20 p.m.

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Glossary of Acronyms for this Summary

ACO – Accountable Care Organization

APCD – All-Payers Claims Database

AN – Advanced Networks

APRN – Advanced Practice Registered Nurse

AWC – Adolescent Well Care

CAHPS- Consumer Assessment of Health Plans Survey

CQMC – Core Quality Measures Collaborative

DPH – Department of Public Health

eCQM – Electronic Clinical Quality Measure

EHR – Electronic Health Record

E&M – Evaluation and Management

FQHC – Federally Qualified Health Center

HCC – Health Care Cabinet

HISC – Healthcare Innovation Steering Committee

HIT – Health Information Technology

HITO – Health Information Technology Officer

HPV - Human Papillomavirus

ICP – Integrated Care Partners

IMA – Immunization for Adolescents

MPS – Medical Professional Services

NCQA - National Committee for Quality Assurance

NPIs – National Provider Indicators

NQF - National Quality Forum

OHCA – Office of Healthcare Access

OHS – Office of Healthcare Strategy

OSC – Office of State Comptroller

PA – Physician Assistant

PCM – Primary Care Modernization

PCP – Primary Care Provider

PTTF – Practice Transformation Taskforce

QC – Quality Council

UCONN – University of Connecticut

USPSTF – The United States Prevention Services Task Force