

# Connecticut State Innovation Model

## Work Stream Update



- Consumer Advisory Board members and consumer representatives participated on PCM Design groups such as Genomic Medicine, Diverse Care Teams, People with Disabilities, Pediatrics, Community Integration Adult BH, and Pain Management.
- A Consumer Advisory Board was appointed to the Healthcare Cabinet
- The Practice Transformation Task Force reviewed the [Diverse Care Teams](#), [Community Integration](#), and Genomic Screening capability updates as well as the provisional Payment Reform Council recommendations
- Initial meetings with Wave 1 eCQM Model participants completed and contracts are being finalized. In addition, discussions with two larger payers have been initiated for their data to flow into CDAS.
- The administrative development of the not-for-profit HIE entity has begun with the initial position descriptions drafted, financial modeling begun, and sustainability work discussed. OHS is awaiting the execution of an MOA extension with the Office of the Attorney General to begin the incorporation process.
- Health Management Associates/DPH/OHS continued finalizing draft Health Enhancement Communities report elements and made updates with final community feedback prior to distributing to the Population Health Council for review.
- Each reference community (RC) finalized their community engagement activities and results and submitted their individual HEC report drafts to the State on Oct 19<sup>th</sup>
- The Department of Social Services and Mercer held a quality measures and risk scores webinar for PCMH+ participating entities
- Mercer is continuing work on Shared Savings calculations for the first wave of PCMH+
- Finalized technical assistance for first cohort of 9 employers, including communication and evaluation for Value Based Insurance Design plans.
- UConn and AHEC consulted with Texas, New Mexico, Massachusetts and Oregon to discuss CHW Advisory Body structure for purposes of developing similar practices for CT. Additionally, completed research with other states with certification of CHW.
- A meeting was convened by the CHW team with Hispanic Health Council, and Health Equity Solutions to begin the developing a plan of action moving forward around legislative advocacy for the CHW certification.
- A contract was executed with Island Peer Review Organization (IPRO) to serve as the validation vendor for CCIP. IPRO will conduct validation and compliance activities to determine whether CCIP participants have met the standards.

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
Healthcare Innovation Steering Committee (HISC)	<i>Health Enhancement Communities</i>	<ul style="list-style-type: none"> <li>Discussed Health Enhancement Communities Planning Strategy</li> <li>Discussed progress on Prevention Service Initiative</li> <li>Received update on new Medicaid Overview documents including <a href="#">10 Things to Know about Connecticut Medicaid</a> and <a href="#">An Overview of the CT HUSKY Health Program</a></li> <li>Presentation containing the above items <a href="#">can be found here</a></li> </ul>	<ul style="list-style-type: none"> <li>Discuss the Health Enhancement Communities Report</li> <li>Receive update on CCIP Progress from two Participating Entities</li> </ul>	11/15/18
	<i>Prevention Services Initiative Medicaid</i>	<ul style="list-style-type: none"> <li>Consumer Engagement Coordinator continues outreach organizers of listening sessions and outreach events to join CAB.</li> <li>OHS SIM posted outreach event summaries on new OHS website.</li> <li>CAB members and consumer representatives participated on PCM Design groups such as Genomic Medicine, Diverse Care Teams, People with Disabilities, Pediatrics, Community Integration Adult BH, and Pain Management.</li> <li>CAB Co-chair was appointed to the Healthcare Cabinet.</li> </ul>	<ul style="list-style-type: none"> <li>Continue new member outreach strategy</li> <li>CAB continues participation on PCM Design Groups and will provide feedback on process.</li> <li>CAB will discuss feedback loop to Healthcare Cabinet.</li> </ul>	11/6
Consumer Advisory Board (CAB)	<i>Consumer input on barriers to appropriate healthcare Healthcare Reform</i>	<ul style="list-style-type: none"> <li>Reviewed <a href="#">Pain Management Capability</a> for Primary Care Modernization</li> <li>Reviewed <a href="#">Diverse Care Teams</a>, <a href="#">Community Integration</a>, and Genomic Screening capability updates</li> <li>Reviewed provisional Payment Reform Council recommendations</li> </ul>	<ul style="list-style-type: none"> <li>Review Older Adults Capability, Genomic Screening update, and Oral Health Integration recap for Primary Care Modernization.</li> </ul>	11/13/18 11/27/18
Practice Transformation Task Force (PTTF)	<i>Primary Care Modernization</i>			

**Health  
Information  
Technology  
(HIT)**

*IAPD-U*

*HIE Entity*

*eCQM/CDAS*

*Health Equity*

- The [Health IT Advisory Council](#) met on 10/18/18, where the council members were provided an update on the eCQM Model and the development of the Quality Measurement Information (QMI) Join Application Design (JAD) sessions. The JAD sessions will provide an opportunity for the eCQM participants and other interested stakeholders to support CDAS's ability to collect business requirements and enhance the collection of quality measures. Council members were invited to identify quality improvement/informaticists from their organizations to participate in these JAD sessions. In addition, the Medicaid Agency was invited to provide clarity on their HIT and HIE activities.
  - The statutory mandated [Medication Reconciliation & Polypharmacy Work Group](#) (MRP) convened its' second meeting in October.
  - Initial meetings with Wave 1 eCQM Model participants completed and contracts are being finalized. In addition, discussions with two larger payers have been initiated for their data to flow into CDAS.
  - The administrative development of the not-for-profit HIE entity has begun with the initial position descriptions drafted, financial modeling begun, and sustainability work discussed. OHS is awaiting the execution of an MOA extension with the Office of the Attorney General to begin the incorporation process.
  - The Health Equity Data Analytics (HEDA) project has entered phase 2 of its work – Discovery and Analysis. Here the HEDA team has developed a project plan which focuses on a landscape
- HIT Advisory Council meeting scheduled for 11/15/18
  - MRP meeting scheduled for 11/16/18
  - Initial technical assistance conversations with Wave 2 participants will begin in November.
  - eCQM CDAS expected to begin testing with synthetic data in November
  - Submit APD to DSS by end of November with review at the December Health IT Advisory Council meeting.

12/20/2018

analysis of current collection of SDoH and Health Equity data within and outside of the State.

- Developing APD for CMS submission by end of December.

## Quality Council (QC)

- See UConn Evaluation [section](#)

## Population Health Planning (DPH)

### Health Enhancement Communities

### Prevention Services Initiative

- Health Management Associates/DPH/OHS continued finalizing draft HEC report elements and made updates with final community feedback prior to distributing to the Population Health Council for review.
- Each reference community (RC) finalized their community engagement activities and results and submitted their individual HEC report drafts to the State on Oct 19<sup>th</sup>.
- The PSI RFP Review Team evaluated 12 proposals from PSI participants (6 CBOs and 6 HCOs). Funding recommendations made to SIM OHS DPH leadership. A second PSI Learning Session held on Oct. 3<sup>rd</sup>. PSI progress update presentation made to HISC on Oct. 11 by the HMA TA Team Lead.
- A Population Health Council Design Team webinar was held to review updates to the HEC provisional measures. An optional call with members was also scheduled to provide an opportunity to give early verbal feedback on the draft report prior to the in-person PHC meeting, which was held on Nov. 1<sup>st</sup> where members discussed revisions to the HEC draft report.
- Continued report revision following feedback from the PHC. Release the report to the HISC for review. Obtain final approval of the report before releasing for public comment.
- HMA to conduct review of HEC report against RC reports to ensure consistency and follow up on any necessary revisions.
- Develop and execute vendor contracts for 12 PSI participants. Scope of work and budgets for 12-month implementation of linkage model. January to December 2019. Develop contract amendment to extend HMA TA contract from October 2019 to January 2020.
- Next PHC meeting is scheduled for November 29<sup>th</sup>.

- BRFSS staff released the 2016 CT BRFSS annual summary report, with state-level health indicators, health risk behaviors. Received a draft report from BRFSS contractor, ICF, with analysis of health indicators by Medicaid or Medicare insurance status, for 2013-2016 BRFSS respondents. Lastly, the BRFSS will continue to collect indicators of interest to SIM including insurance status, health care access, and social determinants of health. With an enhanced sample size again for 2019, updated CT local area estimates will again be possible.
- Epidemiology staff continue to review avoidable hospitalization (AH) statistics, which provide a **system-level** measure of the healthcare delivery system's efficiency and affect persons of all ages. High incidence of avoidable hospital admissions suggests barriers to high quality primary care. Staff are working on refining AH analyses by calculating age-adjusted rate using direct standardization for town-level avoidable hospitalizations. Reviewed and provided written comments on draft HEC plan document.
- DPH BRFSS staff will develop additional narrative for the executive summary and methodology, route for executive approval.
- Complete work on calculation of small-area age-adjusted AH rates. Identify characteristics of proposed HEC provisional measures that would come from DPH to indicate the level of demographic detail that are feasible to obtain and reliable for small-area assessment.

**Person Centered Medical Home Plus (PCMH+) & Care Management Committee**

- Held a quality measures and risk scores webinar
- Finalized PE monthly/quarterly report summaries
- Finalized Legacy PEs compliance reviews
- Continuing work on Shared Savings calculations
- Developing New PEs compliance reviews process
- The state's claims contractor HPE is now DXC
- Scheduling meetings for designing the future of HUSKY primary care
- Preparing for shared savings results presentation

11/9/18  
11/14/18  
11/16/18  
11/30/18

**Value-based Insurance Design**

- Finalized technical assistance for first cohort of 9 employers, including communication and evaluation plans.
- Finalize planning for November 7 technical assistance wrap-up.
- Review public comment on VBID templates with Steering Committee and finalize.
- Begin recruiting for Cohort 2, to launch in November.

N/A

**UCONN Community Health Worker (CHW) Initiative**

- Facilitated a conference call with CHNCT to discuss the progress that has been made with the CHW workforce infrastructure in CT, and to discuss the apprenticeship program that is being developed for CHWs.
- Presented on CHW certification to the CHCACT - Community Health Workers Workgroup Meeting on October 3<sup>rd</sup>.
- Consulted with Texas, New Mexico, Massachusetts and Oregon to discuss CHW Advisory Body structure for purposes of developing similar practices for CT. Additionally, completed research with other states with certification of CHW.
- Consulted with Joanne Calista on specifics of how Massachusetts is implementing Certification of CHWs, and how their Board of Certification works. Discussed Employer roles with Certification.
- Facilitated a CHW Advisory Committee meeting on October 16<sup>th</sup> with the purpose to provide updates on the CHW Report and Legislation, discuss the future role of the Advisory Committee, and discuss the selection process for the Certification Advisory Body.
- Begin scheduling the Recommendations for Certification meetings with various stake holders.
- Complete scope of work and budget for AY4.
- Receive quote from Walker Systems Support for searchable database and include in AY4 budget.
- Have Consultants, Carl Rush and Joanne do a comprehensive review of Best Practice Manuals and Modules for use with technical assistance.
- Plan CHW Supervisory Conference for January 2019 with Carl and Joanne.
- Attend CCT Conference at Danbury Hospital on November 7, 2018.
- Develop one – pagers on CHW Certification for various audiences.
- Work with Jenna to plan meetings with SIM Workgroups

11/20/18

	<ul style="list-style-type: none"> <li>• Participated and presented at the Access Health CT Community Conference on October 19<sup>th</sup> on the Future of Community Health Workers, which included a brief presentation on the Recommendations for Certification for CHWs in CT.</li> <li>• Conference call with Walker Systems Support on October 29<sup>th</sup> to discuss revamping the CHW Resources section of the CHW website and have them provide a quote to have a more user friendly search engine.</li> <li>• Participated in a conference call on October 31<sup>st</sup> with Hispanic Health Council, and Health Equity Solutions to begin the developing a plan of action moving forward around legislative advocacy for the CHW certification.</li> </ul>	<ul style="list-style-type: none"> <li>• to present CHW Certification recommendations.</li> <li>• Connect with additional employer sites for CHW apprenticeship.</li> </ul>
<p><b>UCONN Evaluation</b></p> <p><i>Dashboard</i></p>	<ul style="list-style-type: none"> <li>• Medicaid CAHPS administration complete, commercial sample files and contract finalized</li> <li>• 2017 VBID and APM data collection continued</li> <li>• Planning for Physician Survey</li> <li>• Data collection and analysis for January 1 <a href="#">dashboard</a></li> </ul>	<ul style="list-style-type: none"> <li>• Continue analysis of APCD data to set baselines and targets for healthcare delivery methods</li> <li>• Launch second commercial CAHPS survey, provide Medicaid CAHPS data to Mercer</li> <li>• Publish RFP for Physician Survey</li> <li>• Complete 2017 VBID and APM data collection</li> <li>• Continue user interface development and commercial claims analysis including integration of attribution module</li> <li>• Continue engagement with healthcare organizations</li> </ul>
	<ul style="list-style-type: none"> <li>• Continued with analysis of commercial claims data and user interface development</li> <li>• Continued communications on provider lists with healthcare organizations</li> <li>• Presented to Quality Council on status and methods, obtained feedback on methods</li> </ul>	

<p><b>Community and Clinical Integration Program</b></p>	<ul style="list-style-type: none"> <li>• Contract was executed with Island Peer Review Organization (IPRO) to serve as the validation vendor for CCIP. IPRO will conduct validation and compliance activities to determine whether CCIP participants have met the standards.</li> <li>• Evaluation for re-released Subject Matter Expert RFP is underway.</li> </ul>	<p>including finalization of provider lists</p> <ul style="list-style-type: none"> <li>• Post responses to Public Comments</li> <li>• Complete final Wave 2 contract. N/A</li> <li>• Announce Subject Matter Expert Panel and finalize contracts.</li> <li>• Finalize Health Equity improvement vendor contract.</li> <li>• Hold Learning Call with CCIP participants on the collection of granular race and ethnicity.</li> </ul>
<p><b>Grant Administration</b></p>	<ul style="list-style-type: none"> <li>• The SIM PMO is working towards completing the operational plan.</li> </ul>	

## ACRONYMS

**APCD** – All-Payers Claims Database

**AHCT** – Access Health Connecticut

**BRFSS** – Behavioral Risk Factor Surveillance System

**CAB** – Consumer Advisory Board

**CCIP** – Clinical & Community Integration Program

**CHW** – Community Health Worker

**CMC** – Care Management Committee

**CMMI** – Center for Medicare & Medicaid Innovations

**DPH** – Department of Public Health

**DSS** – Department of Social Services

**EAC** – Equity and Access Council

**EHR** – Electronic Health Record

**HISC** – Healthcare Innovation Steering Committee

**HIT** – Health Information Technology

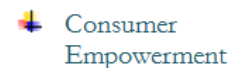
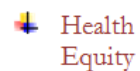
**MAPOC** – Medical Assistance Program Oversight Council

**MOA** – Memorandum of Agreement

**MQISSP** – Medicaid Quality Improvement and Shared Savings Program

**PCMH** – Patient Centered Medical Home

**PMO** – Program Management Office





**PTTF** – Practice Transformation Task Force

**QC** – Quality Council

**SIM** – State Innovation Model

**FQHC** – Federally Qualified Health Center


**RFP** – Request for Proposals

**OSC** – Office of the State Comptroller


**VBID** – Value-based Insurance Design

**The purpose of this document is to raise awareness among members of SIM Governance and SIM-funded work stream leads so that they can stay up-to-date about SIM progress, understand their work in context, and spot inter-dependencies where collaboration or coordination may be beneficial**

 Population  
Health

 Health  
Equity

 Healthcare  
Quality

 Consumer  
Empowerment

 Affordability