

State of Connecticut
Office of Health Strategy
Family Bridge Sustainability
RFP #23OHS418
Third Addendum Release Date: 11-21-23

Q. For RFP Section IV. D. Question 4.4 (page 18 of 30) (Data and Technology), does section 4.4.d (Assessment of Client Satisfaction) refer to OHS satisfaction with the vendor? Alternatively, does it refer to established national or local client satisfaction survey datasets? Please clarify.

A. This refers to your organization's use of data and technology to assess client satisfaction, and how you might do that for a client in regard to this RFP, in this case the client being OHS.